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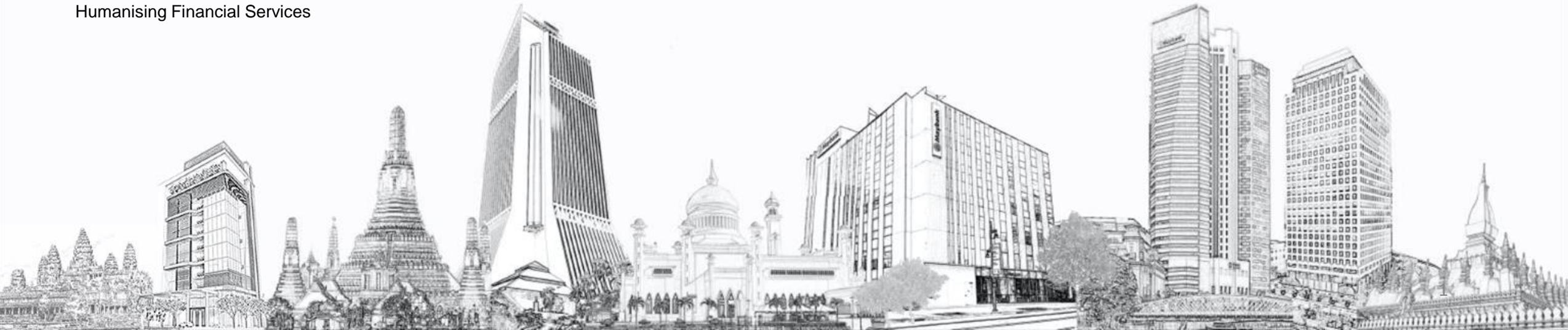
M2U Biz User Guide

Foreign Telegraphic Transfer (FTT) – Maker & Checker

01 September 2021



Humanising Financial Services



M2U Biz - Perform FTT via M2U Biz for more favourable rates!



BENEFITS

1

Convenient, quick, and hassle-free transfers to overseas accounts

2

Enjoy preferential rates when transferring above RM10,000!

3

Transfers can be made from the comforts of your own homes

M2U Biz - Perform FTT via M2U Biz for more favourable rates!



Maker Guide - Add FTT Favourite

DuitNow Registration Register to receive fund via business registration or mobile number	DuitNow Maintenance Modify/edit, deregister or suspend your DuitNow ID	Favourite DuitNow Transfer Transfer fund to a multiple Favourite DuitNow	New DuitNow Transfer Make multiple one-off transfer to DuitNow
Recurring DuitNow Transfer Add new recurring DuitNow transfer Add favourite recurring DuitNow transfer View past recurring DuitNow transfer Cancel future recurring DuitNow transfer	Favourite interbank fund transfer Transfer funds to a multiple favourite local non-Maybank account	New interbank fund transfer Transfer funds to a open local non-Maybank account	Recurring IBFT Fund Transfer Add new recurring interbank fund transfer Add favourite recurring interbank fund transfer View past recurring interbank fund transfer Cancel future recurring interbank fund transfer
Transfer history & future transfers Transfer history Future transfers Foreign telegraphic transfer history	Manage my favourite transfers 3rd party transfer Interbank Fund Transfer DuitNow transfer Foreign telegraphic transfer	View or delete transfer Delete 3rd Party Transfer View or Delete DuitNow Registration / Maintenance Delete DuitNow transfer Delete Interbank Fund Transfer Delete Foreign telegraphic transfer	Forex counter rates View today's forex rates

Recipient name (Recipient ID)	Recipient address	Recipient contact (Recipient email)	Status
DWAYNE (79)	NO. 30 SERI	01 (jo*****@gmail.com)	Approved
MIKE DUNI (123)	NO. 12, NO. 11, B 1234	123 (jo*****@gmail.com)	Approved

1 Log in to M2U Biz, and click on Account & Banking > Transfers. Under Manage my favourite transfers, select Foreign telegraphic transfer

2 Select 'Add' at the bottom-right

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Maker Guide - Add FTT Favourite

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Friday, 30 July 2021 10:06:33
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Fixed Deposits & Mudarabah IA
Foreign Currency Account
Account Activity Report

Foreign Telegraphic Transfer - Step 2 of 5
Choose the country you wish to transfer to

Select country:

- Select country
- ALBANIA
- ARGENTINA
- AUSTRALIA
- AUSTRIA
- BAHRAIN
- BANGLADESH
- BELGIUM
- BHUTAN
- BOSNIA
- BRAZIL
- BRUNEI
- BULGARIA
- CAMBODIA
- CANADA
- CHILE
- CHINA
- COLOMBIA
- CROATIA
- CYPRUS

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3

Select the country you wish to transfer to, and click 'Continue'

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Foreign Telegraphic Transfer Maintenance
Add a favourite overseas account

Sender Information

Address :

Postcode :

Country :

Recipient Information

Name :

ID/Passport/Biz Registration No. :

Address :

Country :

Contact no. :

Email :

Beneficiary bank details

Beneficiary bank :

Receiving mode :

Branch address :

Country : AUSTRALIA

City :

BSB Code :

4

Fill up the transaction details, then click 'Add'
* Please ensure that beneficiary bank name and Bank Identifier code are correctly filled in

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Maker Guide - Add FTT Favourite

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Manage favourite accounts
3rd party transfer Interbank Fund Transfer Foreign telegraphic transfer
View all favourite overseas accounts

<input type="checkbox"/>	Recipient name (Recipient ID)	Recipient address	Recipient contact (Recipient email)	Status
<input type="checkbox"/>	PAT (93)	19 W. 10010 2 JALAN	017 (pa*****@yahoo.com)	Pending

Delete Add

Countries	Bank Identifier Code Format
Australia	BSB
Canada	Transit Number
India	IFSC
U.K.	SORT
U.S.A.	ABA
Other Countries	SWIFT

5 Transaction is now sent to Checker for approval

Kindly refer to the table above for the Bank Identifier Code format according to countries

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Checker Guide - Add FTT Favourite

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Transfers
Transfer funds between your own accounts, to another person's Maybank account, to a local account or to an account overseas
Money withdrawn from your insured deposit(s) is no longer protected by PIDM if transferred to a non PIDM members

Own account transfer
Transfer funds between your own Maybank accounts

DuitNow
View, approve or reject DuitNow registration/maintenance

Transfer history & future transfers
Manage my favourite transfers
Transaction limit maintenance
View, approve or reject transfer

Transfer history
Future transfers
Foreign telegraphic transfer history

3rd party transfer
Interbank Fund Transfer
DuitNow transfer
Foreign telegraphic transfer

For 3rd party account transfer, interbank fund transfers and foreign telegraphic transfer

View 3rd Party Transfer Summary
View Interbank Fund Transfer Summary
View DuitNow transfer
View Recurring DuitNow transfer
View Recurring interbank fund transfer
View Foreign telegraphic transfer

Forex counter rates
View today's forex rates

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Manage favourite accounts
3rd party transfer Interbank Fund Transfer Foreign telegraphic transfer

View all favourite overseas accounts
Approve, reject or delete a favourite overseas accounts

Recipient name (Recipient ID)	Recipient address	Recipient contact (Recipient email)	Status
<input checked="" type="radio"/> PAT (93)	19 W 10 2	017 (pa	Pending

Reject Approve

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1 Log in to M2U Biz, and click on Account & Banking > Transfers. Under Manage my favourite transfers, select Foreign telegraphic transfer

2 Select 'Approve' at the bottom-right

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Checker Guide - Add FTT Favourite

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Foreign Telegraphic Transfer Maintenance

Approve a favourite overseas account

Sender Information

Address : 2
Postcode : 5
Country : Malaysia

Recipient Information

Name : PA
ID/Passport/Biz Registration No. : 9
Address : 19
Country : United States
Contact no. : 01
Email : p

Beneficiary bank details

Beneficiary bank : CITI
Receiving mode : Credit to Account 83
Branch address : 19
Country : UNITED STATES
City : NE
FED WIRE : CMF

TAC: [Request for TAC](#)

[Approve](#)

3

Confirm your payment details, then click on 'Request for TAC'. Enter the 6-digit TAC sent to your mobile device, and click on 'Approve' to proceed with transaction

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Maker Guide - Perform FTT

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Transfers
Transfer funds between your own accounts, to another person's Maybank account, to a local account or to an account overseas
Money withdrawn from your insured deposit(s) is no longer protected by PIDM if transferred to a non PIDM members

Own account transfer Transfer funds between your own Maybank accounts	Foreign telegraphic transfer Transfer funds to an overseas account	Favourite 3rd party account transfer Transfer funds to a multiple favourite Maybank account	New 3rd party account transfer Make multiple one-off transfer to a Maybank account
DuitNow Registration Register to receive fund via business registration or mobile number	DuitNow Maintenance Modify/edit, deregister or suspend your DuitNow ID	Favourite DuitNow Transfer Transfer fund to a multiple Favourite DuitNow	New DuitNow Transfer Make multiple one-off transfer to DuitNow
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Foreign Telegraphic Transfer - Step 1 of 4
Declaration and choose the country you wish to transfer to

BNM Foreign Exchange Administration Rules: Please read for more information about foreign currency transfers.

The daily Foreign Telegraphic Transfer transaction limit for credit into account is as per below:

- Individual: minimum RM1, up to RM49,999
- Business: minimum RM1, up to RM49,999

Important:
2 types of charges imposed for every Foreign Telegraphic Transfer transaction as follows:

- Transaction fee by Maybank = RM10.00
- Charges by beneficiary bank/agent (if any) imposed outside of Malaysia which to be borne by the beneficiary. These charges will be deducted from the amount payable.

Please ensure the details are correct before you proceed with the transaction.

If you do not have an IBAN/FED WIRE/SORT CODE/BSB CODE/SWIFT BIC CODE, kindly contact the funds beneficiary or beneficiary bank for the respective code. Failure to provide the correct code might cause delay or rejection by corresponding banks. Kindly be informed that you will not be able to cancel the transaction once it has been submitted and there will be no refund of the transaction fee RM10.00 and beneficiary bank/agent charges (if any) arising from such errors.

For country which is not provided in the select country list, kindly proceed to visit Maybank branches / Maybank forex booth to find out more.

Favourite overseas account:

1 Log in to M2U Biz, and click on Account & Banking > Transfers. Select Foreign Telegraphic Transfer

2 Select a Favourite* overseas account, and select Continue
* You must register your overseas account as a Favourite to proceed with FTT on M2U Biz

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Maker Guide - Perform FTT

- All Accounts
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Foreign Telegraphic Transfer - Step 2 of 4 Enter transfer details

Important: For purpose which is not provided in purpose list, kindly proceed to visit Maybank branches / Maybank forex booth to find out more. Please note that for any transaction purpose other than those listed here, BNM's prior approval may be required before Maybank can proceed with the said transaction.

Transaction description

You can name your transaction for easy reference

Example: Marilyn's uni fees

Transaction details

All fields are required

Country: SINGAPORE Currency:

Foreign currency amount Amount (RM)

From: You (Sender)

All fields are required

Account 5140

Sender status

Malaysian (Citizen/Permanent Resident) Non-Malaysian

Address

Postcode

Country

Phone no.

- Example: 012-9876543

To: Beneficiary

Beneficiary status

Malaysian (Citizen/Permanent Resident)

Non-Malaysian

Personal details:

Name
DWAYNE JOHNSON

ID/Passport/Biz Registration No.
79011

Address
NO. 30,
50050 SERI KEMBANGAN

Country
MALAYSIA

Contact no.
012416

Email address
jo*****@gmail.com

Beneficiary bank details

Bank Name
MAYBANK BANKING BERHAD(MBBESGSG)

Receiving mode
Credit to Account

Account no.
123456789123

Country
SINGAPORE

or

3

Fill in all the required information, then select Continue
* Transactions above RM10,000 will enjoy a preferential rate

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Maker Guide - Perform FTT

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Foreign Telegraphic Transfer - Step 3 of 4 Review and confirm transfer

Transaction details	
Country: SINGAPORE	Currency: SGD Rate: SGD 1= MYR3.145000000
Foreign currency	SGD2,900.00
Amount (RM)	RM9,120.50
Charge	RM10.00

From: You (Sender)	
Account no.	5140
Address	NO. 10, 50050
Country	Malaysia
Telephone	017

To: Beneficiary	
Personal details	
Name	DWAYNE JOHNSON
ID/Passport/Biz Registration No.	7901
Address	NO. 30, JALAN SERI KEMBANGAN
Country	MALAYSIA
Telephone	0124
Email address	jo*****@gmail.com

Bank details	
Bank Name	MAYBANK BANKING BERHAD(MBBESGSG)
Receiving mode	Credit to Account
Account no.	123456789123
Country	SINGAPORE

Purpose of Payment

Purpose of Payment

--Please select--

Declaration

By clicking the "Accept" button, you hereby declare, undertake and confirm the following:

1. For the purpose of foreign exchange administration requirements provided under the Financial Services Act 2013, Islamic Financial Services Act 2013, Notices on Foreign Exchange Administration (FEA) Rules and other requirements imposed by Bank Negara Malaysia (BNM) in relation to the FEA (collectively referred to as "FEA Rules"), this transaction is undertaken for the purpose as declared to the bank and is in compliance with the FEA Rules.
2. All information provided for this transaction is true, accurate and correct and you shall be fully responsible and liable for any inaccurate, false, misleading and/or incomplete information given for this transaction.
3. You authorise the bank to disclose the information provided for this transaction to BNM, other regulatory body and/or law enforcement agency.
4. Where the transaction is found not to be in compliance with the FEA Rules and/or the applicable laws and

Accept

Decline

Confirm

or Go back

4

Review and confirm the transaction details, then select Purpose of Payment. Accept the declaration, and click Confirm. Transaction is now sent to Checker for approval!

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Checker Guide - Perform FTT

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View DuitNow transfer
View Recurring DuitNow transfer
View Recurring interbank fund transfer
View Foreign telegraphic transfer

Forex counter rates

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Review all Foreign telegraphic transfer
Approve, reject or delete a Foreign telegraphic transfer

Notes:
Select 'View Future Funds Transfer History' to view your past transactions.

From: You (Sender)	Recipient name	Effective date	Amount	Ref no.	Status
VBPBIZ	DWAYNE JOHNSON	27 Jul 2021	RM9,161.10	0267474633	Pending
VBPBIZ	MIKE DUNDEE	19 May 2020	RM1.00	7805072805	Successful

Reject Approve or More transactions

1

Log in to M2U Biz, and click on Account & Banking > Transfers. Select View Foreign Telegraphic Transfer

2

Select a FTT transaction, and then click on 'Approve'

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Checker Guide - Perform FTT

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Approve Foreign telegraphic transfer - Step 1 of 2
Confirm the transfers you wish to approve or go back to make changes

Please confirm on the above details.

From: You (Sender)	Recipient name	Effective date	Amount	Ref no.
VBPBIZ	DWAYNE JOHNSON	27 Jul 2021	RM9,161.10	0267474633

Transaction details

Country: SINGAPORE
Currency: SGD

Foreign currency amount: 2900.00
Amount (RM) 9161.10 SGD 1= MYR3.159000000

Confirm or Go back

3

Confirm your payment details, and click on 'Confirm' to proceed with transaction

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Thank You



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