



FY24 Work+ Employee Campaign Terms & Conditions

FY24 Work+ Employee Campaign (“Campaign”) is part of the Maybank Work+ Solution program. This Campaign is organised by Malayan Banking Berhad (196001000142) (“MBB”) and Maybank Islamic Berhad (200701029411) (“MIB”) (collectively referred to as “Maybank”). This Campaign is a joint value proposition offered to employee whose employer are payroll customers of Maybank.

This Campaign shall be governed by this terms & conditions stated herein. By participating in this Campaign, the Eligible Employees (as defined in Clause 1) hereby expressly agree to be bound by these Terms and Conditions and that any decisions made by Maybank in respect of the Campaign shall be final and binding.

Campaign Period

This Campaign commences on 27th February 2024 and ends on 27th February 2025 (both dates included) [“Campaign Period”].

Campaign Eligibility

1. This Campaign is open to employees under Work+ employers (Work+ employers are employers who are Maybank payroll customers under the Maybank Work+ Program) who are:
 - a) Existing Maybank customers that maintain salary crediting account with other banks; and
 - b) New Maybank customers who opened a Participating Account (as defined in Clause 2) in his/her sole name as salary crediting account during the Campaign Period.

Employees who fulfils the requirement stated in Clause 1(a) **OR** Clause 1(b) shall be eligible to participate in the Campaign (“Eligible Employees”).

2. For the purposes of this Campaign, the list of participating CASA/ -i (“Participating Account(s)”) are listed as follows: -

No.	Participating Account	No.	Participating Account
I.	Basic Savings Account/ -i (Conventional/ Islamic)	II.	Premier One Account (Conventional)
III.	Kawanku Savings (Conventional)	IV.	Premier Mudharabah Account-i (Islamic) <i>*not protected by PIDM</i>
V.	Maybank2u Savers/ -i (Conventional/ Islamic)	VI.	Private Banking Account/ -i (Conventional/ Islamic) <i>*not protected by PIDM</i>
VII.	Savings Account-i (Islamic)	VIII.	Zest-i Account (Islamic) <i>*not protected by PIDM</i>
IX.	Personal Current Account (Conventional)		

Note: Maybank are members of PIDM. Protection by PIDM is subject to insurability criteria. Please refer to the list of insured deposits displayed at www.maybank2u.com.my for further details

For the avoidance of doubt, only individual account holders of Participating Accounts are eligible to participate in this Campaign and joint account holders are not eligible to participate in this Campaign.



3. The following persons are not eligible to participate in the Campaign:

- a) Permanent and contract employees of Maybank, its subsidiaries and affiliated companies; and
- b) Joint account holders.

Campaign Mechanics

4. Mechanics

- a) To earn entries and stand a chance to win the Prize (as shown in Table 2 below) under this Campaign, Eligible Employee must either:
 - i. Be a new Work+ employee who opened a Participating Account (as defined in Clause 2) in their sole name as the salary crediting account throughout Campaign Period, **OR**;
 - ii. Be an existing Maybank Customer who maintains a salary crediting account with other banks and switched a Participating Account (as defined in Clause 2) to receive monthly salary crediting throughout the Campaign Period; **AND**
 - iii. such salary crediting account is an active Maybank salary crediting account having an Average Daily Balance (ADB) of RM1,000 throughout the Campaign Period.

Average Daily Balance (ADB):

$$= \frac{\text{Sum of 1 – month daily balance in Participating Account}}{\text{Number of days in one month}}$$

b) Table 1 below shows the number of entries to be earned based on the Entries Criteria: -

Table 1:

Entries Criteria	No of entries Conventional	No of entries Islamic
<ul style="list-style-type: none"> • Open a new Participating Account for salary purposes (New-to-Bank*) • Switch salary crediting account to an existing Maybank account (Existing-to-Bank**) 	10 entries	30 entries
Maintain ADB of RM1,000 throughout Campaign Period	10 entries	30 entries
New Maybank Credit card application during Campaign Period	10 entries	30 entries
Register for Personal Accident/General Insurance/General Takaful plan during Campaign Period	10 entries	30 entries
Apply for Maybank ASNB Loan/Financing during Campaign Period	10 entries	30 entries
Open a MIGA-i account with minimum RM100 during Campaign Period	-	30 entries
Total Entries	50 entries	180 entries

*New-to-Bank refers to customers who are opening a Maybank account for the first time.

**Existing-to-Bank refers to customers who already have an account with Maybank and are switching their salary crediting account to an existing Maybank account.

5. Rewards, Prizes & Winners

Item	Eligibility & Mechanics
Bonus Rewards under	Eligible Employees who sign up for a Premier Mudharabah Account-i (PMA-i)/Premier 1 Account (PM1) AND maintain a minimum ADB of RM50,000 to stand a chance to win the prizes under the existing Privilege campaign (Gong



<p>Privilege Campaign (Gong Xi Aidilfitri Campaign 2024)</p>	<p>Xi Aidilfitri Campaign 2024) [“Privilege Campaign”] (from 1 January 2024 to 30 April 2024).</p> <p>The campaign offers Bonus Rewards to the first 200 new Maybank Customers who on board the Privilege service and take up any participating products—a Prosperity Box worth RM80 each. However, as the campaign period for the Privilege Campaign concludes on 30 April 2024, Eligible Employees who sign up for PMA/PM1 AND maintain a minimum ADB of RM50,000 will be eligible to stand a chance to win prizes in the upcoming Privilege campaign.</p>																										
<p>Prize for Campaign (as provided in Table 2)</p>	<p>There will be a total of 65 winners for each quarter, and one Grand Prize winner for this Campaign (as shown in Table 2). Each winner is only eligible to receive a prize once for this Campaign.</p> <p>The quarters are defined as follows: Quarter 1 - 27th February 2024 to 31st May 2024 Quarter 2 - 1st June 2024 to 31st August 2024 Quarter 3 - 1st September 2024 to 30th November 2024 Quarter 4 - 1st December 2024 to 27th February 2025</p> <p>Table 2:</p> <table border="1" data-bbox="580 965 1513 1267"> <thead> <tr> <th>Prize Category</th> <th>No. of Winners</th> <th>Prizes</th> </tr> </thead> <tbody> <tr> <td rowspan="2">Quarter 1 - 27th February 2024 to 31st May 2024</td> <td>10</td> <td>Habib 2.5g 999.9 Gold Bar</td> </tr> <tr> <td>55</td> <td>Petronas Voucher (RM100)</td> </tr> <tr> <td rowspan="2">Quarter 2 - 1st June 2024 to 31st August 2024</td> <td>10</td> <td>Garmin Venu SQ 2</td> </tr> <tr> <td>55</td> <td>Petronas Voucher (RM100)</td> </tr> <tr> <td rowspan="2">Quarter 3 - 1st September 2024 to 30th November 2024</td> <td>10</td> <td>Nintendo Switch OLED</td> </tr> <tr> <td>55</td> <td>Petronas Voucher (RM100)</td> </tr> <tr> <td rowspan="2">Quarter 4 - 1st December 2024 to 27th February 2025</td> <td>10</td> <td>Apple Watch SE GPS 44mm</td> </tr> <tr> <td>55</td> <td>Petronas Voucher (RM100)</td> </tr> <tr> <td>Grand Prize</td> <td>1</td> <td>Samsung Galaxy Z Fold5</td> </tr> </tbody> </table> <p>Maybank randomizer programme will randomly select 65 winner for each quarter of the period and one overall winner for the Grand Prize among the Eligible Employees who have fulfilled the requirements under Clause 4(a) and earned entries for the draw of Winners.</p>	Prize Category	No. of Winners	Prizes	Quarter 1 - 27 th February 2024 to 31 st May 2024	10	Habib 2.5g 999.9 Gold Bar	55	Petronas Voucher (RM100)	Quarter 2 - 1 st June 2024 to 31 st August 2024	10	Garmin Venu SQ 2	55	Petronas Voucher (RM100)	Quarter 3 - 1 st September 2024 to 30 th November 2024	10	Nintendo Switch OLED	55	Petronas Voucher (RM100)	Quarter 4 - 1 st December 2024 to 27 th February 2025	10	Apple Watch SE GPS 44mm	55	Petronas Voucher (RM100)	Grand Prize	1	Samsung Galaxy Z Fold5
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6. Distribution of Prizes

- a) The draw for the winner for each quarter will be carried out within 30 business days after the end of the respective quarter, whereas the Grand Prize draw will be carried out within 30 business days after the end of Campaign Period or any other period as may be determined by Maybank.
- b) Maybank will contact the Winner(s) before the announcement of Winner(s) on Maybank2u website at www.maybank2u.com.my. Winners for respective quarters will be contacted by Maybank within 90 calendar days after the last day of each respective quarter whereas the Grand Prize Winner will be contacted by Maybank within 90 days after the end of Campaign Period.



In the event Maybank or its appointed representative is unable to contact the shortlisted Eligible Employee via the mobile number that was registered with Maybank after 3 attempts and / or the shortlisted Eligible Employee does not wish to receive the Prize upon being contacted by Maybank or its appointed representatives, the shortlisted Eligible Employee will be deemed to be disqualified.

- c) Announcement of respective Winners(s) for each quarter will also be published on Maybank2u website at www.maybank2u.com.my within 90 calendar days after the last day of each respective quarter whereas the announcement of Grand Prize Winner will be published on Maybank2u website at www.maybank2u.com.my within 90 calendar days after the end of Campaign Period. Winners are responsible to check the Maybank2u website regularly.
- d) Eligible Employees must keep their registered mobile phone numbers with Maybank updated.
- e) All Prizes cannot be transferred or exchanged for cash or other items and are subject to the terms and conditions mentioned here.
- f) Maybank reserves the right to substitute the Prizes with any other item(s) of similar market value at its own reasonable discretion with twenty-one (21) calendar days' prior notice to the Winners which will be communicated on Maybank2u web and/or other platforms as may be determined by Maybank.
- g) Once the notification phone call has been made by Maybank, shortlisted Winners will need to claim the Prize from the nearest branch. Prizes which are not claimed within three months from the date of Winners' notification phone call from Maybank will be forfeited, and no appeals will be entertained.
- h) Maybank gives no assurance or satisfaction guarantee for the Prizes. Any dispute in relation to quality, merchantability and/or warranty of the Prizes (whichever applicable) must be settled directly by the Winners with the dealer/supplier without any recourse to Maybank. Maybank is not responsible for any breach of quality or warranty of the prizes or any terms and conditions thereof.

General Terms and Conditions

1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Employees to be informed of or otherwise seek out any such notice validly posted.
3. By participating in this Campaign, Eligible Employees agree to access the Maybank2u website



at www.maybank2u.com.my on a regular basis to view the terms and conditions and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

4. By participating in this Campaign, Eligible Employees agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Employees agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Employees agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: “PDPA” refers to Personal Data Protection Act (2010).

5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Employees in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
6. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
7. Maybank may disqualify/reject any Eligible Employee who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank’s Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Employees may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my