

Maybank2u Biz App Power2Win Terms & Conditions

Maybank2u Biz App Power2Win Campaign ("**Campaign**") is organized by Malayan Banking Berhad (196001000142) ("**Maybank**") and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1. Campaign Eligibility

1.1. This Campaign is open to all Maybank business customers with a M2u Biz Account and M2u Biz App. For avoidance of doubt, business customers here are intended to refer to the following business types:

Private Limited Company/Sdn. Bhd Partnership Professional Club Society Association Government Educational Institution but shall exclude sole-proprietorship. (hereafter known as "Eligible Customers")

2. Campaign Mechanics

- 2.1. The Campaign is from Monday, 1 August 2022 0000hrs to Monday, 31 October 2022 2359hrs (hereinafter referred to as "Campaign Period")
- 2.2. The Campaign Period is split into 3 Rounds; each round duration are as follows:
 - a. Round 1: Monday, 1 August 2022 0000hrs to Wednesday, 31 August 2022 2359hrs
 - b. Round 2: Thursday, 1 September 2022 0000hrs to Friday, 30 September 2022 2359hrs
 - c. Round 3: Saturday, 1 October 2022 0000hrs to Monday, 31 October 2022 2359hrs
- 2.3. The Campaign is only applicable to users who have:
 - a. M2U Biz (web) or M2U Biz app
 - b. Performed either one or combination of listed eligible transactions as stated in item
 2.5 via the M2u Biz web or app ("Campaign Platform").
- 2.4. Eligible Customers can perform Eligible Transactions to earn Entries for chances to win the RM1,000 cash prize.

2.5. List of Eligible Transactions:

		No. of E	ntries
	Eligible Transactions	Web	Арр
1	New sign-ups (first time log in)	5	10
2	Daily log in (limited to 1 session per day)	1	2
3	Successfully issue an invoice	N/A	1
4	Successfully perform bill payment (min RM15)	1	
5	Successfully perform JomPay payment (min RM15)	1	
6	Successfully perform 3 rd party transfer (min RM30)	1	
7	Successfully perform other bank transfer (min RM30)		
8	Successfully perform DuitNow transfer (min RM30)		

- 2.6. For clarity, **Eligible Transactions** performed during the respective **Rounds** will contribute to **Entries** earned for that **Round only. Entries** are refreshed at the start of each Round and will not be carried forward.
- 2.7. Eligible Customers can only win **1 time** throughout the entire campaign period. Example scenarios for further clarity: -

Scenario		Initiation channel	Approval channel	Eligibility to win	No. of Entries
a.	Customer A has logged in for the first time on the M2u Biz app on 5th Aug 2022 Friday 12.30pm	N/A	N/A	Yes	10 entries Round 1
b.	Customer A has transacted RM50 bill payment via M2uBiz website on 6th Aug 2022 Saturday 9.00pm	Web	Web	Yes	2 entries
c.	Customer B has logged in to M2uBiz App & performed RM100 DuitNow transfer on 30th Aug 2022 Tuesday 5.00pm	Арр	Арр	Yes	3 Entries Round 1
d.	Customer B has logged in to M2uBiz App, Perform a RM5 funds transfer to other banks on 30th Aug 2022 Tuesday 6.00pm	Арр	Арр	No	0 entry

e.	Customer C has logged in to M2u Biz website, transacted RM50 bill payment & issued an invoice via the app on 7th Sept 2022 Wednesday 6.00pm	Арр	Арр	Yes	3 Entries Round 2
f.	Customer A has logged in to M2uBiz App on 1st Nov 2022 Tuesday 9.00am	N/A	N/A	No	0 Entry Campaign Ended

2.8. Prizes and total winners for the entire Campaign Period:

	Total winners (per round/month)	Total winners (from 1 Aug - 31 Oct)	Value per prize	
Cash Prize	50	150	RM1,000	

2.9. Prize amount will be manually credited into Eligible Customer's M2u Biz Account within 30 working days after the campaign ends. e.g. The Campaign ends on 31 October 2022, winners is required to expect the fulfilment to be done 30 working days from 31 October 2022. The fulfilment is expected to be completed latest by 1 December 2022.

3. Selection of Winners

- 3.1. Based on the Eligible Entries earned, Eligible Customers will be selected at random with the Maybank's randomizer programme for the respective Prizes.
- 3.2. All Winners' names and their BRN number may be published on the Campaign's promotional page on www.Maybank2u.com.my/M2ubizapp/power2win and/or any other method of communication that Maybank may deem appropriate.
- 3.3. Selection of winners will be done after the campaign ends

4. General Terms and Conditions

- 4.1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2u App, Maybank2u Biz, M2uBiz App, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 4.2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" here shall refer to calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.Maybank2u.com.my or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 4.3. By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at www.Maybank2u.com.my on a regular basis to view the terms and conditions herein and

seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

4.4. By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.Maybank2u.com.my ("Maybank's Privacy Statement") and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of this Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 4.5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- 4.6. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any event beyond the reasonable control of Maybank.
- 4.7. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 4.8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website <u>www.Maybank2u.com.my</u>.