



## Maybank2U Biz App Power2Win Terms & Conditions

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**Maybank2U Biz App Power2Win Campaign ("Campaign")** is organized by Malayan Banking Berhad (196001000142) ("**Maybank**") and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

### 1. Campaign Eligibility

- 1.1. This Campaign is open to all Maybank business customers with a M2u Biz Account and who have downloaded the M2u Biz App and logged in for the first time. For avoidance of doubt, business customers here are intended to refer to the following business types:  
Private Limited Company/Sdn. Bhd  
Partnership  
Professional  
Club  
Society  
Association  
Government Educational Institution  
but shall exclude sole-proprietorship. (hereafter known as "**Eligible Customers**")
- 1.2. Transactions performed on the M2u Biz Web Platform will not be eligible as entries.

### 2. Campaign Mechanics

- 2.1. The Campaign is from Tuesday, 5 October 2021 0000hrs to Friday 31 December 2021 2359hrs (hereinafter referred to as "**Campaign Period**")
- 2.2. The Campaign Period is split into 3 Rounds, each round duration are as follows:
  - a. Round 1: Tuesday, 5 October 2021 0000hrs to Sunday, 31 October 2021 2359hrs
  - b. Round 2: Monday, 1 November 2021 0000hrs to Tuesday, 30 November 2021 2359hrs
  - c. Round 3: Wednesday, 1 December 2021 0000hrs to Friday, 31 December 2021 2359hrs
- 2.3. The Campaign is only applicable to M2uBiz users who have:
  - a. Downloaded & successfully logged-in the M2uBiz App
  - b. Performed either one or combination of listed eligible transactions as eligible transactions stated in item 2.5 via the M2uBiz App ("**Campaign Platform**").
- 2.4. **Eligible Customers** can perform **Eligible Transactions** to earn **Entries** for chances to win either the Grand Prize RM30,000 Cash or Consolation Prize RM5,000 Cash.

2.5. **List of Eligible Transactions:**

	<b>Eligible Transactions</b>	<b>Qualified Entries</b>
1	Log in to M2u Biz App (Max once per day, per log in ID)	1
2	Perform a Bill Payment (min RM30)	1
3	Perform a JomPay Payment (min RM30)	1
4	Perform a Third-party Transfer to another Maybank account (min RM30)	1
5	Perform a Transfer to other bank accounts (min RM30)	1
6	Perform a DuitNow Transfer (min RM30)	1
7	Issue an invoice (no minimum amount)	1

2.6. These transactions must be conducted at the mobile application in order to qualify, initiation by **Maker** and approved by **Checker** will be considered as **Successful Eligible Entry**.  
Definitions below:

- a. Maker Access Type: View and Initiate transactions, which will be sent to the Checker for approval
- b. Checker Access Type: View, approve transactions initiated by the Maker

2.7. For clarity, **Eligible Transactions** performed during the respective **Rounds** will contribute to **Entries** earned for the same **Round**. **Entries** are refreshed at the start of each Round and will not be carried forward.

2.8. Eligible Customers can potentially win more than one **Round**.

Example scenarios for further clarity:-

<b>Scenario</b>	<b>Initiation channel</b>	<b>Approval channel</b>	<b>Eligibility to win</b>	<b>No. of Entries</b>
a. Customer A has logged in to M2u Biz app on 5th Oct 2021 Tuesday 12.30pm	N/A	N/A	Yes	1 Entry Round 1
b. Customer A has transacted RM50 bill payment via M2uBiz website on 6th Sept 2021 Wednesday 9.00pm	App	Web	No	0 Entry
c. Customer B has logged in to M2uBiz App & performed RM100 DuitNow transfer on 30th Oct 2021 Saturday 5.00pm	App	App	Yes	2 Entries Round 1
d. Customer B has logged in to M2uBiz App, Perform a RM35 JomPay Bill Payment on 1st Nov 2021 Monday 3.00pm	App	App	Yes	2 Entries Round 2

e.	Customer C has logged in to M2uBiz App , transacted RM50 bill payment & issued an invoice via the app on 7th Oct 2021 Thursday 6.00pm	App	App	Yes	3 Entries Round 1
e f	Customer A has logged in to M2uBiz App on 1st Jan 2022 Saturday 9.00am	N/A	N/A	No	0 Entry Campaign Ended

2.9. Prizes and total winners for the entire **Campaign Period**:

	<b>Total winners (per round/month)</b>	<b>Total winners (from 5 Oct - 31 Dec)</b>	<b>Value per prize</b>
Grand Prize	1	3	RM30,000
Consolation Prize	9	27	RM5,000

- 2.10. Prize amount will be manually credited into Eligible Customer's M2uBiz Account within 30 working days after the campaign ends. e.g. The Campaign ends on 31 December 2021, winners is required to expect the fulfilment to be done 30 working days from 31 December 2021. The fulfilment is expected to be completed latest by 15 February 2022.

### 3. Selection of Winners

- 3.1. Based on the Eligible Entries earned, Eligible Customers will be selected at random with the Maybank's randomizer programme for the respective Prizes.
- 3.2. All Winners' names and their BRN number may be published on the Campaign's promotional page on [www.maybank2u.com.my/m2ubizapp/power2win](http://www.maybank2u.com.my/m2ubizapp/power2win) and/or any other method of communication that Maybank may deem appropriate.
- 3.3. Selection of winners will be done after the campaign ends

### 4. General Terms and Conditions

- 4.1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2u App, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 4.2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) calendar days prior notice thereof, the notice of which shall be posted through Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 4.3. By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and

seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

- 4.4. By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) (“Maybank’s Privacy Notice”).

In addition and without prejudice to the terms in the Maybank’s Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
  - b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 4.5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- 4.6. Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers’ participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- 4.7. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 4.8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).