| FREQUENTLY ASKED QUESTIONS (FAQ) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| No | Question | Answer |  |  |
| 1 | When is the effective date for the New 'Split Tier' for Current Account, Savings (CASA) and Investment Account (IA)? | Conventional Products: |  |  |
|  |  | PRODUCT TYPE | APPLICABLE PRODUCTS | IMPLEMENTATION DATE |
|  |  | Savings Account | Basic Savings Account | 1 August 2022 |
|  |  |  | Maybank2u Savers |  |
|  |  |  | Golden Savers Savings Account |  |
|  |  |  | Personal Saver |  |
|  |  |  | Flexi Saver Plan |  |
|  |  | Current Account | Maybank2u.Premier Account |  |
|  |  | PRODUCT TYPE | APPLICABLE PRODUCTS | IMPLEMENTATION DATE |
|  |  | Current Account | Premier 1 \& Premier Savings Account | 1 October 2022 |
|  |  |  | Private Banking Account |  |
|  |  | Islamic Products: |  |  |
|  |  | PRODUCT TYPE | APPLICABLE PRODUCTS | IMPLEMENTATION DATE |
|  |  | Savings Account | Savings Account-i | 1 August 2022 |
|  |  |  | Basic Savings Account-i |  |
|  |  |  | Maybank2u Savers-i |  |
|  |  |  | Personal Savers-i |  |
|  |  |  | Flexi Savers-i |  |
|  |  |  | Yippie-i \& imteen-i* |  |
|  |  | *Only for Yippie-i \& imteen-i account holder above 18 years old |  |  |
|  |  | PRODUCT TYPE | APPLICABLE PRODUCTS | IMPLEMENTATION DATE |
|  |  | Investment Account | Golden Savvy Account-i | 16 August 2022 |
|  |  |  | Zest-i |  |
|  |  |  | Private Banking Account-i | 16 October 2022 |
|  |  |  | Premier Mudharabah Account-i (Retail, SME/BB and GB) |  |
|  |  | Note: Profit Sharing Ratio for Investment Account products will be revised accordingly to the respective rate tier |  |  |
| 2 | What is 'Split Tier'? | 'Split Tier' is an interest/indicative profit/dividend calculation method that separates the account balance according to the respective rate tier. |  |  |
| 3 | How is the 'Split Tier' calculated? | Account balance for each band x each interest/indicative profit/dividend rate band $x$ total number of days / total days of the year |  |  |
| 4 | What is difference between the previous 'Multi Tier' and the new 'Split Tier' calculation? | Kindly refer to Appendix 1 for a sample illustration. |  |  |

Appendix 1: Sample Illustration

| ITEM | MULTI TIER DETAILS | SPLIT TIER DETAILS |
| :---: | :---: | :---: |
| Product | Golden Savvy Account-i | Golden Savvy Account-i |
| Sample Indicative Profit Rate | MULTI TIER  <br> Balance Band <br> (RM) Sample <br> Indicative Profit <br> Rate (\% p.a.) <br> Up to RM200,000 $0.20 \%$ <br> Above RM200,000 $0.45 \%$ <br> Multi Tier before 16 August 2022 <br> Note: <br> 1) The indicative profit rates and Profit Sharing Ratio will be revised accordingly to the respective rate tier on every $16^{\text {th }}$ of the month. <br> 2) All indicative profit rates quoted may change without prior notice. <br> 3) Please contact the nearest Maybank/Maybank Islamic branch or our website for the latest information. | SPLIT TIER  <br> Balance Band <br> (RM) Sample <br> Indicative Profit <br> Rate (\% p.a.) <br> Below RM1,000 $0.05 \%$ <br> RM1,000 to RM10,000 $0.20 \%$ <br> Above RM10,000 to <br> RM25,000 $0.20 \%$ <br> Above RM25,000 to <br> RM50,000 $0.20 \%$ <br> Above RM50,000 to <br> RM100,000 $0.20 \%$ <br> Above RM100,000 to <br> RM250,000 $0.20 \%$ <br> Subsequent balances <br> above RM250,000 $0.45 \%$ <br> Split Tier with effect from 16 August 2022 <br> Note: <br> 1) The indicative profit rates and Profit Sharing Ratio will be revised accordingly to the respective rate tier on every $16^{\text {th }}$ of the month. <br> 2) All indicative profit rates quoted may change without prior notice. <br> 3) Please contact the nearest Maybank/Maybank Islamic branch or our website for the latest information. |
| Sample Account Balance (September 2022) | RM255,000 | RM255,000 |
| Calculation Formula | Account balance $x$ indicative profit rate $x$ total number of days / total days of the year | Account balance for each band $x$ each indicative profit rate band $x$ total number of days / total days of the year |
| Sample Profit Rate Calculation (September 2022) | $\begin{aligned} & \underline{\text { Balance Band Above RM200,000 }} \\ & \text { RM255,000 } \times 0.45 \% \times 30 / 365 \\ & =\text { RM94.315068 } \\ & \frac{\text { Total Profit }}{=\text { RM94.32 }} \end{aligned}$ <br> Note: Profit payment date will still follow the respective product. | $\begin{aligned} & \frac{\text { Balance Band Below RM1,000 }}{\text { RM999.99 } \times 0.05 \% \times 30 / 365} \\ & =\text { RM0.041095 } \\ & \text { Balance Band RM1,000 to RM10,000 } \\ & \text { RM9,000.01 } \times 0.20 \% \times 30 / 365 \\ & =\text { RM1.479453 } \\ & \text { Balance Band Above RM10,000 to RM25,000 } \\ & \text { RM15,000 } \times 0.20 \% \times 30 / 365 \\ & =\text { RM2.465753 } \\ & \text { Balance Band Above RM25,000 to RM50,000 } \\ & \text { RM25,000 } \times 0.20 \% \times 30 / 365 \\ & =\text { RM4.109589 } \end{aligned}$ |



