



STEP BY STEP GUIDE FOR CONSUMERS

# Maybank Home<sup>2</sup>u now accessible via Maybank Partner Platforms



## INTRODUCTION

Say goodbye to hassle & duplicated form filling!

Enjoy Maybank Home<sup>2</sup>u features directly through Maybank partner platforms. This means you can now seamlessly check your eligibility for home financing and submit an application through the Partner's platform. You may even obtain financing approval within 10 seconds\*

Once you're done, a dedicated Maybank Mortgage Representative will contact you to guide you through next steps.

## BENEFITS



Easy access



Seamless process



Transparent module

## WHAT TO EXPECT

- (1) Access any of our Maybank partner platforms' to perform booking of your preferred property
- (2) Upon completing the booking process, you will be presented with an option to apply for Home Financing with Maybank Home<sup>2</sup>u
- (3) Fill in minimal details to check your loan eligibility instantly through our Partners' Platform
- (4) For **Existing Maybank Customers**, you can:
  - (A) Complete your home financing application in the same journey through our Partners' Platform (See Slide 4)
  - (B) Continue your home financing application at a later time, through Maybank2u (See Slide 9)

For **New Maybank Customers**, a dedicated Maybank Sales Representative will reach out to you to continue your application. You may track your application status on Maybank2u (See Slide 22)

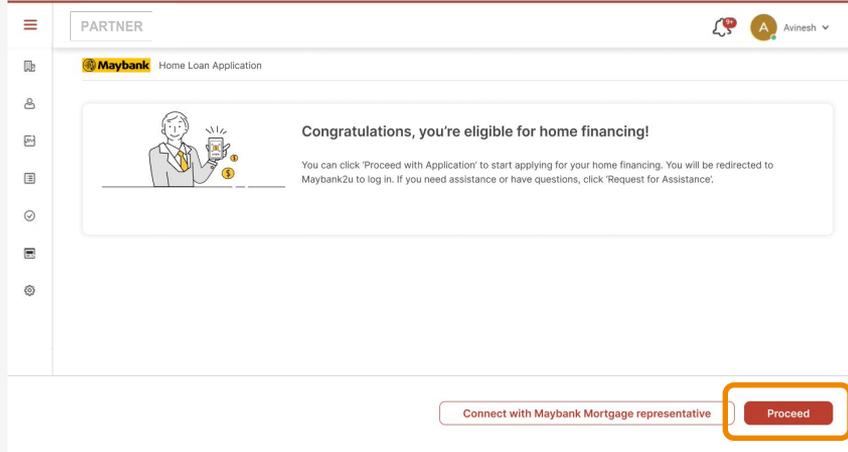
# Step-by-Step Guide For **Existing** Maybank Customers

01

Via Partner's Platform

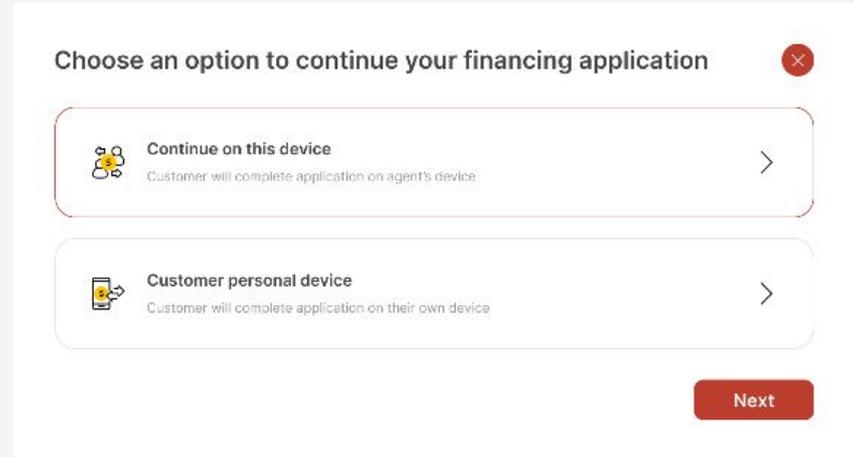
(A) Application Journey

## EXISTING MAYBANK CUSTOMERS - VIA PARTNER'S PLATFORM



### STEP 01

Once you completed your booking with the developer on their Online Booking System and are eligible for home financing, click **“Proceed”** to start your home financing application.



### STEP 02

You can choose to continue your home financing application on the same device via our Partner's Platform or your own device. Select your preferred option and click **“Next”**.

## EXISTING MAYBANK CUSTOMERS - VIA PARTNER'S PLATFORM



### STEP 03

If you choose to continue on the Partner's device, you will be redirected to Maybank2u. Enter your username and password to login.

### Home2u Financing Application

We have your personal details but we need some additional details from you.

#### Personal Details

Marital Status	<input type="text" value="Married"/>
Spouse's Gross Income (Optional)	<input type="text" value="RM 5,000.00"/>
Email Address	<input type="text" value="da****@gmail.com"/>
Employment Status	<input type="text" value="Employer"/>
Employment Business Type	<input type="text" value="Sdn Bhd"/>

#### Employment Details

Occupation ⓘ	<input type="text" value="Sales Manager"/>
Employer Name	<input type="text" value="ABC Enterprise"/>
Occupation Sector ⓘ	<input type="text" value="Financial And Insurance/Takaful"/>
Employment Duration	<input type="text" value="3 Years"/> <input type="text" value="6 Months"/>

SAVE & NEXT

### STEP 04

Confirm or update your personal and employment details. Click **“Save & Next”** to proceed.

## EXISTING MAYBANK CUSTOMERS - VIA PARTNER'S PLATFORM

### Home<sup>2</sup>u Financing Application

Please choose your financing type and plan

Financing Details

Are you going to be the sole owner?  Yes  No

Financing Type  Islamic  Conventional

Financing Plan  Commodity Murabahah Home Financing-i

**Recommended**

Based on the Shariah principle of Murabahah (cost plus profit).

- Up to 90% financing for the first two homes
- Up to 70% for your third home onwards
- No limit on property price
- Redraw is allowed

[View Details](#)

Property Selling Price

Financing Tenure

Downpayment  Percentage  Amount

Financing Amount

### STEP 05

Confirm your financing details and click **“Save & Next”** to proceed.

### Terms & Conditions

I/We have read and agree to be bound by the [Product Disclosure Sheet\(s\)](#) and other relevant documents attached.

I/We have read and agreed to/understood the [Declaration](#).

I/We agree that my personal and business data may be processed by Maybank or Maybank's selected credit reporting agency in accordance with the Credit Reporting Agencies (CRA) Act 2020 and Central Bank of Malaysia Act 2009.

I/We confirm that I do not meet the definition of a U.S. person or fall under any of the indicia mentioned in the U.S. [Foreign Account Tax Compliance Act \("FATCA"\)](#) and agree to be bound by the terms of the declaration in the [FATCA/ CRS self-certification form in the attached link](#).

I/We further undertake to notify Maybank in writing within 30 calendar days of any change of circumstances or information declared which cause the information contained herein to become incorrect.

I am/We are aware that margin of finance for third residential property is up to 70% of Open Market value or sale & Purchase Price - whichever is lower.

I/We hereby acknowledge that the processing of my/our mortgage loan/financing is based partly on this Declaration. I/We further confirm that this Declaration is true and accurate as regards to the purpose intended.

I/We have read, agree and accept the terms of the Maybank Group [Privacy Statement \("PS"\)](#) for marketing of products and services by Maybank Group/other entities referred to in the PS.

Yes, I/We expressly agree to be contacted.

No, I/We do not agree to be contacted.

I/We hereby agree to accept this product/services and that the use of electronic messages and electronic acceptance for all matters related to this product/services shall be binding in accordance with the Electronic Commerce Act 2006.

### STEP 06

Read through & understand the Terms & Conditions. Once you are ready, click **“Agree & Proceed”** to proceed.

## EXISTING MAYBANK CUSTOMERS - VIA PARTNER'S PLATFORM

### Personal Details

Name	Danial Aliff
Title	Mr/Encik
Gender	Male
ID Type	New NRIC
ID Number	870418-07-7353
Mobile Number	+60 16 677 4596
Resident Status	Bumiputera
Education	Postgraduate (Master)
Marital Status	Married
Spouse's Gross Income	RM 5,000.00
Religion	Islam
Email Address	da****@gmail.com
Employment Status	Employer
Employment Business Type	Sdn Bhd

### STEP 07

Check your details. Click on any of the **edit** buttons to edit your details in any section.

Congratulations, your application has been approved.  
We will get in touch with you to set an appointment to sign the Letter of Offer.



Eligibility  
Checking



Financing  
Approval



Financing  
Acceptance  
Pending Letter of  
Offer signing



Legal  
Documentation



Financing  
Disbursement

Financing Approval	Approved
Property Name	Kiara 2
Unit Type	Type A
Unit Number	A-15-3
Property Selling Price	RM 500,000.00
Financing Tenure	35 Years
Financing Amount	RM 450,000.00
Downpayment	RM 50,000.00
Unique Application ID	MEF230127161038461

Your Maybank mortgage representative

Name & ID

Neoh Ja Xin (00148880)

Contact Number

+60123456789

### STEP 08

Your application is successfully submitted and your application outcome will show here.  
You can log out from Maybank2u.

# Step-by-Step Guide For **Existing** Maybank Customers

# 02

Via Maybank2u

(A) Application Journey

## EXISTING MAYBANK CUSTOMERS - VIA MAYBANK2U

The screenshot shows the Maybank2u homepage. At the top, there is a navigation bar with 'PERSONAL', 'BUSINESS', 'HELP & TIPS', and 'APPLY PRODUCTS ONLINE'. Below this is a large banner image of a family with the text 'Making your dreams come true'. A yellow box highlights a button that says 'I am interested in Home Loan' with a dropdown arrow and a green 'DISCOVER' button. At the bottom, there is a horizontal menu with icons for 'Scam Alert', 'Repayment Assistance', 'Operating Branches', 'Open Account', 'Insurance', 'Maybank Cards', 'Get a Loan' (highlighted with a yellow box), and 'Trade Online'.

### STEP 01

Once you are ready to continue with your home financing application, go to Maybank2u > “Get a Loan” > Select “I am interested in Home Loan” and click on “Discover”

The screenshot shows the 'View Application' page on Maybank2u. At the top, there is a navigation bar with 'PERSONAL', 'BUSINESS', 'HELP & TIPS', and a user profile icon. Below this is a dark bar with 'Home Loans' and a 'VIEW APPLICATION' button highlighted with a yellow box. The main content area features four cards: 'GET FASTER & SIMPLE HOME FINANCING', 'REDRAW FACILITY FOR HOME LOAN BORROWERS', 'MY FIRST HOME SCHEME', and 'MAXIHOME'. Below these cards is a yellow bar with the Maybank2u logo and a 'CLOSE' button. The main heading is 'Resume or check your application status'. Below this is a form titled 'Home²u Financing Application' with an 'ID number' field containing '900416 10 3479' and a green 'SUBMIT' button highlighted with a yellow box.

### STEP 02

Click on “View Application”, enter your NRIC and click “Submit”

## EXISTING MAYBANK CUSTOMERS - VIA MAYBANK2U

The screenshot shows the Maybank2u homepage. At the top, there's a navigation bar with 'PERSONAL', 'BUSINESS', and 'REGISTER NOW'. The main banner features a family and the text 'Humanising Banking'. Below the banner is a login area with 'My Username' and a password field. A navigation menu at the bottom includes 'Covid-19 Assistance', 'Operating Branches', 'Marketplace', 'Open Account', 'Insure Me', 'Maybank Cards', 'Get a Loan', and 'Trade Online'. A 'Back to the class: Maybank2u' button is also visible.

### STEP 03

You will be prompted to enter your username and password to login to Maybank2u. Then, select the home financing application that you would like to resume.

The screenshot shows the 'Home²u Application Status' page. The main heading is 'Home²u Application Status'. Below it, a progress bar shows the steps: 'Financing Check up', 'Financing Approved (Resume application)', 'Financing Accounts', 'Final Documentation', and 'Financing Disbursement'. The 'Financing Approved' step is highlighted. Below the progress bar, there are two sections: 'Your financing details' and 'Your Maybank mortgage representative'. The 'Your financing details' section includes: Property Name: Kiara 2, Unit Type: Type A, Unit Number: A-15-3, Property Selling Price: RM 500,000.00, and Unique Application ID: MEX230127161038461. The 'Your Maybank mortgage representative' section includes: Name: Neoh Jx Xin (00138880) and Contact Number: +60123456789. A 'TRY NOW' button is visible in the top right corner. At the bottom, there is a 'RESUME APPLICATION' button.

### STEP 04

Click on **“Resume Application”** to continue your home financing application.

## EXISTING MAYBANK CUSTOMERS - VIA MAYBANK2U

### Home<sup>2</sup>u Financing Application

We have your personal details but we need some additional details from you.

#### Personal Details

Marital Status

Spouse's Gross Income (Optional)

Email Address

Employment Status

Employment Business Type

#### Employment Details

Occupation

Employer Name

Occupation Sector

Employment Duration

SAVE & NEXT

### STEP 05

Confirm or update your personal and employment details. Click **“Save & Next”** to proceed.

### Home<sup>2</sup>u Financing Application

Please choose your financing type and plan

#### Financing Details

Are you going to be the sole owner?  Yes  No

Financing Type  Islamic  Conventional

Financing Plan  Commodity Murabahah Home Financing-i

#### Recommended

Based on the Shariah principle of Murabahah (cost plus profit),

- Up to 90% financing for the first two homes
- Up to 70% for your third home onwards
- No limit on property price
- Redraw is allowed

[View Details](#)

Property Selling Price

Financing Tenure

Downpayment  Percentage  Amount

Financing Amount

BACK

SAVE & NEXT

### STEP 06

Confirm your financing details, click **“Save & Next”** to proceed.

## EXISTING MAYBANK CUSTOMERS - VIA MAYBANK2U

### Terms & Conditions

I/We have read and agree to be bound by the [Product Disclosure Sheet\(s\)](#) and other relevant documents attached.

I/We have read and agreed to/understood the [Declaration](#).

I/We agree that my personal and business data may be processed by Maybank or Maybank's selected credit reporting agency in accordance with the Credit Reporting Agencies (CRA) Act 2020 and Central Bank of Malaysia Act 2009.

I/We confirm that I do not meet the definition of a U.S. person or fall under any of the indicia mentioned in the U.S. [Foreign Account Tax Compliance Act \("FATCA"\)](#) and agree to be bound by the terms of the declaration in the [FATCA/ CRS self-certification form in the attached link](#).

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I am/We are aware that margin of finance for third residential property is up to 70% of Open Market value or sale & Purchase Price - whichever is lower.

I/We hereby acknowledge that the processing of my/our mortgage loan/financing is based partly on this Declaration. I/We further confirm that this Declaration is true and accurate as regards to the purpose intended.

I/We have read, agree and accept the terms of the Maybank Group [Privacy Statement \("PS"\)](#) for marketing of products and services by Maybank Group/other entities referred to in the PS.

Yes, I/We expressly agree to be contacted.

No, I/We do not agree to be contacted.

I/We hereby agree to accept this product/services and that the use of electronic messages and electronic acceptance for all matters related to this product/services shall be binding in accordance with the Electronic Commerce Act 2006.

BACK

AGREE & PROCEED

### STEP 07

Read through & understand the Terms & Conditions. Once you are ready, click **“Agree & Proceed”** to proceed.

### Personal Details



Name

Danial Aliff

Title

Mr/Encik

Gender

Male

ID Type

New NRIC

ID Number

870418-07-7353

Mobile Number

+60 16 677 4596

Resident Status

Bumiputera

Education

Postgraduate (Master)

Marital Status

Married

Spouse's Gross Income

RM 5,000.00

Religion

Islam

Email Address

da\*\*\*\*@gmail.com

Employment Status

Employer

Employment Business Type

Sdn Bhd



### STEP 08

Check your details. Click on this **edit** button to edit your details in any section. If needed, edit your details in each respective section.

## EXISTING MAYBANK CUSTOMERS - VIA MAYBANK2U

Financing Details	
Financing Tenure	35 Years
Downpayment	RM4 50,000.00
Financing Amount	RM4 150,000.00

Secure Verification. You will receive a notification on your smartphone to approve or reject the transaction

Secure Verification

**REQUEST**

### STEP 09

Click "**Request**" for Secure Verification. You can proceed to approve it on your Maybank2u app.

Maybank2u

Fund your dream life with Maybank Loans

Home'u Application Status

We've sent you a confirmation email. Our mortgage representative will be in touch within 24 hours to help with document submissions.

1. Complete KYC 2. Complete KYC 3. Complete KYC 4. Complete KYC 5. Complete KYC

Your Home'u Details

Property Name	Kijang 2
Unit Type	Type B
Unit Number	A-037
Property Selling Price	RM 500,000.00
Financing Term	35 Years
Financing Amount	RM 450,000.00
Downpayment	RM 50,000.00
Unique Application ID	MF32012742020402

Your Home'u Mortgage Representation

Name	Ms Nurul Huda Mohamad
Selected Home Financing	Home'u
Financing Plan	Conventional Murabahah Home Financing I
Name & ID	Name: N/A, ID: 0012345678
Contact Number	+60123456789

Skip if you have sent the required documents to your Maybank mortgage representative

**UPLOAD DOCUMENTS**

### STEP 10

**(Optional)** You can proceed to upload documents to expedite your home financing application.

# Step-by-Step Guide For **Existing** Maybank Customers

# 02

Via Maybank2u

(B) Upload Documents

## EXISTING MAYBANK CUSTOMERS - VIA MAYBANK2U - UPLOAD DOCUMENTS

2. Income Document 0 file

Latest 3 months' salary slip, BE form and tax receipt and EPF statement(s).

Drop your files here, or

upload

You can upload or drag and drop multiple files at a time.

3. Booking Form 0 file

Drop your files here, or

upload

You can upload or drag and drop multiple files at a time.

4. Other Document(s) 0 file

Drop your files here, or

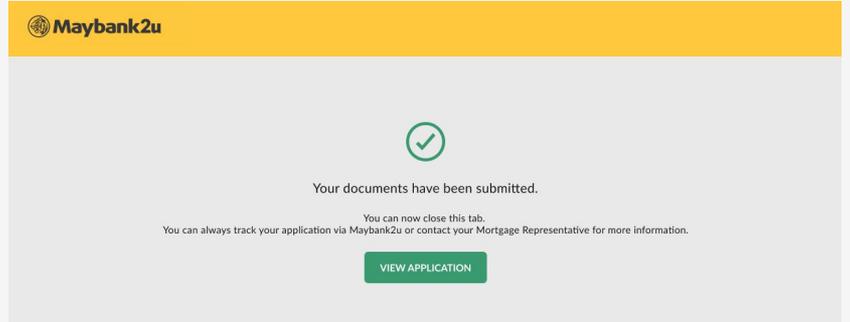
upload

You can upload or drag and drop multiple files at a time.

SUBMIT DOCUMENTS

### STEP 11

**(Optional)** Select documents from your device according to the header in each section. Click **“Submit Documents”** to upload your documents.



### STEP 12

**(Optional)** Your documents have been submitted successfully.

# Step-by-Step Guide For **Existing** Maybank Customers

# 02

Via Maybank2u

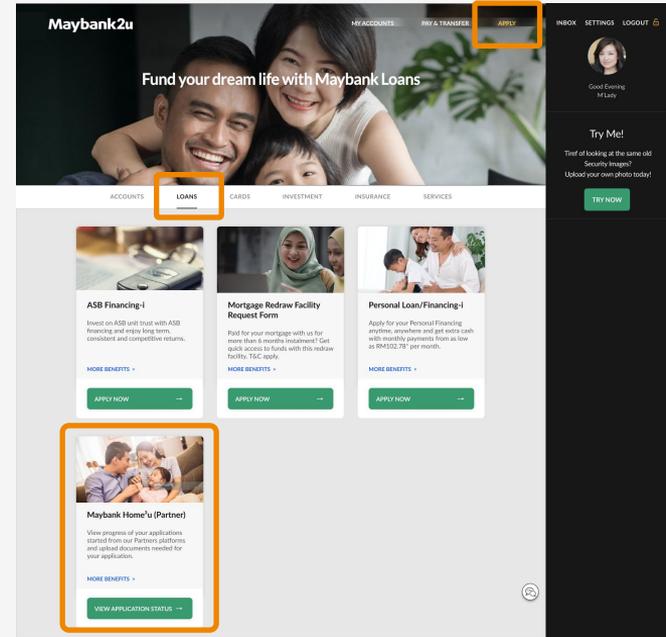
(C) Track Application

## EXISTING MAYBANK CUSTOMERS - VIA MAYBANK2U - TRACK APPLICATION



### STEP 1

Go to Maybank2u, enter your username and password to login.



### STEP 2

Click on “Apply” from the menu bar > Select “Loan” > Look for Maybank Home<sup>2</sup>u (Partner) and click “View Application Status”

## EXISTING MAYBANK CUSTOMERS - VIA MAYBANK2U - TRACK APPLICATION

Maybank2u

Fund your dream life with Maybank Loans

ACCOUNTS LOANS CARDS INVESTMENT INSURANCE SERVICES

Try Me!  
Tired of looking at the same old Security Images?  
Upload your own photo today!

TRY NOW

Resume Application

Property Name	Status	Last Updated	Action
Home'u Kiara 2 MEF230127161038461	Pending Document Submission	23 Nov 2022	VIEW APPLICATION
Home'u Taman Sendayu Rawang MEF230127161038461	Cancelled	12 Oct 2022	VIEW APPLICATION
Home'u Taman Sendayu Rawang MEF230127161038461	Expired	18 Oct 2022	VIEW APPLICATION
Home'u Taman Sendayu Rawang MEF230127161038461	Expired	23 Aug 2022	VIEW APPLICATION

### STEP 3

Your applications will be shown here.  
Click **“View Application”** to select and proceed.

Maybank2u

Fund your dream life with Maybank Loans

ACCOUNTS HOME LOANS INVESTMENT INSURANCE SERVICES

Try Me!  
Tired of looking at the same old Security Images?  
Upload your own photo today!

TRY NOW

Home'u Application Status

Eligibility Checking

Financing Approval  
Resume application

Financing Acceptance

Legal Documentation

Financing Disbursement

Unit Number: A-15-3  
Property Selling Price: RM 500,000.00  
Unique Application ID: MEF230127161038461

Joint applicant details  
Name: Siti Nurfa Binti Muhammad

Your Maybank mortgage representative  
Name & ID: Neoh Ja Xin (00138880)  
Contact Number: +60113456789

Complete your application for home financing

RESUME APPLICATION

### STEP 4

Your application status will be displayed here.

# Step-by-Step Guide For **Existing** Maybank Customers

# 02

Via Maybank2u

(D) Email Notifications

## EXISTING MAYBANK CUSTOMERS - VIA MAYBANK2U - EMAIL NOTIFICATION



Dear <Applicant's Full Name>.

Congratulations, you are eligible for Commodity Murabahah Home Financing-I. Follow the steps below to continue your application.

Below are the details of your application:

Application For	Home'u Financing
Property Name	Klara 2
Joint Applicant (If applicable)	Siti Norliz Binti Muhammad
Unique Application ID	MEF230127161038461
Maybank Mortgage Representative	Neoh Jia Xin (+60123456789)

How to continue your application on Maybank2u.com

**STEP 1** **STEP 2** **STEP 3**

The screenshots show: 1. A browser window with 'www.maybank2u.com.my/' highlighted. 2. A 'Financing Application' form with '912345678900' entered in a field. 3. A 'Submit' button highlighted in green.

Go to [www.maybank2u.com.my/home2u/application](http://www.maybank2u.com.my/home2u/application)

Key in new NRIC :  
Example 912345678900

Click the "Submit" button

Should you require further assistance, kindly contact our Maybank Group Customer Care at 1300 88 6688 or email us at [mgcc@maybank.com.my](mailto:mgcc@maybank.com.my). For trading related matters, you may contact our Central Dealing Desk at 1300 88 8488 (9:00am – 12:30pm and 2:00pm – 5:00pm, Monday to Friday except public holidays) or [maybankcdd@maybank.com.my](mailto:maybankcdd@maybank.com.my).

This is an automatically generated email. Please do not reply to this email.



Dear <Applicant's Full Name>.

Congratulations, your application for Commodity Murabahah Home Financing-I, has been approved. Your Maybank mortgage representative will contact you to sign the Letter of Offer.

Below are the details of your application:

Application For	Home'u Financing
Property Name	Klara 2
Joint Applicant (If applicable)	Siti Norliz Binti Muhammad
Unique Application ID	MEF230127161038461
Maybank mortgage representative	Neoh Jia Xin (+60123456789)

How to check your application on Maybank2u.com

**STEP 1** **STEP 2** **STEP 3**

The screenshots show: 1. A browser window with 'www.maybank2u.com.my/' highlighted. 2. A 'Financing Application' form with '912345678900' entered in a field. 3. A 'Submit' button highlighted in green.

Go to [www.maybank2u.com.my/home2u/application](http://www.maybank2u.com.my/home2u/application)

Key in new NRIC :  
Example 912345678900

Click the "Submit" button

Should you require further assistance, kindly contact our Maybank Group Customer Care at 1300 88 6688 or email us at [mgcc@maybank.com.my](mailto:mgcc@maybank.com.my). For trading related matters, you may contact our Central Dealing Desk at 1300 88 8488 (9:00am – 12:30pm and 2:00pm – 5:00pm, Monday to Friday except public holidays) or [maybankcdd@maybank.com.my](mailto:maybankcdd@maybank.com.my).

This is an automatically generated email. Please do not reply to this email.

You can check your application via email or log on to <https://www.maybank2u.com.my/home2u/application>.

We will send you an email for each update on your home financing application.

If you have any questions, feel free to reach out to your dedicated Maybank Mortgage Representative.



# Step-by-Step Guide For **New** Maybank Customers

# 03

Via Maybank2u

(A) Application

## NEW MAYBANK CUSTOMERS - VIA MAYBANK2U

The screenshot shows the Maybank2u homepage. At the top, there is a navigation bar with 'PERSONAL', 'BUSINESS', 'HELP & TIPS', and 'APPLY PRODUCTS ONLINE'. Below this is a large banner image of a family with the text 'Making your dreams come true'. A dropdown menu is open, showing 'I am interested in Home Loan' and a green 'DISCOVER' button. At the bottom, there is a navigation bar with icons for 'Scam Alert', 'Repayment Assistance', 'Operating Branches', 'Open Account', 'Insurance', 'Maybank Cards', 'Get a Loan', and 'Trade Online'. The 'Get a Loan' icon is highlighted with an orange box.

### STEP 01

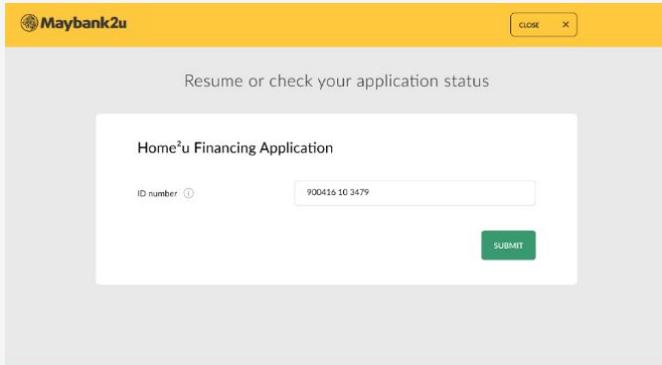
Once you are ready to continue with your home financing application, go to Maybank2u > “Get a Loan” > Select “I am interested in Home Loan” and click on “Discover”

The screenshot shows the Maybank2u 'View Application' page. At the top, there is a navigation bar with 'PERSONAL', 'BUSINESS', 'HELP & TIPS', and 'VIEW APPLICATION'. Below this is a grid of four cards: 'GET FASTER & SIMPLE HOME FINANCING', 'REDRAW FACILITY FOR HOME LOAN BORROWERS', 'MY FIRST HOME SCHEME', and 'MAXIHOME'. A 'VIEW APPLICATION' button is highlighted with an orange box. Below the grid is a yellow bar with the Maybank2u logo and a 'CLOSE' button. The main content area has the text 'Resume or check your application status'. Below this is a form titled 'Home²u Financing Application' with an 'ID number' field containing '900416 10 3479' and a green 'SUBMIT' button.

### STEP 02

Click on “View Application”, enter your NRIC and click “Submit”

## NEW MAYBANK CUSTOMERS - VIA MAYBANK2U



Resume or check your application status

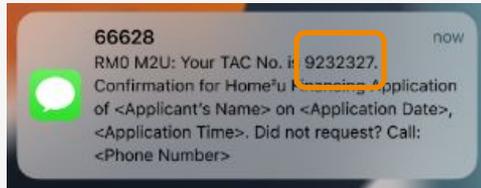
Home<sup>2</sup>u Financing Application

ID number ⓘ

TAC has been requested.

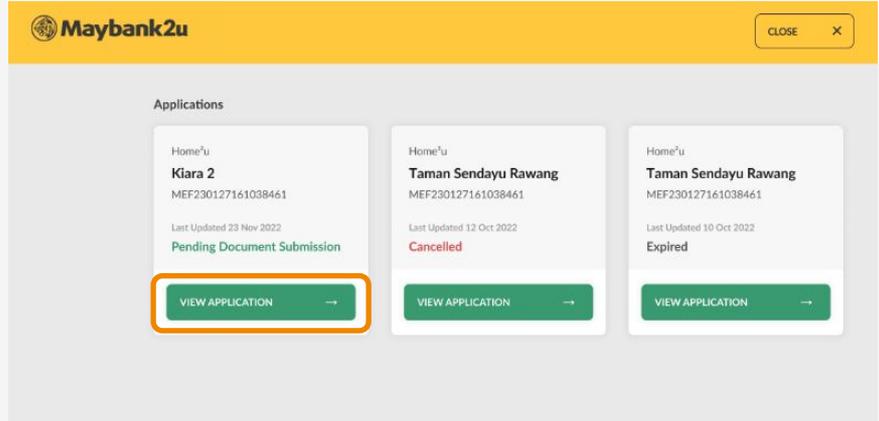
TAC has been sent to 012 XXX X356.  
If you did not receive, [click here](#)

•••••



### STEP 03

Request TAC to be sent to your mobile and enter the TAC.  
Click **“Confirm”** to proceed.



Applications

Home <sup>2</sup> u	Home <sup>2</sup> u	Home <sup>2</sup> u
<b>Kiara 2</b> MEF230127161038461 Last Updated 23 Nov 2022 Pending Document Submission	<b>Taman Sendayu Rawang</b> MEF230127161038461 Last Updated 12 Oct 2022 Cancelled	<b>Taman Sendayu Rawang</b> MEF230127161038461 Last Updated 10 Oct 2022 Expired
<input type="button" value="VIEW APPLICATION"/>	<input type="button" value="VIEW APPLICATION"/>	<input type="button" value="VIEW APPLICATION"/>

### STEP 04

Click on your home financing application to view the application status.

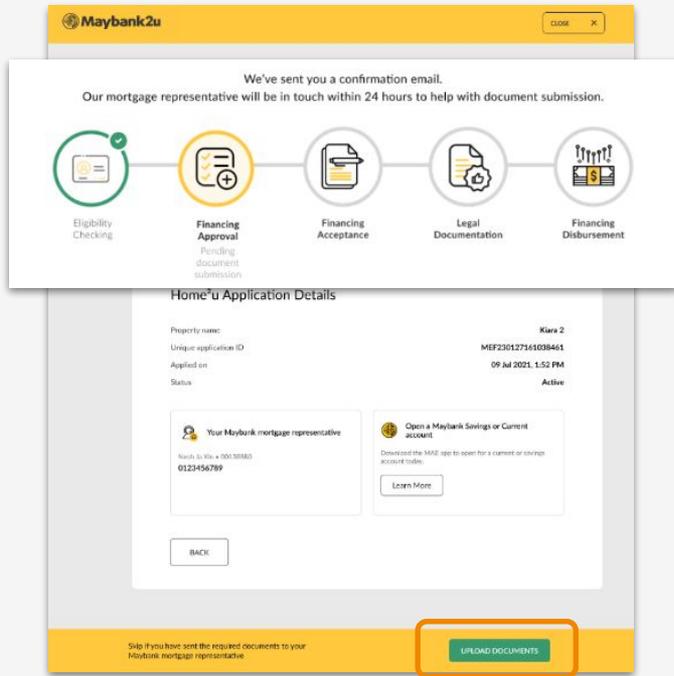
# Step-by-Step Guide For **New** Maybank Customers

# 03

Via Maybank2u

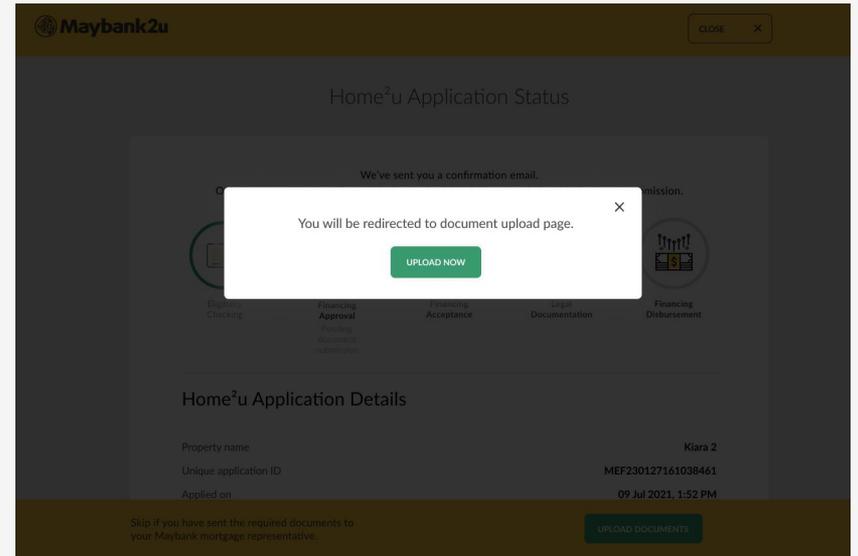
(B) Upload Documents

## NEW MAYBANK CUSTOMERS - VIA MAYBANK2U - UPLOAD DOCUMENTS



### STEP 05

Check your application status. Click on **“Upload Documents”** to upload documents for your application.



### STEP 04

You will be redirected to document upload page. Click **“Upload Now”** to proceed.

## NEW MAYBANK CUSTOMERS - VIA MAYBANK2U - UPLOAD DOCUMENTS

Home's Application Details Unique Application ID: MEF235127161028461

Please upload your documents in PDF, JPG or PNG, and ensure each file is less than 2MB. You can select multiple files to upload at a time.

**1. Personal Document** 0/10

Front & Back NRIC OR Passport & Work Visa (if applicable).

Drop your files here, or  
[upload](#)

You can upload or drag and drop multiple files at a time.

**2. Income Document** 0/10

Latest 3 month's salary slip, BE form and tax receipt and EPF statements.

Drop your files here, or  
[upload](#)

You can upload or drag and drop multiple files at a time.

**3. Booking Form** 0/10

Drop your files here, or  
[upload](#)

You can upload or drag and drop multiple files at a time.

**4. Other Document(s)** 0/10

Drop your files here, or  
[upload](#)

You can upload or drag and drop multiple files at a time.

[SUBMIT DOCUMENTS](#)

### STEP 06

You can upload and submit documents for verification. Click **“Submit Documents”** to upload your documents.

**Maybank2u**

Your documents have been submitted.

You can now close this tab.  
You can always track your application via Maybank2u or contact your Mortgage Representative for more information.

[VIEW APPLICATION](#)

### STEP 04

Your documents have been submitted successfully.

# Step-by-Step Guide For **New** Maybank Customers

# 03

Via Maybank2u

(C) Email Notification

## NEW MAYBANK CUSTOMERS - VIA MAYBANK2U - EMAIL NOTIFICATION



Dear <Applicant's Full Name>.

Congratulations, you are eligible for Commodity Murabahah Home Financing-I. Follow the steps below to continue your application.

Below are the details of your application:

Application For	Home'u Financing
Property Name	Klara 2
Joint Applicant (If applicable)	Siti Norliz Binti Muhammad
Unique Application ID	MEF230127161038461
Maybank Mortgage Representative	Neoh Jia Xin (+60123456789)

How to continue your application on Maybank2u.com

**STEP 1** **STEP 2** **STEP 3**

Go to [www.maybank2u.com.my/home2u/application](http://www.maybank2u.com.my/home2u/application)

Key in new NRIC :  
Example 912345678900

Click the "Submit" button

Should you require further assistance, kindly contact our Maybank Group Customer Care at 1300 88 6688 or email us at [mgcc@maybank.com.my](mailto:mgcc@maybank.com.my). For trading related matters, you may contact our Central Dealing Desk at 1300 88 8488 (9:00am – 12:30pm and 2:00pm – 5:00pm, Monday to Friday except public holidays) or [maybankcdd@maybank.com.my](mailto:maybankcdd@maybank.com.my).

This is an automatically generated email. Please do not reply to this email.



Dear <Applicant's Full Name>.

Congratulations, your application for Commodity Murabahah Home Financing-I, has been approved. Your Maybank mortgage representative will contact you to sign the Letter of Offer.

Below are the details of your application:

Application For	Home'u Financing
Property Name	Klara 2
Joint Applicant (If applicable)	Siti Norliz Binti Muhammad
Unique Application ID	MEF230127161038461
Maybank mortgage representative	Neoh Jia Xin (+60123456789)

How to check your application on Maybank2u.com

**STEP 1** **STEP 2** **STEP 3**

Go to [www.maybank2u.com.my/home2u/application](http://www.maybank2u.com.my/home2u/application)

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You can check your application via email or log on to <https://www.maybank2u.com.my/home2u/application>.

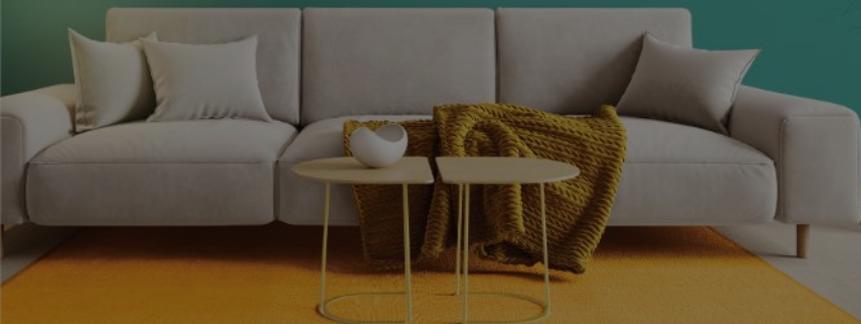
We will send you an email for each update on your home financing application.

If you have any questions, feel free to reach out to your dedicated Maybank Mortgage Representative.





Thank You.



For more information, contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696