

Highly Confidential

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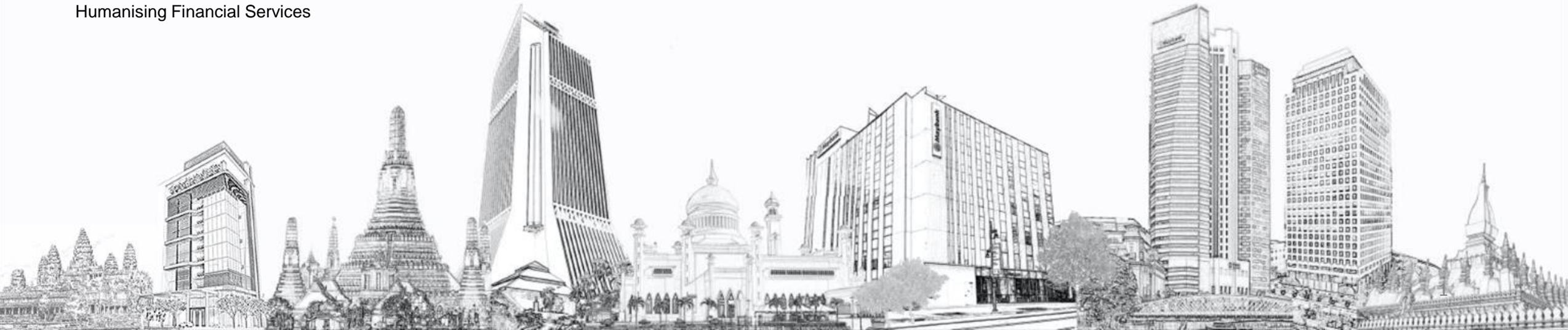
M2U Biz User Guide

JomPAY – Maker & Checker

01 September 2021



Humanising Financial Services





BENEFITS

1

Convenient and quick bill payments via JomPAY

2

Transfers can be made from the comforts of your own homes



Maker Guide

maybank2u.com
Tuesday, 27 July 2021 09:13:42

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Loans Apply Online Bulk Payment

Good Morning ZZ TRAVEL AND TOURS
Your last login was on Wednesday, 14 July 2021 at 19:27:11

Quick Link

Inbox
You have 1 message

Announcements

Secure2u

Accounts & Banking
View and manage your accounts, make payments, and transfer funds

Investment
Trade using Online Stocks, purchase additional Amanah Saham Nasional Berhad (ASNB) Unit Trust and manage other investments

Loans
View and manage your personal, home or car loans

Apply Online
Apply for our new banking products to suit your financial needs

Bulk Payment
Perform bulk payment to multiple beneficiaries, billers and payroll (EPF, SOCSO, EIS and LHDN) via manual entry or file upload.
Register now if you have not signed up yet

e-Bills & Statements
View your bills, bank statements & advices

Utilities
Personal Details

- 1 Log in to M2U Biz, and select Bill Payment from the Quick Link located at top-right, then click on 'Go'



Maker Guide

The screenshot shows the Maybank2u.com website interface. At the top, there is a search bar with the text "Click here to search" and a "Log out" button with a lock icon. Below this, the date and time "Tuesday, 27 July 2021 09:12:49" and the security notice "You are now in a secured site" are displayed. A navigation menu includes "Home", "Accounts & Banking", "Investment", "Loans", "Apply Online", and "Bulk Payment". The "Accounts & Banking" section is expanded, showing a list of services on the left and a "Payments" section on the right. The "Payments" section includes a sub-header "Payments" and a description "Make a bill or income tax payment and manage your payment preferences". Below this, there are four main options: "Make a one-off payment", "Make a payment to a favourite payee", "JomPAY", and "Make a payment to MyGST". The "JomPAY" option is highlighted with a red dashed border and includes the sub-text "Pay your bill via JomPAY". Below these options are several links for managing payments, such as "Review future payments history", "Manage my favourite payees", "View or delete payment", "View past payments", "Add favourite payee", "Delete Payment Transaction", "Manage future payments", "Delete favourite payee", and "Delete Payment MyGST Transaction".

2 Click on JomPAY



Maker Guide

The screenshot shows the maybank2u.com website interface. At the top, there is a search bar with the text "Click here to search" and a "Log out" button with a lock icon. Below this, the date and time "Tuesday, 27 July 2021 09:14:56" and the security notice "You are now in a secured site" are displayed. A navigation menu includes "Home", "Accounts & Banking", "Investment", "Loans", "Apply Online", and "Bulk Payment". The main content area is titled "JomPAY Payments" with the subtitle "Make a bill payment and manage your payment preferences". A sidebar on the left lists various services: "All Accounts", "All Cards", "Bill Payment", "Transfers", "Fixed Deposits & Mudarabah IA", "Foreign Currency Account", and "Account Activity Report". The main content area features a "JomPAY" logo and two primary options: "Make a one-off payment" (highlighted with a red dashed box) and "Make a payment to a favourite biller". Below these are four sub-options: "JomPAY Manage my favourite biller", "JomPAY View or delete payment", "Delete favourite biller", and "Delete payment JomPAY transaction".

3

Click on 'Make a one-off Payment'



Maker Guide

maybank2u.com
Tuesday, 27 July 2021 09:15:23

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Loans Apply Online Bulk Payment

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Account Activity Report

Make a one-off payment - Step 1 of 3
Enter your payment details

Notes:

- You may add your bill as Favourite after you have performed a one-off bill payment via JomPAY.
- Bill Payment via JomPAY is not eligible for TreatsPoints.

Amount:

From Account:

Biller Code:

Ref-1:

Ref 2:

I hereby agree to the [Terms and Conditions](#).

4 Enter the required details, check the Terms and Conditions box, and click on 'Continue'



Maker Guide

The screenshot shows the Maybank2u.com website interface. At the top, there is a search bar with the text "Click here to search" and a "Log out" button with a lock icon. Below the search bar, the text "You are now in a secured site" is displayed. The main navigation menu includes "Home", "Accounts & Banking", "Investment", "Loans", "Apply Online", and "Bulk Payment". The "Accounts & Banking" menu is expanded, showing options like "All Accounts", "All Cards", "Bill Payment", "Transfers", "Fixed Deposits & Mudarabah IA", "Foreign Currency Account", and "Account Activity Report". The main content area is titled "Make a one-off payment - Step 2 of 3" and contains the instruction "Confirm your payment details or go back to make changes". The payment details are as follows:

Amount:	RM12.00
From Account:	0140
Biller Code:	1123 - MAXIS
Ref-1:	1230
Effective date:	Today

At the bottom right of the payment details section, there are two buttons: "Confirm" and "Go back", which are highlighted by a red dashed box.

5

Confirm your payment details, and click on 'Confirm' to proceed with transaction; else you can click on 'Go back' to edit the payment details



Maker Guide

The screenshot displays the Maybank2U website interface. At the top, the logo 'maybank2u.com' is visible along with the date and time 'Tuesday, 27 July 2021 09:17:06'. A navigation bar includes links for 'Home', 'Accounts & Banking', 'Investment', 'Loans', 'Apply Online', and 'Bulk Payment'. The main content area shows a confirmation screen for a one-off payment, titled 'Make a one-off payment - Step 3 of 3'. The payment details are as follows:

Confirmation status	
Amount:	RM12.00
From Account:	01401
Billers Code:	1123 - MAXIS
Ref-1:	1230
Status:	Pending
Reference number:	1113038687
Transaction date:	27 Jul 2021
Transaction time:	09:17:06

At the bottom of the confirmation screen, there are two buttons: 'Print receipt' and 'Make another payment'.

6 Transaction is now sent to Checker for approval



Checker Guide

The screenshot shows the M2U Biz website interface. At the top, there's a search bar and a 'Log out' button. Below that, a navigation menu includes 'Home', 'Accounts & Banking', 'Investment', 'Loans', 'Apply Online', and 'Bulk Payment'. A 'Quick Link' dropdown menu is highlighted with a red dashed box, showing 'Bill Payment' selected and a 'Go' button next to it. The main content area is divided into several sections: 'Inbox' with 1 message, 'Announcements' featuring a COVID-19 Financial Relief Scheme, and a grid of service categories including Accounts & Banking, Investment, Loans, Apply Online, Bulk Payment, e-Bills & Statements, Utilities, Card Management, and Covid-19 Financial Relief Scheme.

- 1 Log in to M2U Biz, and select Bill Payment from the Quick Link located at top-right, then click on 'Go'



Checker Guide

The screenshot shows the Maybank2U website interface. At the top, the logo 'maybank2u.com' is displayed with the date and time 'Tuesday, 27 July 2021 09:19:41'. A search bar and a 'Log out' button are visible. Below the navigation menu, the 'Payments' section is active, and the 'JomPAY' option is highlighted with a red dashed box. The 'JomPAY' section includes a sub-link 'Pay your bill via JomPAY' and several other options for managing payments.

maybank2u.com
Tuesday, 27 July 2021 09:19:41

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Loans Apply Online Bulk Payment

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Account Activity Report

Payments
Make a bill or income tax payment and manage your payment preferences

JomPAY

Pay your bill via JomPAY

Review future payments history
View past payments
Manage future payments

Manage my favourite payees
Favourite payee

View, approve or reject payment
View Payment Summary
View MyGST Payment Summary

2 Click on JomPAY



Checker Guide

The screenshot shows the Maybank2U website interface. At the top, there is a search bar with the text "Click here to search" and a "Log out" button with a lock icon. Below this, the website name "maybank2u.com" is displayed along with the date and time "Tuesday, 27 July 2021 09:20:23". A navigation bar contains several menu items: "Home", "Accounts & Banking", "Investment", "Loans", "Apply Online", and "Bulk Payment". The "Accounts & Banking" menu is expanded, showing a list of options including "All Accounts", "All Cards", "Bill Payment", "Transfers", "Fixed Deposits & Mudarabah IA", "Foreign Currency Account", and "Account Activity Report". The "JomPAY Payments" section is highlighted, featuring the JomPAY logo and the text "Make a bill payment and manage your payment preferences". Below this, there are three links: "JomPAY Manage my favourite biller", "JomPAY view, approve or reject payment", and "View Payment Summary". The "View Payment Summary" link is enclosed in a red dashed box, indicating it is the target of the next step.

3 Click on 'View Payment Summary'



Checker Guide

maybank2u.com
Tuesday, 27 July 2021 09:20:43

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Loans Apply Online Bulk Payment

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Account Activity Report

Review all payment transfer
Approve, reject a payment transaction

Notes:
Select 'View Future Funds Transfer History' to view your past transactions.

Select a status to view your Pending, Approved and Failed transactions.:

Pending Go

	Payee	Ref-1	Effective date	From Account	Amount	Ref no.	Status
<input checked="" type="radio"/>	MAXIS	1230	27 Jul 2021	0140	RM12.00	1113038687	Pending

Reject Approve

- 4 Select the JomPAY transaction, then click on 'Approve'. If the details are incorrect, you can click on 'Reject'



Checker Guide

maybank2u.com
Tuesday, 27 July 2021 09:21:17

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Loans Apply Online Bulk Payment

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Account Activity Report

Approve payment transaction - Step 1 of 3
Confirm the payment you wish to approve or go back to make changes

Please confirm on the above details.

Payee	Ref-1	Effective date	From Account	Amount	Ref no.
MAXIS	1230	27 Jul 2021	0140	RM12.00	1113038687

Continue or Go back

5 Confirm your payment details, and click on 'Continue' to proceed with transaction



Checker Guide

maybank2u.com
Tuesday, 27 July 2021 09:21:39

Click here to search Log out

You are now in a secured site

Home Accounts & Banking Investment Loans Apply Online Bulk Payment

All Accounts
All Cards
Bill Payment
Transfers
Fixed Deposits & Mudarabah IA
Foreign Currency Account
Account Activity Report

Approve payment transaction - Step 2 of 3
Confirm the payment you wish to approve or go back to make changes

Amount: RM12.00
From Account: 0140
Biller Code: 1123 - MAXIS
Ref-1: 1230
Effective date: Today

TAC Request for TAC

Confirm or Go back

6 Click on 'Request for TAC', and enter the 6-digit TAC sent to your mobile device. Click 'Confirm' afterwards



Checker Guide

The screenshot displays the Maybank2U website interface. At the top, the logo 'maybank2u.com' is visible along with the date and time 'Tuesday, 27 July 2021 09:21:39'. Navigation tabs include Home, Accounts & Banking, Investment, Loans, Apply Online, and Bulk Payment. The main content area shows a confirmation message for a payment transaction. The transaction details are as follows:

Amount:	RM20.00	Status:	Successful
From Account:	5140	Reference number:	1113007539
Biller Code:	2881 - KOJADI - SME	Transaction date:	11 Jun 2021
Ref-1:	180	Transaction time:	22:10:57
Effective date:	Today	JomPAY Reference No:	86BB9CUM

Additional information includes: 'You can add as Favourite Biller if you plan to make same payment in the future. Once added, you will no longer require TAC to make the payment.' At the bottom right, there are two buttons: 'Print receipt' and 'Return to Summary', which are highlighted with a red dashed border.

7 Your JomPAY transaction is successful. You can generate your transaction receipt by clicking on 'Print Receipt'

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Thank You



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