



WU@M2U Send & Win Cash Contest

Terms & Conditions

WU@M2U Send & Win Cash Contest ("**Contest**") is organised by Malayan Banking Berhad (3813-K) ("**Maybank**") and shall be subject to the Terms and Conditions herein. By participating in this Contest, the Eligible Participants (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by Maybank in respect of the Contest shall be final and binding.

1.0 Eligibility

- a) This Contest is open to all account holders of Maybank's or Maybank Islamic Berhad's savings or current account who have an active Maybank2u (M2U) registered account.
- b) This Contest is open for individuals who are eighteen (18) years of age and above with valid identification document. Only the primary account holder of a joint account will be eligible to participate in the Contest.
- c) For new individual customers who sign-up for a Maybank or Maybank Islamic Berhad's savings or current account during the Contest Period (as defined in Clause 2 below), his/her qualifying transactions for the purposes of this Contest will only take effect upon activation of his/her Maybank2u account.
- d) All individual customers who have fulfilled the above criteria will hereinafter referred to as the "**Eligible Participants**".
- e) Employees of Maybank and its group of companies are eligible to participate in this Contest except for employees of Maybank2u, Virtual Banking & Payments, advertising and promotions agencies who are directly involved in the promotion of the Contest as well as their immediate family members.

2.0 Contest Mechanics and Conditions

- a) This Contest commences on **1 October 2017 and ends on 31 March 2018** (“Contest Period”).
- b) During the Contest Period, the Eligible Participants are to perform as many Eligible Transactions as possible. The Eligible Transactions are as shown in Table 2.0 below.

Eligible Transactions			
No.	Participating Products	Participating Criteria	Eligible Amount per transaction to Participate (RM)
1.	Wester Union Fund Transfer	<p><u>M2U (Web or Maybank App):</u> Daily transfer limit for Western Union RM 1 – RM 10,000 Daily, 24x7 (Combined limit with M2U mobile)</p> <p>Western Union Money Transfer Service is available for transfer between individuals to individuals only.</p> <p>Transfer between individuals to business entities are not eligible.</p>	<p>(1x Monthly Prize Entry) Perform a minimum of 1 transaction with a minimum amount of RM 2,000 per transaction.</p> <p>(1x Grand Prize Entry) Perform a minimum of 6 transactions during the contest period with a minimum amount of RM 2,000 per transaction.</p>

Table 2.0: Eligible Transactions

3.0 Prizes

The prizes for the Contest are as shown in Table 3.0 below:

	Type of Prizes	Total no. of winners	Remarks
CONTEST CASH PRIZES	Grand Prize : Cash RM5,000	3 x winners	Customer is required to perform a minimum of 6 transactions with a minimum amount of RM 2,000 per transaction within the Contest Period.
	Monthly Prizes : Cash RM500	5 winners monthly x 6 months = 30 winners	Customer is required to perform a minimum of 1 transaction with a minimum amount of RM 2,000 per transaction within the Contest Period

Table 3.0: Prizes

- a) Each Eligible Participant is entitled to win a maximum of **ONE (1)** Grand Prize, and **ONE (1)** Monthly Prize. Prize(s) is/are non-transferable and will be credited into the winner's savings or current account maintained with Maybank or Maybank Islamic Berhad as selected and notified by Maybank.
- b) Maybank will not entertain any request from the winner to credit the prize to the winner's other Maybank or Maybank Islamic account or any third party's Maybank or Maybank Islamic Berhad's account.
- c) Winners will be selected after the Contest ends. Selected winners will be notified by Maybank via electronic email or via SMS or phone call to the winners' mobile number(s) as shown in Maybank's latest record or by any other means of notification which Maybank may select. In the event that Maybank is unable to contact the winner(s) within three (3) working days from the date he/she is selected, the next Eligible Participant who has performed his/her last Eligible Transactions on the next date and time will be selected as winner.
- d) All winners will receive the prizes within **60 days after** the end of the Contest Period.
- e) An Eligible Participant must have an existing Maybank or Maybank Islamic Berhad's savings or current account. Any Eligible Participants whose Maybank or Maybank Islamic Berhad's savings or current account has been closed or terminated for any reason whatsoever before any prize is awarded to him/her, will not be entitled for the prize.

4.0 Selection of winners

- a) **THREE (3) Grand Prize winners will be selected at the end of the Contest Period and FIVE (5) Monthly Prize winners will be** selected by Maybank at its absolute discretion based on the Eligible Transactions performed monthly.

5.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via the Maybank2u and/or the determination of the participants' eligibility for the Reward.
- b) The selection of winners will be made by Maybank at its absolute discretion. All matters and decisions made by Maybank relating to this Contest, including the determination of winners, is final, binding and conclusive. No correspondence, protests or appeals in relation to this Contest will be entertained.
- c) Maybank reserves the right (upon giving reasonable notice) to amend, shorten, cancel, suspend or terminate this Contest or any part thereof within twenty one (21) days from the date the Contest commences. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined in the absolute discretion of Maybank.
- d) For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Contest by Maybank shall not entitle the Eligible Participants or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.
- e) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any customer as a result of the customer participating in this Contest. Furthermore, Maybank shall not be liable for any default of its obligations under the Contest due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- f) The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- g) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Contest and/or its process or the operations of this Contest. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Contest.

- h) Any variation of any of the terms and conditions stated herein shall be binding on the participants and be deemed to be brought to their attention through any notice displayed at Maybank2u website.
- i) Eligible Participants also agree and consent to their information or details (including without limitation personal data or information) being processed and used by Maybank for:
 - i. the purposes of the Contest;
 - ii. marketing and promotional activities conducted in such manner as Maybank deems fit in any media, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet, without further express consent from the Eligible Participant. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of Maybank in relation to the Contest; and
 - iii. other promotional, marketing and publicity notification/information including future promotional, marketing and publicity notification/information from Maybank from time to time.
- j) For information, enquiries, feedbacks and/or complaints related to the Contest, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedbacks and/or complaints, the Eligible Participants may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my)