Restricted

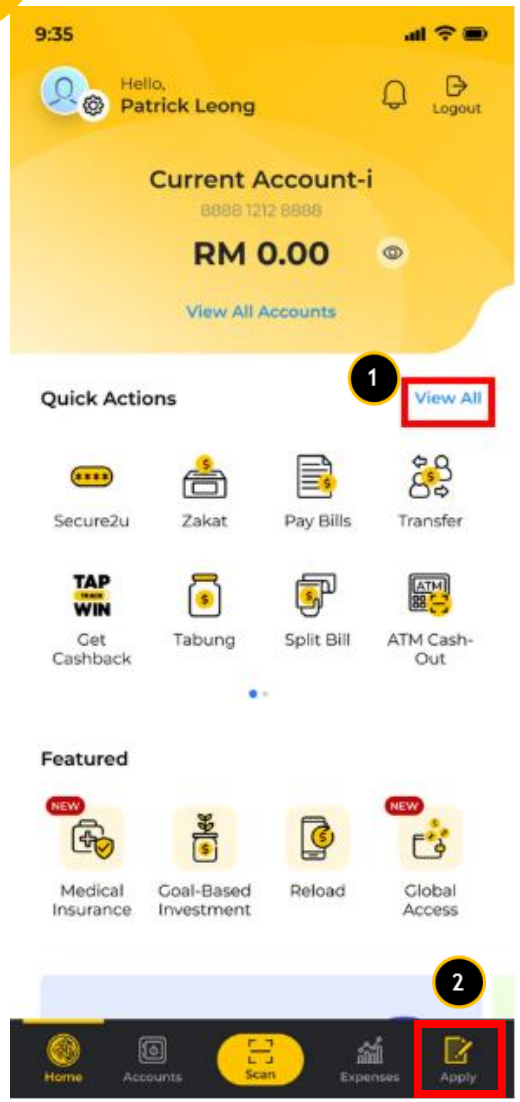


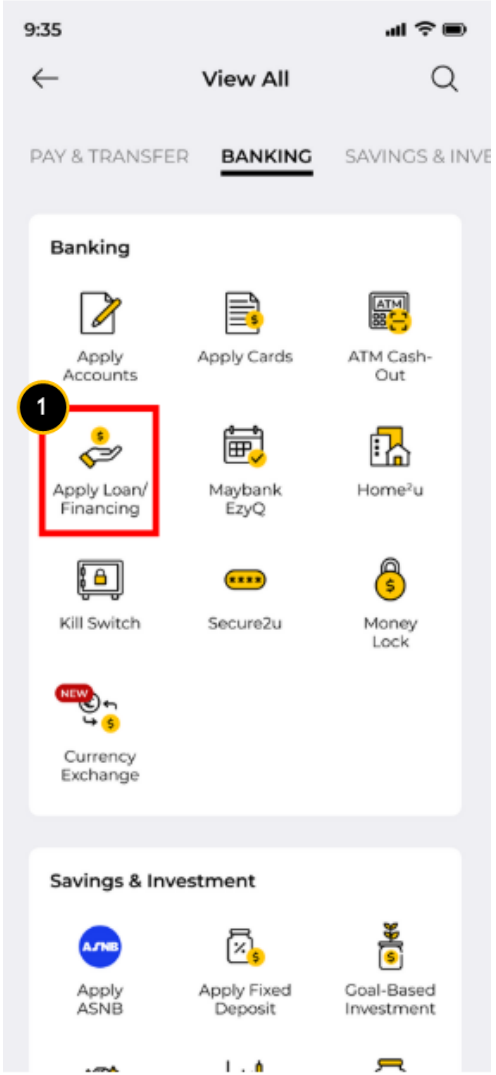
APPLICATION VIA MAE APP

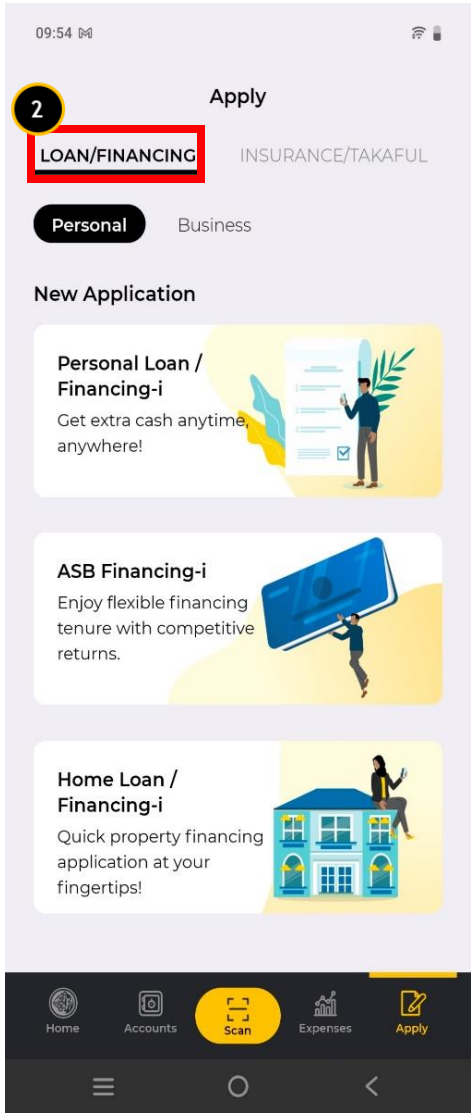
SME DIGITAL LOAN/FINANCING

USER GUIDE

SME DIGITAL LOAN/FINANCING APPLICATION VIA MAE APP [APPLY]







STEPS

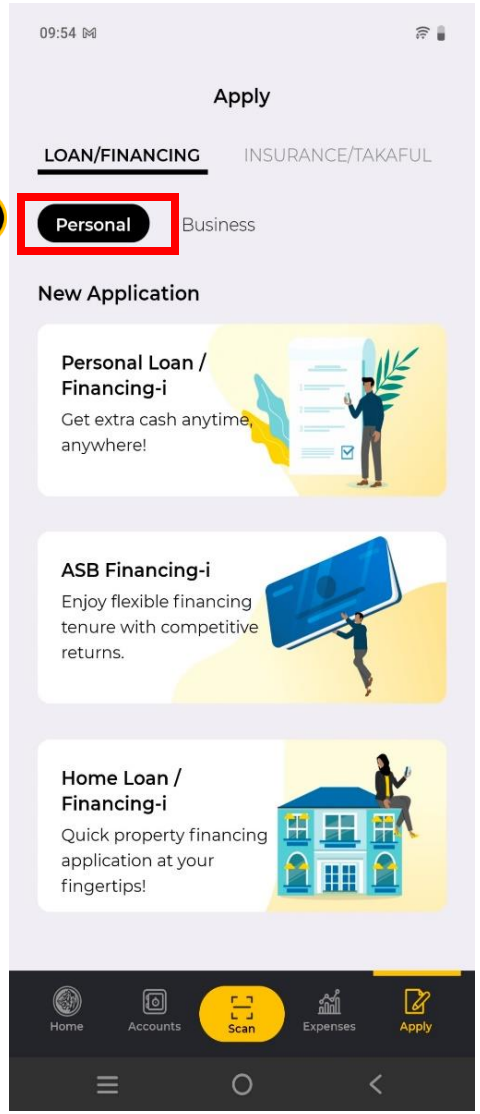
There are 2 entry points for Application :
1) 'View All' button
2) 'Apply' button

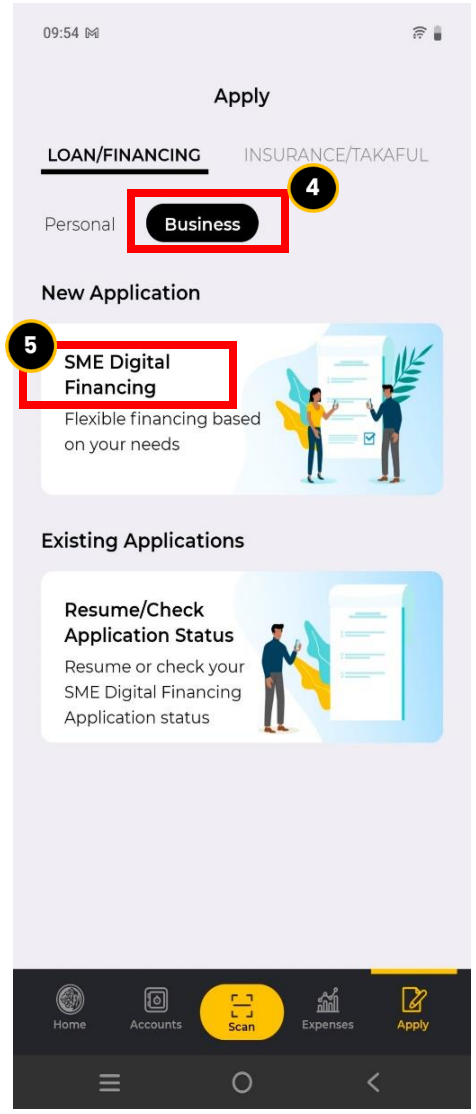
1. Select View All, then scroll right or down to 'Banking' and select 'Apply Loan/Financing'

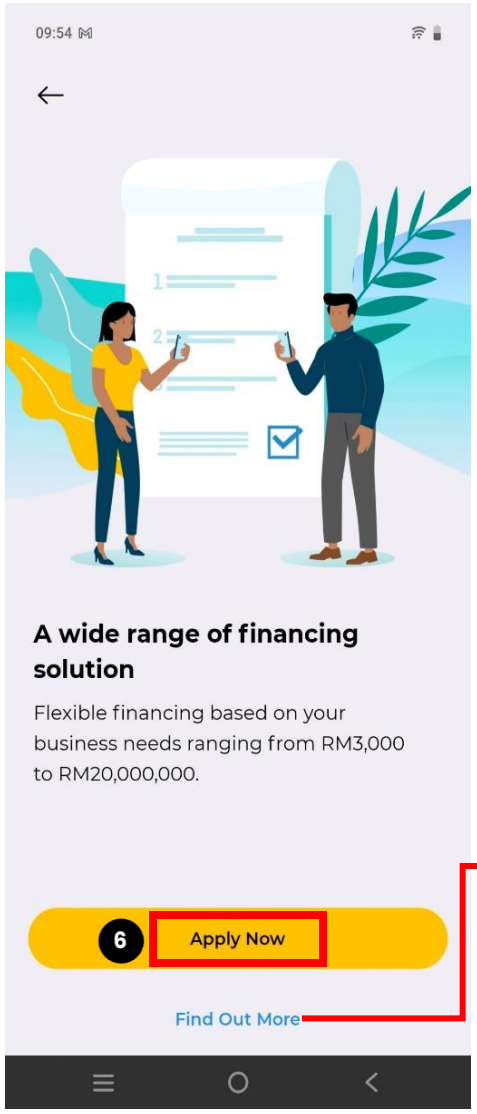
2. Select Apply, then scroll right to 'Loan/Financing'

USER GUIDE

SME DIGITAL LOAN/FINANCING APPLICATION VIA MAE APP [APPLY]







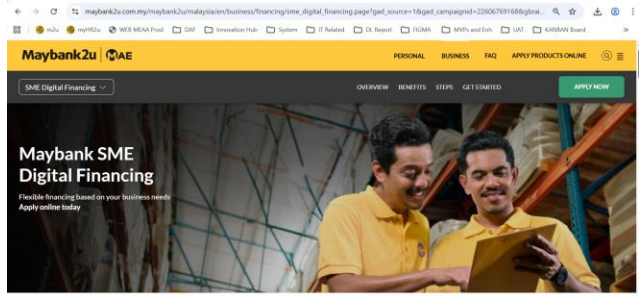
STEPS

3 Default screen is 'Personal' as per current MAE

4 Click Business

5 Select SME Digital Financing

6 Click Apply Now

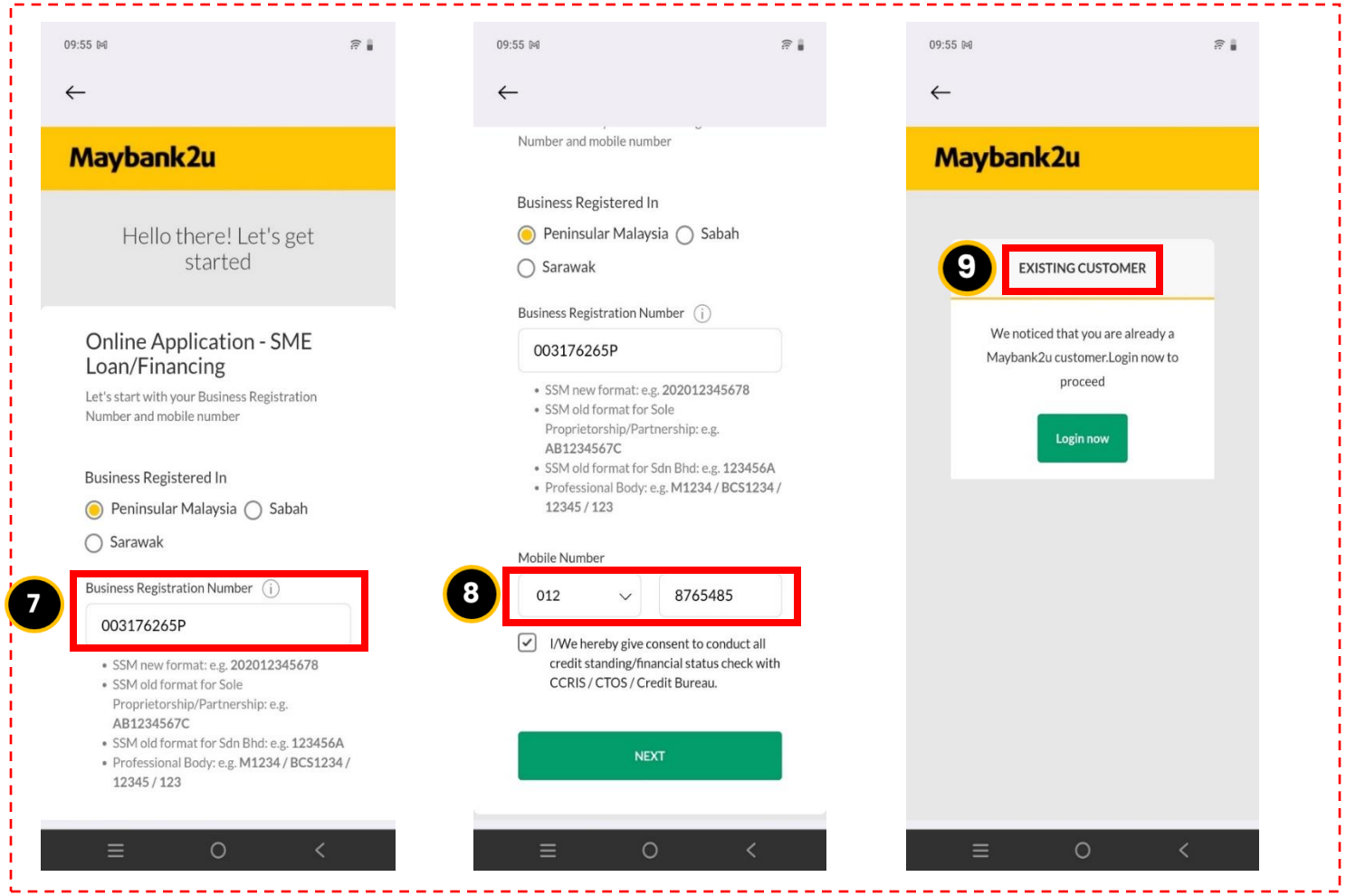


Find Out More will direct to existing SME Digital Financing webpage

Existing M2U screen

USER GUIDE

SME DIGITAL LOAN/FINANCING APPLICATION VIA MAE APP [APPLY]



STEPS

System will direct to existing M2U screen

7 Enter BRN

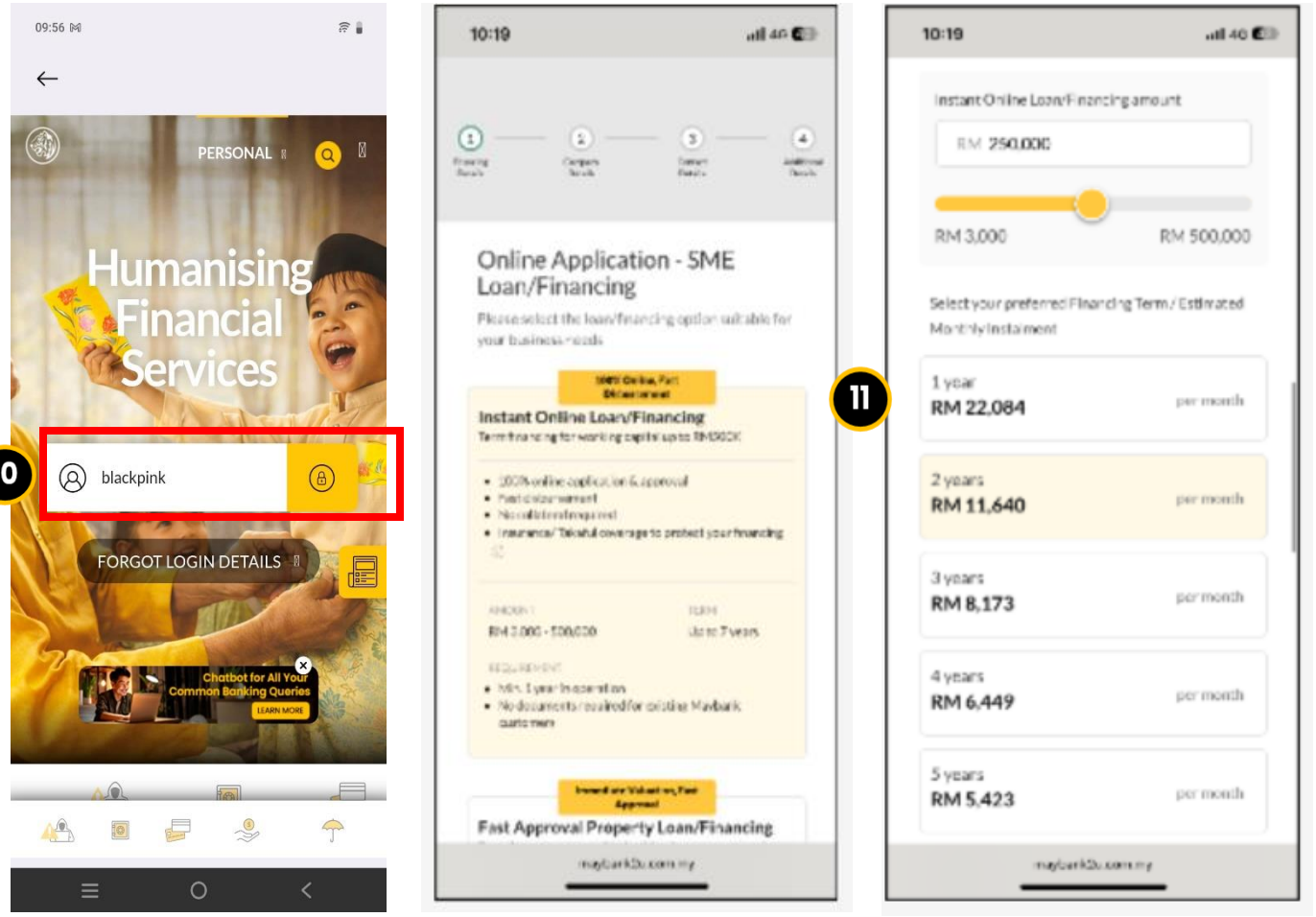
8 Enter Mobile Number > click NEXT

9 It will identify if you're an existing M2U user

Existing M2U screen

USER GUIDE

SME DIGITAL LOAN/FINANCING APPLICATION VIA MAE APP [APPLY]



STEPS

If Existing M2U User

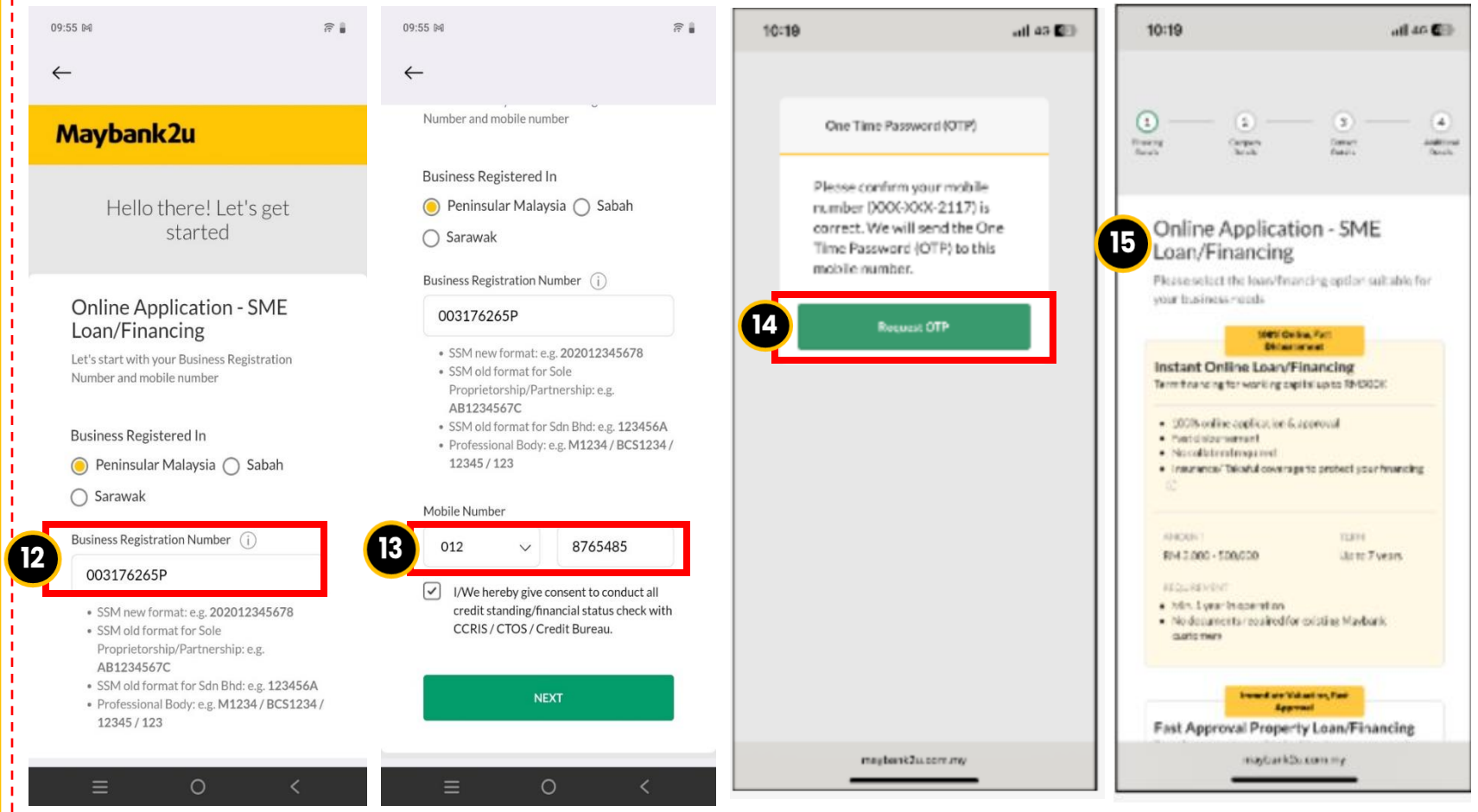
10 Key-in Username > click Login

11 Proceed application as per current M2U journey

Existing M2U screen

USER GUIDE

SME DIGITAL LOAN/FINANCING APPLICATION VIA MAE APP [APPLY]



STEPS

If non-M2U User / NTB

12 Enter BRN

13 Enter Mobile Number > click NEXT

14 Enter OTP

15 Proceed application as per current M2U journey

Existing M2U screen

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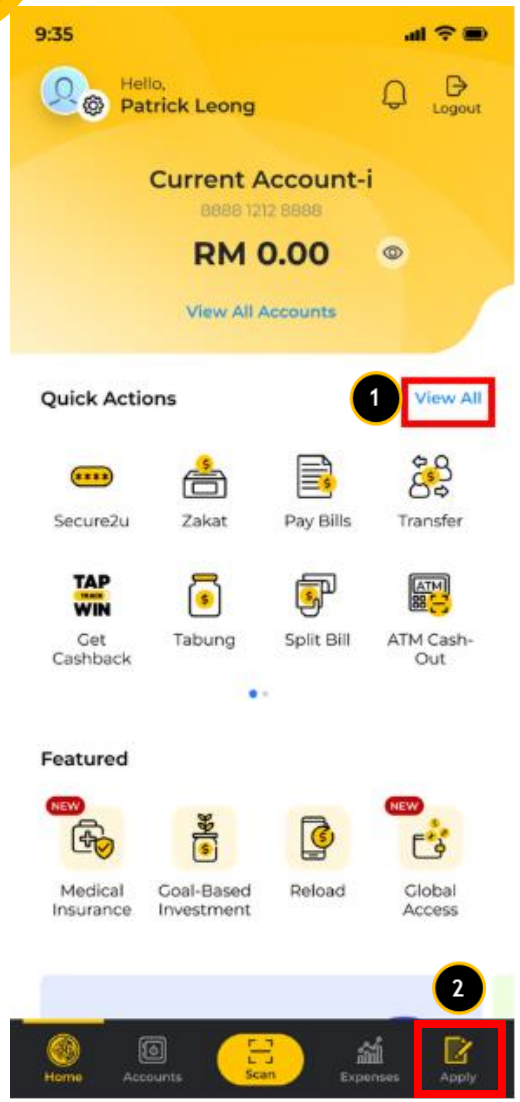


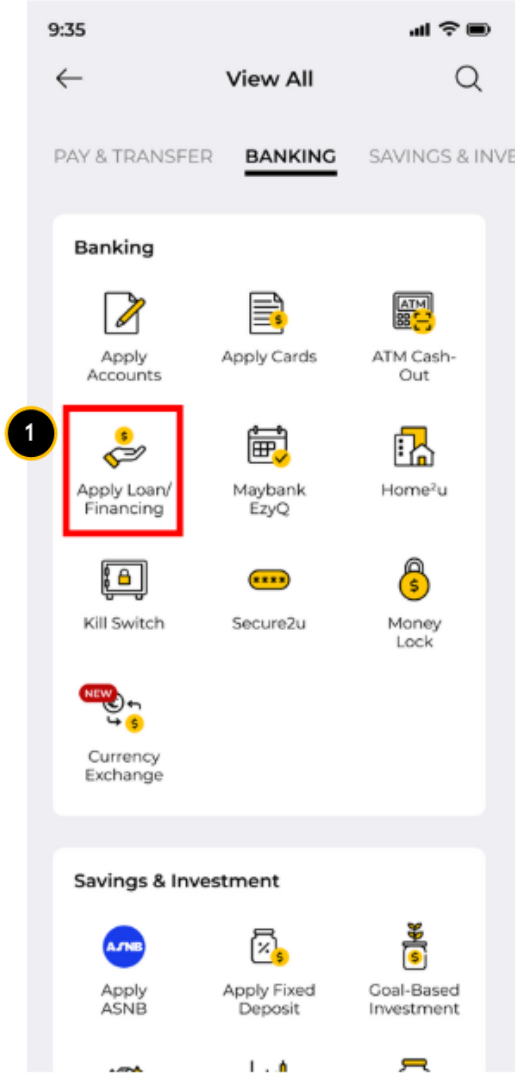
RESUME/CHECK APPLICATION STATUS VIA MAE APP

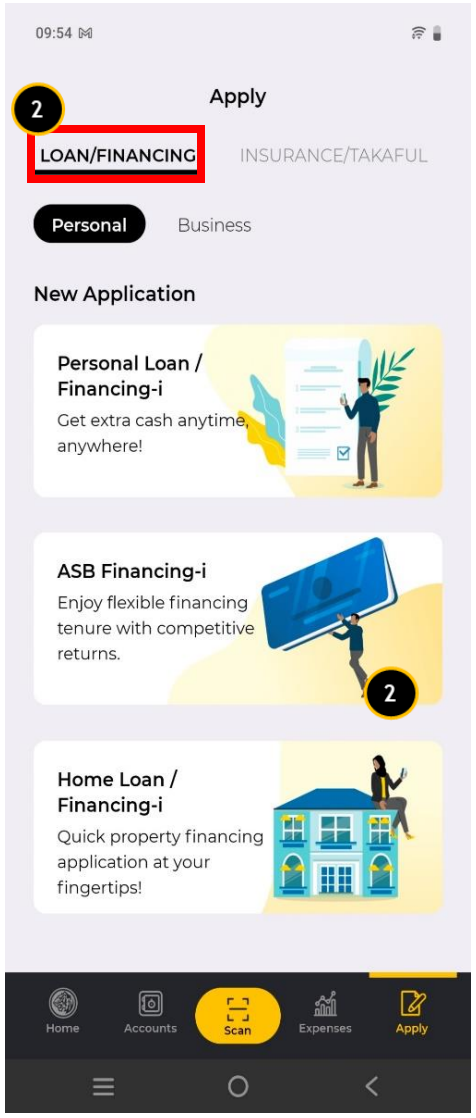
SME DIGITAL LOAN/FINANCING

USER GUIDE

SME DIGITAL LOAN/FINANCING APPLICATION VIA MAE APP [RESUME]







STEPS

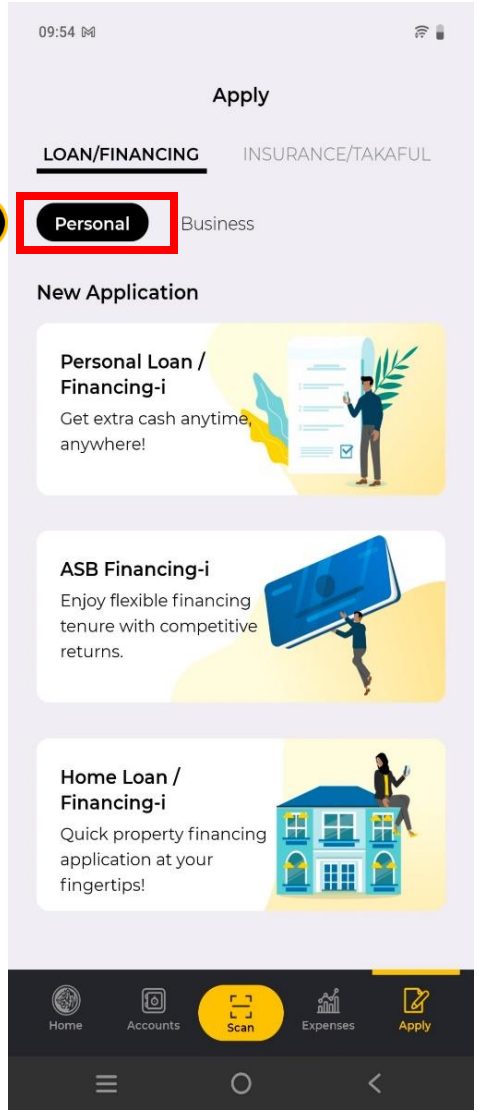
There are 2 entry points for Resume and Check Application Status :
1) 'View All' button
2) 'Apply Loan/Financing' button

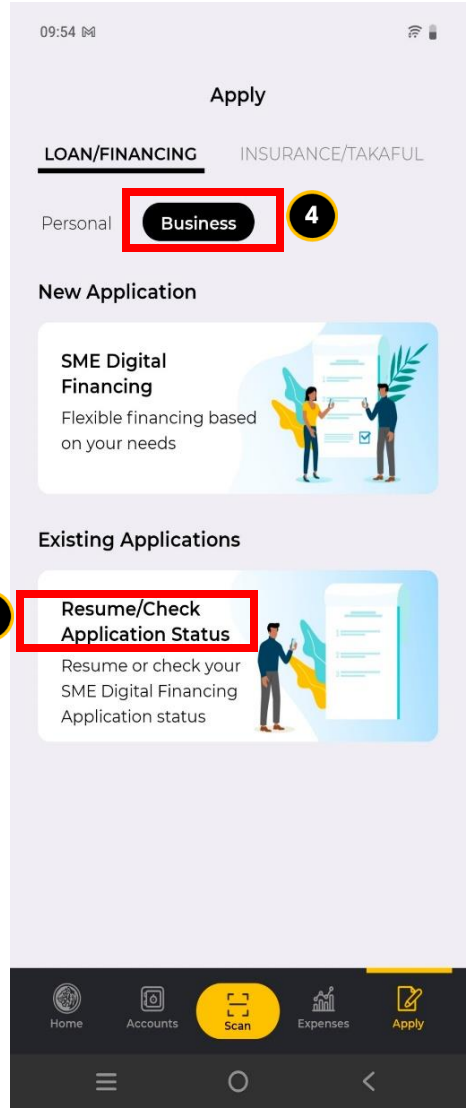
1. Select View All, then scroll right or down to 'Banking' and select 'Apply Loan/Financing'

2. Select Apply, then scroll right to 'Loan/Financing'

USER GUIDE

SME DIGITAL LOAN/FINANCING APPLICATION VIA MAE APP [RESUME]





STEPS

3 Default screen is 'Personal' as per current MAE

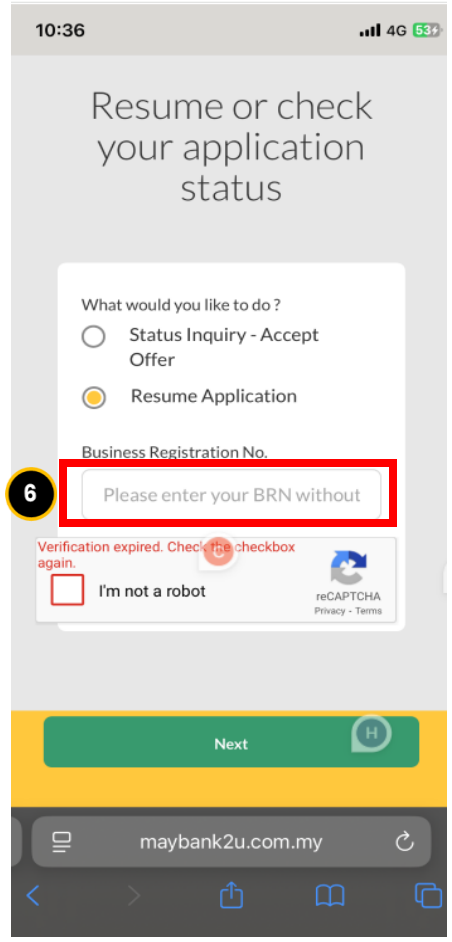
4 Click Business

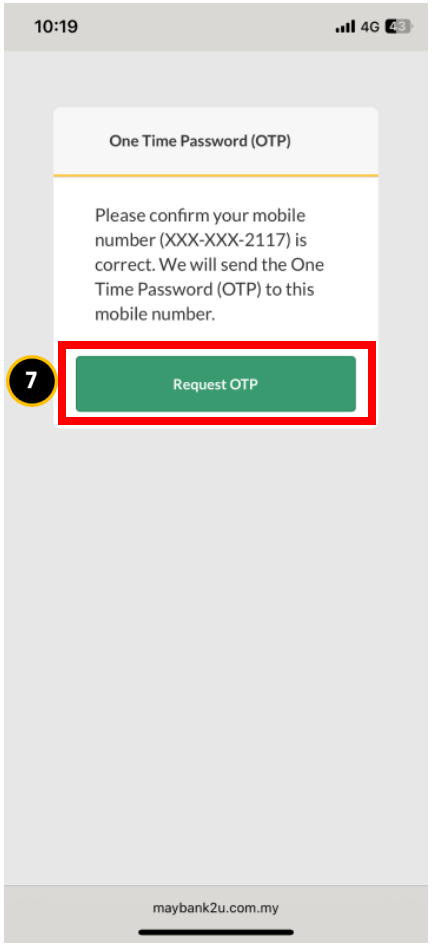
5 Click Resume/Check Application Status

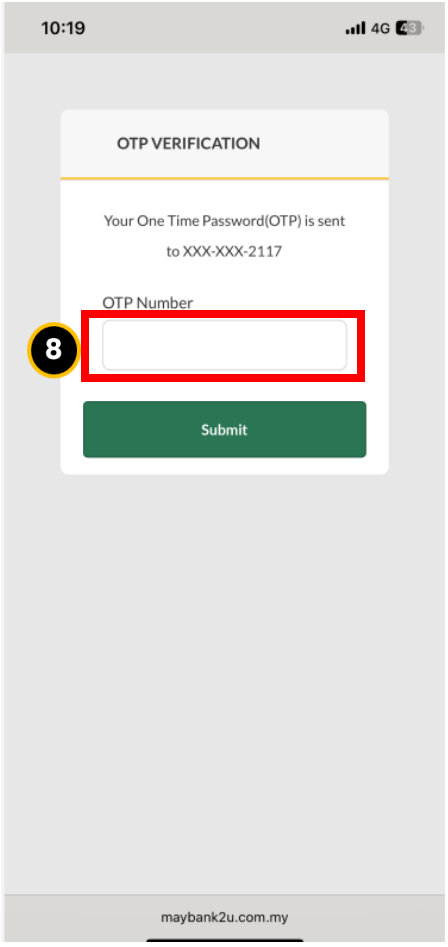
Existing M2U screen

USER GUIDE

SME DIGITAL LOAN/FINANCING APPLICATION VIA MAE APP [RESUME]







STEPS

It will direct to existing M2U screen

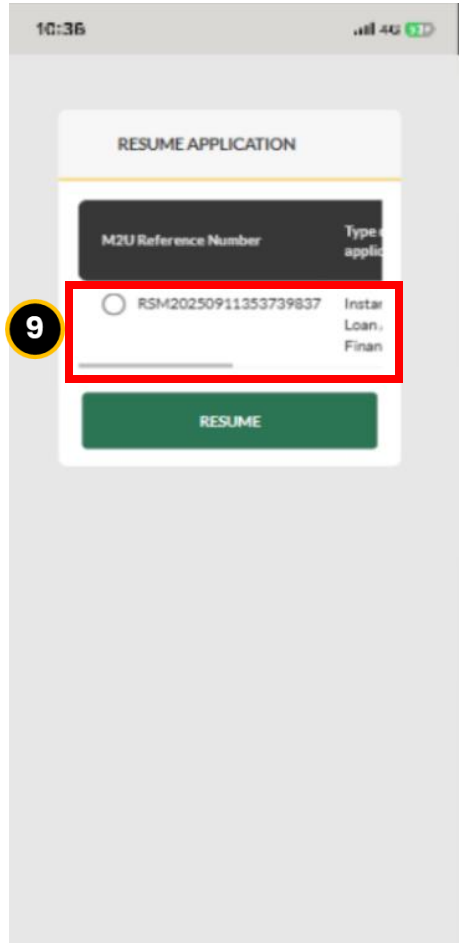
6 Enter BRN

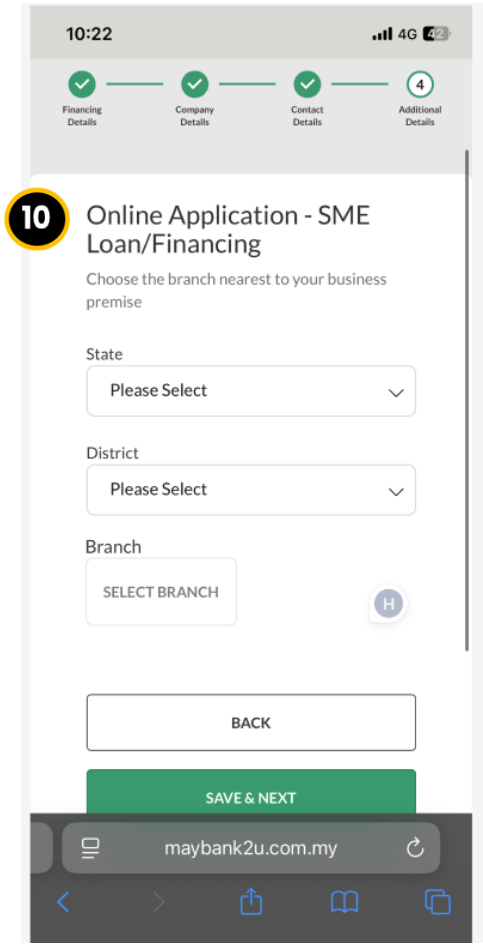
7 Request OTP

8 Confirm OTP

Existing M2U screen

SME DIGITAL LOAN/FINANCING APPLICATION VIA MAE APP [RESUME]





STEPS

9 Select pending application

10 Proceed application as per current M2U journey

Existing M2U screen

Humanising

Financial Services

Maybank

@Mymaybank @Maybank @Mymaybank @Maybank