Frequently Asked Questions (FAQ)
Go Niaga V3

Section A: Campaign

1. What is the Go Niaga V3 Package?

- The Go Niaga plan is all about making your business journey smoother and more efficient. It is a special package that combine Unifi's mobile postpaid services and digital marketing solutions with essential banking solutions from Maybank [collectively refers to Malayan Banking Berhad and Maybank Islamic Berhad]. This plan is designated specifically for young entrepreneurs like you, to help you run your business with ease.

2. Who is eligible to apply for Go Niaga Package?

- The campaign is open to all new and existing TM customers.
- The campaign is open to all new and existing Maybank customers.

3. When is the campaign period?

- The campaign runs from **20th April 2026** at 00:00:00 Malaysia Time (MYT) **until 30th September 2026** at 23:59:59 MYT.

4. What product is offered in the Go Niaga Package?

- You can select following offering from Unifi Business and/or Maybank:

A. Unifi Business
  - UNI5G Business Plan; and/or,
    - I. UNI5G Business 99 (comes with COMPLIMENTARY 5G phone)
    - II. UNI5G Business 69 (comes with COMPLIMENTARY 5G phone)
    - III. UNI5G Business 39
    - IV. All UNI5G Business mobile plans
    - V. Complimentary 30-day trial of Go Bookit
  - Digital Marketing Solutions (DMS)
    - I. DMS Standard
    - II. DMS Premium
  - IMPAK BIZ

B. Maybank
  - SME First Account-i* (with QRPayBiz); and/or,
  - SME Digital Financing-i; and/or,
  - Salaam Market

**Maybank Islamic Berhad is a member of PIDM. SME First Account-i is protected by PIDM up to RM250,000 for each depositor.*

5. **What benefit can I receive upon signing up?**
    - When you sign up for the UNI5G Business 69 plan or UNI5G Business 99 plan, you will receive complimentary 5G phone. You may refer the list of the devices offered under the Go Niaga V3 Package via the Unifi Business website (https://biz.unifi.com.my/promotions/go-niaga). And if you switching from another telco, you may be eligible for a waiver on the upfront payment for complimentary devices, depending on the plan you choose (terms and conditions apply).
    - For any sign up of the UNI5G Business Plan, you are entitled for complimentary 30-day trial of Go Bookit.
    - If you open an SME First Account-i during the campaign period, you will benefit from lower minimum initial deposit of just RM100, instead of the usual RM1,000.
    - When apply for SME Digital Financing-i, you can get instant approval on application and you can apply up to RM 500K with no collateral.

6. **Do I need to subscribe to all solutions or banking products offered in the Go Niaga V3 Package?**
    - No, you don’t need to subscribe to all solutions or banking product in Go Niaga V3 Package. Feel free to pick and choose the solutions or banking product that best suits your business needs.

7. **I’m interested! How can I enquire further or subscribe?**
    - You can enquire further or sign up through any of the following channels:
        i. Unifi Store/TMpoint outlets nationwide
        ii. Unifi Business website (https://biz.unifi.com.my/promotions/go-niaga)
        iii. TM Authorised Dealers (TAD) and TM Resellers
        iv. TM Biz Rovers sales representatives
        v. Maybank branches nationwide
        vi. Maybank website (https://maybank.my/goniaga)

Section B: Unifi Business Offerings

1. **If I am an existing Unifi Broadband customer, can I apply for the Go Niaga V3 Package?**
    - Yes, you can apply for the Go Niaga V3 Package. To enjoy the promotional benefits of the campaign, you will need to subscribe to one of the UNI5G Business plan and/or Digital Marketing Solutions offered in the campaign.

2. **If I am existing Unifi Mobile customer, can I apply for the Go Niaga V3 Package?**
    - Yes, you can apply for the Go Niaga V3 Package based on following:
        - If you are on UNI5G Individual plan, you can switch to UNI5G Business plan while applying for the Go Niaga V3 Package.
        - If you already have a UNI5G Business plan, you can choose for Digital Marketing Solutions while applying for the Go Niaga V3 Package.

3. **I am an existing Digital Marketing Solutions customer, can I apply for the Go Niaga V3 Package?**
    - Yes, you can apply for the Go Niaga V3 Package based on following:
        - If your Digital Marketing Solutions are within contract, you can add on UNI5G Business plan while applying for the Go Niaga V3 Package.
        - If your Digital Marketing Solutions are out of the contract, you can choose either UNI5G Business plan and/or new Digital Marketing Solutions while applying for the Go Niaga V3 Package

4. **What is eligibility for UNI5G Business Plan with Complimentary 5G Phone?**
    - Business Registration Number (BRN) will be subjected to credit checking based on the following criteria:
        - Existing customer – exempted from Telco CTOS checking but will be subject to account status.
        - New customer – will go through Telco CTOS checking.
    - Upon registration, customer will need to pay an upfront payment according to the monthly commitment fee e.g. UNI5G Business 39 Service Upfront Payment is RM39
    - Service Upfront Payment waiver will be granted to these criteria:
        - Existing customer with Customer Payment Behaviour Rating (CPBR) A status
        - Mobile Number Portability (MNP) customers
        - UNI5G Business with Device Bundle
        - Non Malaysian (passport) with Foreigner Deposit **RM500**
    - Device Upfront Payment waiver will be granted to these criteria:
        - Existing customer with CPBR A status on Mobile & Fixed on all accounts AND
        - Length of stay (LOS) 6 months and above on Mobile & Fixed on all accounts
    - Each BRN device entitlement as below:
        - 1 device bundle per main line (no max device bundle per BRN)
    - Any changes for future offering of UNI5G Business plan will be extended to Go Niaga. Latest UNI5G Business plan can be viewed via the Unifi Business website (https://biz.unifi.com.my/products/mobile-postpaid).

5. **What is phone model available in the Go Niaga V3 Package?**
   - You may refer the list of the devices offered under the Go Niaga V3 Package via the Unifi Business website (https://biz.unifi.com.my/promotions/go-niaga).

6. **What documents do I need to bring when registering for the UNI5G Business Mobile plan and/or Digital Marketing Solutions?**
   - To register for the UNI5G Business Mobile plan and/or Digital Marketing Solutions, please bring the following documents:
     - A photocopy of the company director's or authorized signatory's NRIC (both sides) or passport (for non-Malaysians).
     - If you are already a TM customer, bring your latest bill registered under your company name or Business Registration Number (BRN).
     - A Company Authorization Letter if someone other than the director is signing.
     - Original or certified true copies of any other relevant documents:

Business Applicants	Documents
Private Company	i) Return for allotment of shares / Form 24, ii) Notification of change in the Register of Members / Form 49, iii) Users' Registration / Form 9 iv) Super form for Single Director Ownership
Sole Proprietor	Form D & A
Partnership	Form D & B
NGO/Association/ Corporation/ Embassy/ Government	Documents issued by relevant authorities

Section C: Maybank Offerings

1. **How can I apply for the RM100 minimum initial deposit for opening an SME First Account-i?**
    - To apply for the RM100 minimum initial deposit, you will need to register your interest via Unifi Business website (https://biz.unifi.com.my/promotions/go-niaga), then proceed to apply for SME First Account-i online or simply visit any Maybank branches available nationwide.
    - After completing your application, finish the account activation at Maybank branch and present the digitally issued copy of the order acknowledgement page from Unifi Business to the staff to qualify for the RM100 deposit. If you don't have the order acknowledgement page, just ask for the authorized leaflet from Maybank staff during your visit to the branch.

2. **If I register for the SME First Account-i at selected locations, can I bring my supporting documents and perform verification at the different day to qualify for the RM100 minimum initial deposit instead of RM1,000?**
    - Yes, you can. If you register for the SME First Account-i at one of the locations, you can bring your supporting documents and complete the verification process at the same Maybank branch on any day after the events day. Just make sure to visit the branch to activate your account and qualify for the RM100 minimum initial deposit.

3. **Other than presenting a copy of the interest acknowledgement page from Unifi Business, are there any other documents I need to bring for SME First Account-i activation at the Maybank branch?**
    - Yes, the following printed documents are required for opening an SME First Account-i:
        - Identity Card/Passport (if foreigner) of Authorized Signatories
        - Copy of all Directors Identity Card/Passport (if foreigner) of Authorized Signatories
        - Certificate of Registration/Business Registration
        - Form A (for Sole proprietorship), Form B (for Partnership) and Form D (Business License)
        - Deed of Partnership (for Partnership only).

4. **Am I entitled to the RM100 minimum initial deposit if I walk into selected locations on the event day?**
    - Yes, you are. When you visit the selected locations on the event day, you will need to register your interest via Unifi Business website (https://biz.unifi.com.my/promotions/go-niaga) and obtain an interest acknowledgement page containing Reference Number, Customer's Name, Company Name, Company Business Registration Number (BRN) & list of selected product offering. Alternatively, you can use authorized leaflet from the

Maybank sales staff with your full name and company name written on it. With this interest acknowledgement page or email, you will qualify for the RM100 minimum initial deposit.

5. **If I apply for a conventional SME First Account through the selected Unifi or Maybank channel, am I eligible for the RM100 initial deposit requirement instead of RM1,000?**
   - The campaign benefits are only applicable to the Islamic SME First Account-i.

6. **If I already have an SME First Account (Conventional), can I still get the RM100 minimum initial deposit when I open an SME First Account-i?**
   - Yes, you can. To qualify for the RM100 minimum initial deposit, just obtain either:
     - Interest acknowledgement page from campaign promo page at Unifi Business website (https://biz.unifi.com.my/promotions/go-niaga); or
     - Authorized leaflet from Maybank sales staff

7. **If I'm already a Maybank consumer customer, do I still need to perform verification at Maybank branches to open an SME First Account-i, even though Maybank has already verified me for my individual account?**
   - Yes, you will need to perform verification at Maybank branches. This requirement applies to all company directors, sole proprietors, and partners to open an SME First Account-i, even if you have been previously verified for an individual account. It helps ensure everything is in order for your business account.

Section D: General Information

1. **Where can I find more information about these Go Niaga offerings?**
    - You can get all the details on our Unifi Business website (https://biz.unifi.com.my/promotions/go-niaga) or check out Maybank website (https://maybank.my/goniaga).

2. **If I have any issues or further questions, how can I get in touch with your team?**
    - For any enquiry, question or issues on UNI5G Business plan & Digital Marketing Solutions, you can:
        - Live chat at https://maya.unifi.com.my/ or via the Unifi Universe app; or,
        - Walk in to any Unifi Store/TMpoint outlet nationwide; or,
        - Call the Unifi Contact Centre at 100
    - If you have any enquiry, question or issues on Maybank products, you can:
        - Contact Maybank at 1-300-88-6688 or +603 7844 3696; or,
        - Visit Maybank website at www.maybank2u.com.my; or,
        - Email at smecustomercare@maybank.com.my

3. **What are the Terms and Conditions (T&Cs) related to this campaign?**
    - Go Niaga T&Cs apply
    - UNI5G Business Mobile T&Cs apply
    - UNI5G Business Free 5G Phone T&Cs apply
    - UNI5G Business with Device T&Cs apply
    - Go Bookit T&C apply
    - Unifi Digital Marketing Solutions T&Cs apply
    - IMPAK BIZ T&C apply

<End of FAQ>

Soalan Lazim (FAQ)
Go Niaga V3

<u>Bahagian A: Kempen</u>

1. **Apakah Pakej Go Niaga V3?**
   - Pelan Go Niaga direka untuk memudahkan dan menjadikan perjalanan perniagaan anda lebih efisien. Pakej khas ini menggabungkan perkhidmatan Pascabayar Unifi Mobile dan Solusi Pemasaran Digital bersama perkhidmatan perbankan penting daripada Maybank [secara kolektif merujuk kepada Malayan Banking Berhad dan Maybank Islamic Berhad]. Pelan ini khusus untuk usahawan muda seperti anda, bagi membantu anda mengurus perniagaan dengan lebih mudah.

2. **Siapakah yang layak untuk memohon pakej Go Niaga?**
   - Kempen ini terbuka kepada semua pelanggan TM yang baharu dan sedia ada.
   - Kempen ini terbuka kepada semua pelanggan Maybank yang baharu dan sedia ada.

3. **Bilakah Kempen ini berlangsung?**
   - Kempen ini bermula dari **20 April 2026** pada jam 00:00:00 Waktu Malaysia **hingga 30 September 2026** pada jam 23:59:59 Waktu Malaysia.

4. **Apakah produk yang ditawarkan dalam pakej Go Niaga?**
   - Anda boleh memilih tawaran Unifi Business dan/atau Maybank yang berikut:

A. Unifi Business
   - Pelan UNI5G Business; dan/atau,
     - I. UNI5G Business 99 (didatangkan bersama telefon 5G Percuma)
     - II. UNI5G Business 69 (didatangkan bersama telefon 5G Percuma)
     - III. UNI5G Business 39
     - IV. Semua pelan mudah alih UNI5G Business
     - V. Percubaan 30-hari percuma Go Bookit
   - Solusi Pemasaran Digital (DMS)
     - I. DMS Standard
     - II. DMS Premium
   - IMPAK BIZ

B. Maybank
   - SME First Account-i* (dengan QRPayBiz); dan/atau,
   - Pembiayaan Digital PKS-i; dan/atau,

- Salaam Market

**Maybank Islamic Berhad ialah ahli Perbadanan Insurans Deposit Malaysia (PIDM). SME First Account-i dilindungi oleh PIDM sehingga RM250,000 bagi setiap pendeposit.*

5. Apakah manfaat yang saya boleh terima jika mendaftar?

- Jika anda mendaftar pelan UNI5G Business 69 atau pelan UNI5G Business 99, anda akan menerima satu (1) telefon 5G Android yang disertakan tanpa caj tambahan bersama pelan tersebut. Sila rujuk senarai peranti yang ditawarkan di bawah Pakej Go Niaga V3 melalui laman web Unifi Business (https://biz.unifi.com.my/promotions/go-niaga). Jika anda beralih daripada syarikat telekomunikasi lain, anda mungkin layak mendapat pengecualian bayaran pendahuluan untuk peranti percuma, bergantung pada pelan yang dipilih (tertakluk kepada Terma & Syarat).
- Bagi setiap pendaftaran pelan UNI5G Business, anda layak menikmati percubaan 30-hari percuma Go Bookit.
- Jika anda membuka SME First Account-i dalam tempoh kempen, anda akan menikmati kadar deposit permulaan minimum yang lebih rendah iaitu hanya RM100, berbanding RM1,000 seperti biasa.
- Anda boleh mendapatkan kelulusan segera dan permohonan tanpa cagaran sehingga RM500,000 untuk Pembiayaan Digital PKS-i.

6. Adakah saya perlu melanggan kesemua perkhidmatan atau produk perbankan yang ditawarkan dalam Pakej Go Niaga V3?

- Tidak, anda tidak perlu melanggan kesemua perkhidmatan atau produk perbankan dalam Pakej Go Niaga V3. Anda bebas memilih solusi atau produk perbankan yang paling sesuai dengan keperluan perniagaan anda.

7. Saya berminat! Bagaimana saya boleh membuat pertanyaan lanjut atau melanggan tawaran kempen?

- Anda boleh membuat pertanyaan lanjut atau mendaftar melalui mana-mana saluran berikut:
  - i. Unifi Store/TMpoint di seluruh negara
  - ii. Laman web Unifi Business (https://biz.unifi.com.my/promotions/go-niaga)
  - iii. Penjual Sah TM (TAD) dan Penjual Semula TM
  - iv. Wakil jualan TM Biz Rovers
  - v. Cawangan Maybank di seluruh negara
  - vi. Laman web Maybank (https://maybank.my/goniaga)

<u>Bahagian B: Tawaran Unifi Business</u>

1. **Jika saya pelanggan Unifi Broadband sedia ada, bolehkah saya memohon Pakej Go Niaga V3?**
   - Ya, anda boleh memohon Pakej Go Niaga V3. Untuk menikmati faedah promosi kempen, anda perlu melanggan salah satu pelan Perniagaan UNI5G dan/atau Solusi Pemasaran Digital yang ditawarkan dalam Kempen.

2. **Jika saya pelanggan Unifi Mobile sedia ada, bolehkah saya memohon Pakej Go Niaga V3?**
   - Ya, anda boleh memohon Pakej Go Niaga V3 yang berikut:
     - Jika anda sedang meggunakan pelan UNI5G Individu, anda boleh menukar ke pelan UNI5G Perniagaan semasa memohon Pakej Go Niaga V3.
     - Jika anda sudah mempunyai pelan UNI5G Perniagaan, anda boleh memilih Solusi Pemasaran Digital semasa memohon Pakej Go Niaga V3.

3. **Saya adalah pelanggan Solusi Pemasaran Digital sedia ada, bolehkah saya memohon Pakej Go Niaga V3?**
   - Ya, anda boleh memohon Pakej Go Niaga V3 yang berikut:
     - Jika Solusi Pemasaran Digital anda masih dalam kontrak, anda boleh menambah pelan UNI5G Perniagaan semasa memohon Pakej Go Niaga V3.
     - Jika Solusi Pemasaran Digital anda sudah tamat kontrak, anda boleh memilih pelan UNI5G Perniagaan dan/atau Solusi Pemasaran Digital baharu semasa memohon Pakej Go Niaga V3.

4. **Apakah kelayakan untuk Pelan Perniagaan UNI5G bersama Telefon 5G Percuma?**
   - Nombor Pendaftaran Perniagaan (BRN) akan tertakluk kepada semakan kredit berdasarkan kriteria berikut:
     - Pelanggan sedia ada – diekcualikan daripada semakan CTOS oleh Telco tetapi akan tertakluk kepada status akaun.
     - Pelanggan baharu – akan melalui semakan CTOS oleh Telco.
   - Selepas pendaftaran, pelanggan perlu membuat bayaran pendahuluan berdasarkan caj bulanan pelan yang dipilih. Contohnya, bayaran pendahuluan Perkhidmatan UNI5G Business 39 ialah RM39.
   - Pengecualian Bayaran Pendahuluan Perkhidmatan akan diberikan kepada pelanggan yang memenuhi kriteria berikut:
     - Pelanggan sedia ada dengan status Tingkah Laku Pembayaran Pelanggan (CPBR) A
     - Pelanggan MNP (Pengekalan Nombor Mudah Alih)
     - Pelanggan UNI5G Business dengan Pakej Peranti
     - Bukan warganegara (pemegang passport) dengan Deposit Warganegara Asing sebanyak **<u>RM500</u>**
   - Pengecualian Bayaran Pendahuluan Peranti akan diberikan kepada pelanggan yang memenuhi kriteria berikut:

    - Pelanggan sedia ada dengan status CPBR A bagi Perkhidmatan Mudah Alih & Tetap untuk semua akaun, DAN
    - Tempoh Langganan (LOS) 6 bulan dan ke atas bagi Perkhidmatan Mudah Alih & Tetap untuk semua akaun
- Kelayakan setiap BRN adalah seperti berikut:
    - 1 pakej peranti untuk setiap talian utama (tiada had maksimum pakej peranti bagi setiap BRN)
- Sebarang perubahan pada tawaran pelan UNI5G Business pada masa akan datang akan turut terpakai untuk tawaran Go Niaga. Untuk maklumat terkini mengenai pelan UNI5G Business, sila rujuk laman web Unifi Business (https://biz.unifi.com.my/products/mobile-postpaid).

5. Apakah model telefon yang terdapat dalam Pakej Go Niaga V3?

- Anda boleh merujuk senarai peranti yang ditawarkan di bawah Pakej Go Niaga V3 melalui laman web Unifi Business (https://biz.unifi.com.my/promotions/go-niaga).

6. Apakah dokumen yang saya perlu bawa semasa mendaftar untuk Pelan Mudah Alih Perniagaan UNI5G dan/atau Solusi Pemasaran Digital?

- Untuk mendaftar pelan Mudah Alih UNI5G Business dan/atau Solusi Pemasaran Digital, anda dikehendaki membawa dokumen berikut:
    - Salinan kad pengenalan (depan dan belakang) pengarah syarikat atau penandatangan yang diberi kuasa, atau pasport (untuk bukan warganegara Malaysia).
    - Jika anda adalah pelanggan TM sedia ada, sila bawa bil terkini yang didaftarkan di bawah nama syarikat anda atau Nombor Pendaftaran Perniagaan (BRN).
    - Surat Kebenaran Syarikat sekiranya pendaftaraan dibuat oleh selain daripada pengarah Syarikat.
    - Salinan asal atau salinan yang disahkan benar bagi mana-mana dokumen berkaitan yang lain:

Pemohon Perniagaan	Dokumen
Syarikat Persendirian	i. Penyata Peruntukan Saham/Borang 24, ii. Pemberitahuan Perubahan dalam Daftar Ahli/Borang 49, iii. Perakuan Pemerbadanan Syarikat/Borang 9 iv. Borang Super (Borang Penggabungan)
Pemilik Tunggal	Borang D & A
Perkongsian	Borang D & B
NGO/Persatuan/ perbadanan/ Kedutaan/ Kerajaan	Dokumen sah dari pihak berkuasa yang berkaitan

Bahagian C: Tawaran Maybank

1. **Bagaimanakah saya boleh memohon deposit permulaan minimum RM100 bagi pembukaan SME First Account-i?**
    - Untuk permohonan deposit permulaan minimum RM100, anda perlu mendaftar minat anda melalui laman web Unifi Business (https://biz.unifi.com.my/promotions/go-niaga), kemudian sambung permohonan SME First Account-i anda secara dalam talian atau kunjungi mana-mana cawangan Maybank yang terdapat di seluruh negara.
    - Selepas melengkapkan permohonan anda, sila selesaikan pengaktifan akaun anda di cawangan Maybank dan tunjukkan salinan digital halaman pengesahan pesanan daripada Unifi Business kepada pegawai bertugas untuk melayakkan anda menerima deposit RM100. Jika anda tidak mempunyai halaman pengesahan pesanan tersebut, anda boleh meminta risalah rasmi yang disahkan daripada pegawai Maybank semasa kunjungan anda ke cawangan Maybank.

2. **Jika saya mendaftar SME First Account-i di lokasi terpilih, bolehkah saya membawa dokumen sokongan dan melakukan pengesahan pada hari lain untuk layak mendapatkan deposit awal minimum RM100 dan bukannya RM1,000?**
    - Ya, boleh. Jika anda mendaftar SME First Account-i di salah satu lokasi, anda boleh membawa dokumen sokongan dan melengkapkan proses pengesahan di cawangan Maybank yang sama pada bila-bila hari selepas itu. Pastikan anda hadir ke cawangan berkenaan untuk mengaktifkan akaun supaya anda layak mendapat deposit awal minimum RM100.

3. **Selain daripada mengemukakan salinan halaman pengakuan minat daripada Unifi Business, apakah dokumen lain yang perlu saya bawa untuk pengaktifan SME First Account-i di cawangan Maybank?**
    - Dokumen bercetak berikut diperlukan untuk membuka SME First Account-i:
        - Kad Pengenalan/Pasport (bagi bukan warganegara) Penandatangan yang Diberi Kuasa
        - Salinan Kad Pengenalan/Pasport semua Pengarah Penandatangan yang Diberi Kuasa
        - Sijil Pendaftaran/Pendaftaran Perniagaan
        - Borang A (bagi pemilik tunggal), Borang B (bagi perkongsian) dan Borang D (Lesen Perniagaan)
        - Perjanjian Perkongsian (bagi perkongsian sahaja)

4. **Adakah saya layak untuk deposit awal minimum RM100 jika saya kunjungi mana-mana cawangan terpilih pada hari acara?**
    - Ya, anda layak. Apabila anda mengunjungi lokasi terpilih pada hari cara, anda perlu mendaftar minat melalui laman web Unifi Business (https://biz.unifi.com.my/promotions/go-niaga) dan mendapatkan halaman pengesahan minat yang mengandungi Nombor Rujukan, Nama Pelanggan,

Nama Syarikat, Nombor Pendaftaran Perniagaan Syarikat (BRN) & senarai produk yang dipilih. Sebagai alternatif, anda juga boleh menggunakan risalah rasmi Kempen daripada kakitangan jualan Maybank dengan nama penuh anda dan nama syarikat ditulis di atasnya. Dengan halaman pengesahan minat atau emel ini, anda layak untuk deposit awal minimum RM100.

5. **Jika saya memohon SME First Account konvensional melalui saluran Unifi atau Maybank yang terpilih, adakah saya layak untuk syarat deposit permulaan minimum sebanyak RM100 dan bukannya RM1000?**
   - Manfaat kempen hanya terpakai kepada SME First Account-i Islamik sahaja.

6. **Jika saya sudah mempunyai SME First Account (Konvensional), adakah saya masih boleh mendapatkan deposit permulaan minimum RM100 apabila saya membuka SME First Account-i?**
   - Ya, anda boleh. Untuk melayakkan diri bagi deposit permulaan minimum Rm100, anda hanya perlu mendapatkan sama ada:
     - Halaman pengesahan minat daripada laman promo kempen di laman web Unifi Business (https://biz.unifi.com.my/promotions/go-niaga); atau
     - Risalah rasmi kempen daripada pegawai jualan Maybank

7. **Jika saya sudah menjadi pelanggan individu Maybank, adakah saya masih perlu melakukan pengesahan di cawangan maybank untuk membuka SME First Account-i, walaupun Maybank telah mengesahkan saya untuk akaun individu saya?**
   - Ya, anda perlu melakukan pengesahan di cawangan Maybank. Prasyarat ini terpakai kepada semua pengarah syarikat, pemilik tunggal, dan rakan kongsi yang ingin membuka SME First Account-i, walaupun anda telah diluluskan sebelum ini untuk akaun individu. Ini bertujuan bagi memastikan segala urusan akaun perniagaan anda berada dalam keadaan selamat dan lengkap.

Bahagian D: Maklumat Am

1. **Di manakah saya boleh mendapatkan maklumat lanjut tentang tawaran Go Niaga?**
   - Anda boleh mendapatkan semua butiran kempen di laman web Unifi Business (https://biz.unifi.com.my/promotions/go-niaga) atau layari laman web Maybank (https://maybank.my/goniaga).

2. **Jika saya mempunyai sebarang isu atau soalan lanjut, bagaimana saya boleh menghubungi pasukan anda?**
   - Untuk pertanyaan, soalan, atau isu mengenai pelan Perniagaan UNI5G & Solusi Pemasaran Digital, anda boleh:
     - Sembang langsung di https://maya.unifi.com.my/ atau melalui aplikasi Unifi Universe; atau,
     - Kunjungi mana-mana cawangan Unifi Store /TMpoint di seluruh negara; atau,
     - Hubungi Pusat Panggilan Unifi di 100
   - Untuk sebarang soalan atau isu berkaitan produk Maybank, anda boleh:
     - Hubungi Maybank di 1-300-88-6688 atau +603 7844 3696; atau,
     - Layari laman web Maybank di www.maybank2u.com.my; atau,
     - E-mel smecustomercare@maybank.com.my

3. **Apakah Terma dan Syarat (T&C) yang berkaitan dengan Kempen ini?**
   - Terma & Syarat Go Niaga dikenakan
   - Terma & Syarat UNI5G Business Mobile dikenakan
   - Terma & Syarat Telefon 5G Percuma UNI5G Business dikenakan
   - Terma & Syarat UNI5G Business dengan Peranti dikenakan
   - Terma & Syarat Go Bookit dikenakan
   - Terma & Syarat Solusi Pemasaran Digital Unifi dikenakan
   - Terma & Syarat IMPAK BIZ dikenakan

<Soalan Lazim Tamat>