

TERMS AND CONDITIONS

1. Instant Card Issuance service currently only available at Maybankard Centre 1 Utama and Maybankard Centre KLCC within normal centre operating hours between 10am and 9pm.
2. Last submission accepted is 7pm at Maybankard Centre 1 Utama and 5pm at Maybankard Centre KLCC.
3. All application for Instant Card Issuance:-
 - a. are subject to Bank approval
 - b. must be submitted with the necessary supporting documents
 - c. must be submitted by the stipulated cut-off time, 7pm at Maybankard Centre 1 Utama & 5pm at Maybankard Centre KLCC.
4. Instant Card Issuance service is not available to expatriate applicants, replacement card requests and/or third party submissions.
5. Instant Card Issuance sign-up gift is valid for Maybankard 2 Cards Principal applicant only, one (1) gift certificate per application and redeemable from the respective Maybankard Centre where application was submitted.
6. All approved Maybankard 2 Cards must be hand-collected by applicant from the respective Maybankard Centre where application was submitted.
7. Maybank reserves the right to replace the gift with an item of similar value, without prior notice.
8. While all efforts are taken to ensure Cards readiness within 60 minutes, in the event of a delay, customers will be informed beforehand to avoid any unnecessary inconvenience.
9. Maybank reserves the right to amend the terms and conditions as and when it deems necessary, with 21 days prior notice.