TERMS & CONDITIONS

MAYBANK x MALAYSIA AIRLINES MHCORPORATE SME CAMPAIGN

The **Maybank x Malaysia Airlines MHcorporate SME Campaign** (**"Campaign"**) is organised by Malayan Banking Berhad (**"Maybank"**) in partnership with Malaysia Airlines Berhad (**"Malaysia Airlines"**). By participating in this Campaign, Eligible Companies (as defined in Clause 2 below) agree to be bound by these terms and conditions (**"Terms and Conditions"**).

1. CAMPAIGN PERIOD

1.1. The Campaign commences on **25 November 2026 at 00:00 Malaysian Time (MYT) and ends on 25 February 2027 at 23:59 MYT**, both dates inclusive (**"Campaign Period"**).

2. ELIGIBILITY

2.1. The Campaign is open exclusively to Maybank small and medium enterprise (SME) customers who are Malaysia-registered SMEs or companies (**"Eligible Companies"**). Each Eligible Company is limited to one (1) registration for the MHcorporate SME platform under this Campaign.

2.2. The following persons or entities are not eligible to participate in the Campaign:

a) Employees of Maybank, Malaysia Airlines or their respective business partners who are directly involved in organising, promoting, administering or fulfilling this Campaign;
b) Any company whose Maybank account or facility is in default or in breach of the applicable terms and conditions; and
c) Any person or company reasonably determined by Maybank or Malaysia Airlines to have engaged in fraudulent activity, misrepresentation or deliberate manipulation of the Campaign.

3. PARTICIPATION AND REGISTRATION

3.1. To participate in the Campaign, an Eligible Company must complete all of the following during the Campaign Period:

a) Register for the MHcorporate SME platform at https://mhbizpro.malaysiaairlines.com/;
b) Enter the valid Maybank SME referral code MBBMY2026 during registration;
c) Submit all information and supporting documents required by Malaysia Airlines;
d) Obtain account approval from Malaysia Airlines; and
e) Complete at least one (1) successful ticket booking through the MHcorporate SME platform.

3.2. All applications are subject to review and approval by Malaysia Airlines. Malaysia Airlines reserves the right to approve or reject any application in accordance with its applicable registration requirements.

3.3. Registration or submission of an application does not guarantee approval or entitlement to the Reward. The Reward remains subject to fulfilment of these Terms and Conditions and availability within the first two hundred (200) successfully registered and qualified Eligible Companies.

4. CAMPAIGN MECHANICS

4.1. An Eligible Company must complete the following requirements to qualify for the Campaign Reward:

Step	Campaign requirement	Completion period
1	Register for the MHcorporate SME platform using referral code MBBMY2026.	25 November 2026 to 25 February 2027
2	Obtain approval for the MHcorporate SME account from Malaysia Airlines.	25 November 2026 to 25 February 2027
3	Complete at least one (1) successful ticket booking through the MHcorporate SME platform and pay for the booking using a valid Maybank Commercial Credit Card or Maybank Commercial Debit Card	25 November 2026 to 25 Feburary 2027

As an illustration: A company registers using referral code MBBMY2026 on 15 December 2026, receives approval for its MHcorporate SME account on 20 December 2026, and makes a successful ticket booking through the platform on 28 December 2026, paying in full with a valid Maybank Commercial Credit Card or Maybank Commercial Debit Card. The company meets the qualifying requirements, subject to the other Terms and Conditions and Reward availability. If the booking is made on 1 April 2027 instead, it does not qualify, even if the account was approved during the Campaign Period.

4.2. The booking may be made using Duty Travel mode or Leisure Travel mode and may be for one-way, return or multi-city travel, subject to the booking options available on the MHcorporate SME platform.

4.3. The sales and booking period is from 25 November 2026 to 25 February 2027. The travel period is from 25 November 2026 to 31 March 2027.

4.4. Bookings must be made through the MHcorporate SME platform. Bookings made through any other channel will not qualify for the Reward.

4.5. The qualifying ticket booking must be paid in full using a valid Maybank Commercial Credit Card or Maybank Commercial Debit Card issued by Maybank. Any booking paid using another card, account, e-wallet, bank transfer or any other payment method shall not qualify for the Reward.

5. CAMPAIGN REWARD

5.1. The first two hundred (200) Eligible Company that successfully register and fulfill all the requirements of this Campaign during the Campaign Period will receive **5,000 Corporate Loyalty Points (CLP)** (**"Reward"**).

5.2. The Reward will be awarded only after the Eligible Company's MHcorporate SME account has been approved and the Eligible Company has completed at least one (1) successful ticket booking through the platform.

5.3. Each Eligible Company may receive a maximum of one (1) Reward throughout the Campaign Period. The Reward is non-transferable, non-exchangeable and not redeemable for cash or any other item.

5.4. Corporate Loyalty Points are subject to the applicable terms and conditions of Malaysia Airlines' corporate loyalty programme, including the applicable earning, redemption and expiry rules.

6. SELECTION AND FULFILMENT

6.1. Successful Eligible Companies will be determined based on Malaysia Airlines' registration, account approval and booking records, except in the event of a manifest error.

6.2. The Reward will be credited by Malaysia Airlines to the qualifying MHcorporate SME account after the required validation is completed. The timing of crediting is subject to Malaysia Airlines' processing timeline.

6.3. Where the Campaign limit has been reached, no further Rewards will be awarded even if an Eligible Company subsequently fulfils the qualifying requirements.

6.4. If a registration or booking used to qualify is later cancelled, refunded, reversed, found to be ineligible or determined to have involved fraud, misrepresentation or manipulation, Malaysia Airlines may withhold, cancel or reverse the Reward, subject to applicable law.

6.5. Maybank or Malaysia Airlines may contact an Eligible Company using the contact details submitted during registration or maintained in their respective records for Campaign administration and fulfilment purposes.

7. MHCORPORATE SME PLATFORM AND TRAVEL SERVICES

7.1. The MHcorporate SME platform, flight inventory, fares, bookings, travel services and Corporate Loyalty Points are provided and administered by Malaysia Airlines and are subject to Malaysia Airlines' applicable terms, conditions, policies and availability.

7.2. Preferential corporate fares and other platform features may vary according to route, travel date, fare class, inventory and other conditions determined by Malaysia Airlines.

7.3. Maybank is not the provider of the MHcorporate SME platform or the underlying travel services. Any enquiry relating to account approval, booking, flight operation, fare, ticketing, travel service or Corporate Loyalty Points may be referred to Malaysia Airlines through mhbizpro@malaysiaairlines.com.

8. PERSONAL DATA AND THIRD-PARTY SERVICE PROVIDERS

8.1. By participating in the Campaign, Eligible Companies acknowledge that Maybank and Malaysia Airlines may collect, process, use and disclose information reasonably required to administer, validate and fulfil the Campaign, in accordance with their respective privacy notices and applicable personal data protection laws.

8.2. Information necessary for Campaign administration and fulfilment may be disclosed between Maybank, Malaysia Airlines and their respective authorised service providers, vendors and agents, subject to appropriate confidentiality and data-protection obligations.

8.3. Eligible Companies are responsible for ensuring that they have obtained all necessary consents and provided all required notices before submitting personal data relating to their directors, officers, employees, travellers or other individuals for registration, booking or Campaign purposes.

9. GENERAL TERMS AND CONDITIONS

9.1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.

9.2. Maybank and Malaysia Airlines reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Company to be informed of or otherwise seek out any such notice validly posted.

9.3. By participating in this Campaign, Eligible Company agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

9.4. By participating in this Campaign, Eligible Company agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Company agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

A) the purposes of the Campaign; and
B) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Company agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

9.5. Maybank, Malaysia Airlines and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Company in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank and/or Malaysia Airlines.

9.6. Maybank and Malaysia Airlines shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank and/or Malaysia Airlines.

9.7. Maybank and/or Malaysia Airlines may disqualify/reject any Eligible Company who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

9.8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.