



DON'T *do business* WITHOUT IT™

**BEGIN YOUR
EXPLORATION WITH
AMERICAN EXPRESS
EXPLORER BUSINESS
PLATINUM® CARD**



Maybank



CONTENTS

3

Welcome To The World
Of American Express
Explorer Business
Platinum® Card

4

Evergreen
Membership Rewards®
Points

5 - 6

Enhanced Travel
Privileges

7 - 8

Even Better Financial
Control

9

Key Contact
Numbers



Welcome to the world of American Express Explorer Business Platinum® Card

Welcomed worldwide, your American Express Explorer Business Platinum® Card offers a wide range of rich benefits and savings. Earn Membership Rewards points faster, which never expire, for your business expenses.

Explore this guide to discover all the benefits your Card has to offer:



Earn Membership Rewards points with no expiry date

Local Spend: RM5 = 5 points • Overseas Spend: RM5 = 10 points



Extra 10,000

Membership Rewards points for the first card transaction



Extra 40,000

Membership Rewards points for your first airline ticket purchase



Extra 110%

Membership Rewards points on RM60,000 in local spending per year from the card issuance date



6x complimentary

access per year to over 1,300 Priority Pass™ airport lounges worldwide



Up to RM1 million

complimentary travel accident protection



3-year

annual fee waiver

Your rewards and savings begin as soon as you activate the Card. We look forward to being of service to you.



Evergreen Membership Rewards Points

Membership Rewards Program

Flexible ways to earn points on eligible purchases with a variety of redemption options.

Earn points faster with more ways such as:

- **Extra 10,000** Membership Rewards points for the first card transaction
- **Extra 40,000** Membership Rewards points for your first airline ticket purchase
- **Extra 110%** Membership Rewards points on RM60,000 in local spending per year from the card issuance date

Frequent Flyer Programme

Convert your Membership Rewards points to Air Miles for free flights.

Participating airlines partners : Enrich, KrisFlyer, Cathay, Delta Skymiles, Royal Orchid Plus, Etihad Guest, Emirates Skywards (140 airline partners)

Please refer to latest Membership Rewards points for Air Miles Redemption

https://www.maybank2u.com.my/maybank2u/malaysia/en/personal/cards/treats_rewards/membership-rewards.page?



Enhanced Travel Privileges

Priority Pass™

Unwind in the comfort of one of the world's largest independent airport lounge access programs before take off. Enjoy 6X complimentary access to 1,300 lounges across 148 countries and 600 cities.

Booking.com

Save up to 30%* on select hotel bookings made at Booking.com through the American Express Benefits platform.

Fastrack VIP Airport Meet & Greet

Upgrade your airport experience at selected airports worldwide. Reduce travel stress and save 10%* with Fastrack VIP.

*Terms and conditions apply.

Tablet Plus Membership

Sign up for your complimentary Tablet Plus membership and receive VIP perks and privileges at over a thousand of the world's most exciting hotels when you book with Tablet Hotels.

Rentalcars.com

Get up to 10% off* on the car price element of a car rental booking at https://experiences.Global/travel/rental_cars with promo code: **promoamex10**.



Complimentary Travel Accident Protection

Enjoy complimentary travel accident insurance and travel inconvenience coverage for missed connections, flight delay, luggage delay and luggage loss when you charge your travel expenses to your card.

The coverage includes:

- Travel accident insurance of up to RM1,000,000
- Luggage loss claims up to RM2,500 for Cardmembers and your family*
- Luggage delay claims up to RM800 for Cardmembers and your family*
- Flight delay claims up to RM800 for Cardmembers and your family*
- Missed connection claims of up to RM800 for Cardmembers and your family*

*Subject to the terms and conditions of the Master Policy. The above benefits apply in respect of Covered Persons who are Basic Credit Cardmembers and for Spouses and Dependent Children but shall be subject to a per family maximum indemnity of double the above Basic Credit Cardmember's eligible benefits as specified.

Global Assist®

Should you run into a legal or medical emergency while travelling, you can call our complimentary Global Assist service which can put you in touch with an English speaking doctor or lawyer. This service is available 24 hours a day virtually anywhere in the world whenever you travel more than 150km from home, for up to 90 days. You can call the Global Assist hotline at **+603-7949 0688** (English or Mandarin) for a local referral service.

Personal Concierge

Concierge services dedicated to your needs, from flowers, champagne, and gift delivery to conference planning.

Even Better Financial Control



Monthly Statements

All expenses you charge to the Card are consolidated into a simple monthly statement. This enables you to reconcile your spend with greater ease.

You will also receive a year-end summary of charges which consolidates all your expenses for the year to give you maximum visibility of your annual spend.

Interest-Free Credit

Enjoy better business cashflow with up to 50 days interest-free period.

If you opt to pay partial amount or minimum payment, the finance charges on your transactions will be calculated from the day the transactions are posted to your account.



0% Instalment Plans

Maybank 0% EzyPay Instalment Plan allows you to enjoy greater spending power whilst earning your Membership Rewards points.

Enjoy interest-free instalment plans from 6 to 36 months.

*Please check with the partner merchants on the available options for instalment plans.

Pay Bills Automatically

Automate your bills to ensure all your recurring utility bills are paid on time and earn Membership Rewards points.

Cash Withdrawals

Cash withdrawals are available at all Maybank branches and ATMs nationwide, as well as over 900,000 ATMs worldwide. A daily withdrawal of up to RM1,000 will be available from ATMs. Should you require greater cash withdrawal, please visit your nearest Maybank branch where up to 70% of your credit limit can be made available.

Joint & Several Liability Cards Only

You can expand your current card reporting to include any additional cards issued to employees. Similar to your present card, these cards will be associated with your business and won't have an impact on your personal rating.

You will be able to set independent limits for each new card. The more employees you add from your company, the better control and visibility you will have over your business expenses throughout the year.

All employees will be provided with the unique benefits outlined in this Welcome Pack.

Call our Customer Service line on **1800 88 9559** to find out more about this feature.

Thank you for choosing the American Express Explorer Business Platinum® Card, designed to meet your unique needs as a business traveler. We look forward to be of service to you.

**American Express Explorer Business
Platinum® Card**

KEY CONTACT NUMBERS :

Lost or Stolen Card603-2072 1373
Personalised Concierge/Customer Service... 1800 88 9559
Global Assist® 603-2031 7888

For more information, please call **1800 88 9559**
or email to **corpsvc@maybank.com.my**

The American Express Card is issued by Malayan Banking Berhad
pursuant to a license from American Express.