

Maybank ASPIRE Frequently Asked Questions (FAQs)

1. Does Maybank ASPIRE requires customer sign up?

Yes. Customers need to sign up and submit a Maybank ASPIRE application form to the Bank and agree to be bound by the Terms and Conditions of Maybank ASPIRE.

2. Do I need to maintain any products?

Upon sign up, Maybank ASPIRE customers need to maintain the Maybank ASPIRE Current Account or Savings Account and a Maybank ASPIRE MasterCard Platinum Debit Card.

3. Are there any additional fees and charges when signing up for Maybank ASPIRE?

There are no additional fees and charges upon signing up of Maybank ASPIRE. All participating products under Maybank ASPIRE are subjected to the existing fees and charges stipulated in Terms and Conditions of each respective product.

4. What is the status of membership if Maybank ASPIRE customer does not maintain a minimum of total Deposits and Investment of RM50,000 and/ or; total Loan, Deposits and Investment of RM250,000?

Maybank ASPIRE Customer is encouraged to maintain at least minimum of total Deposits and Investment of RM50,000 and/ or; total Loan, Deposits and Investment of RM250,000 in order to enjoy all benefits and privileges under Maybank ASPIRE and to avoid termination of Maybank ASPIRE membership.

5. What are the benefits and privileges offered under Maybank ASPIRE?

- Personalised service with a dedicated Personal Financial Advisor
- Enjoy Priority Queuing at Maybank Branches nationwide
- Earn TreatsPoints under ASPIRE rewards on selected Maybank products
- Exclusivity to purchase a balanced Unit Trust portfolio – Maybank ASPIRE Balanced Choice (ABC) Portfolio
- Convenient online banking via Maybank2u
- Property showcases, investment talks and seminars
- Received Monthly Market Outlook

6. Which account will the TreatsPoints be credited to?

Except for Debit and Credit Card, the TreatsPoints earned will be credited to Current Account or Savings Account selected by customers upon signing up for Maybank ASPIRE.

7. How do I earn TreatsPoints under ASPIRE rewards?

Upon meeting the requirements, successful Maybank ASPIRE Customer shall entitle for TreatsPoints reward on new take up of selected Maybank products as follows:

Premier 1 Account	On monthly basis upon meeting the minimum requirement on monthly average daily balance
Bancassurance	Upon policy inforce*
Investment Will Writing/Wasiat	Upon new purchase*
Home Financing, Auto Finance, ASB Financing	Upon loan/financing disbursement*
Maybank Gold Investment Account (MGIA)	Upon new account opening*
PETRONAS Maybankard Platinum Visa or Maybank Islamic PETRONAS Ikhwan Visa Platinum Card-i	Upon spending an accumulated amount of RM4,500 within 2 months of full activation*

*TreatsPoints to be given on a one off basis for every new product take up

8. Where can I view TreatsPoints earned under Maybank ASPIRE?

TreatsPoints earned from Debit and Credit Card will be reflected in Card Account Statement. TreatsPoints earned from other participating products under Maybank ASPIRE can be viewed on Maybank2u login > Accounts & Banking.

9. When can I view TreatsPoints earned under Maybank ASPIRE?

Treatspoints earned from...	TreatsPoints earned will reflected...
Premier 1 Account	By 3rd of the following month
Other participating products	Within 30 days of the following month

10. How to get more information about Maybank ASPIRE?

Please call Maybank Group Customer Care at 1300 88 6688 or +603 7844 3696