

PRODUCT DISCLOSURE SHEET

Read this Product Disclosure Sheet before you decide to take the Maybank Manchester United Visa Infinite Cards. Be sure to also read the general terms and conditions. Seek clarification from your institution if you do not understand any part of this document or the general terms



Card:
Maybank Manchester United Visa Infinite Cards.

Date: 7th September 2017

1. What is this product about?

Maybank Manchester United Visa Infinite Cards is a super premium card targeted to affluent customers. The card members can choose and decide the infinite privileges that they can enjoy with the card.

2. What do I get from this product?

- Every RM1 spend locally earn up to 2 TreatsPoints
- Every RM1 spend overseas earn up to 5 TreatsPoints
- 10,000 TreatsPoints upon activation of card
- TreatsPoints can be converted to Enrich Miles (MAS) or KrisFlyer Miles (Singapore Airlines) at a low conversion rate. 4,770 TP = 1,000 Air Miles
- Kindly be informed that effective 15 April 2016, all transactions for utilities, petrol, education, EzyPay and insurance transactions will earn 1x Treats Points and No Treats Points will be awarded for Government bodies
- Redeem your TreatsPoints for Flexi Travel - airline tickets, cruises or car rentals via Mayflower. Visit www.traveltreats.com.my, Call 1300 30 6688 for bookings or any enquiries.
- Redeem your TreatsPoints via www.Maybank.net.my
- Starwood Dining privilege at all Starwood participating hotels (*customer to present their Maybank Manchester United Visa Infinite Cards, no membership card will be issued*)
- Validity of TreatsPoints: 3 years

Golf Privileges

- Complimentary Green Fees for Cardmembers to play at 86 Golf Clubs in 18 countries (17 Clubs in Malaysia and 69 International Clubs).
- 10% savings on green fees for guest.
- For more details, refer to terms and conditions via www.maybank2u.com.my
- Effective 1 January - 31 December 2018

Plaza Premium Lounge

- You can enjoy 5 times complimentary access per calendar at participating local and international Plaza Premium Lounge. (For updated participating lounge list, kindly visit www.maybank.com.my)

Visa Airport Speed Pass

- Enjoy the convenience and efficiency of fast track immigration at over 280 international airports with
- Visit www.airportspeedpass.com for more information on participating airports

Other benefits

- **Manchester United Golf Day**
- Experience a once in a lifetime opportunity to play a round of golf in Kuala Lumpur with a Manchester United legend and be served by post match dining.
- **Private Stadium Tour with MU Legend**
- Get the unique private experience of being toured around the legendary Old Trafford Stadium led by a Manchester United legend accompanied by a 3 course meal.
- **Bespoke VIP Trip to Old Trafford**

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Kick-off with the best of experience when you travel to Old Trafford which includes business class tickets, VIP pick-ups from airport, stay at the finest hotels, enjoy the best of hospitality, and the opportunity to dine with the Manchester United legends.

- **10% Discount at Red Cafe, Old Trafford**
Take a break or fuel up at the Red Cafe while you are at Old Trafford with a special discount on food and drinks.
- **20% Discount of Manchester United Stadium and Museum tour**
Take the Stadium Tour and Museum Tour to explore the legacy of Manchester United at Old Trafford. *Only applicable if ticket is purchased at the Old Trafford Football Ground
- **10X TreatsPoints on United Direct Online Megastore**
Visit www.manutd.com and shop for your favorite Manchester United player's jersey or other items from United Direct Online Megastore.
- **5x TreatsPoints for all purchases when MU wins a Premier League match***
(*5x TreatsPoints is applicable to ALL purchases on the match day and there is no additional bonus TreatsPoints for petrol and groceries purchases) - Winning results are based on match day.
- **5x TreatsPoints for every RM you spend on groceries**

3. What are my obligations?

- Minimum monthly payment: 5% of the outstanding balance or a minimum payment of RM 25.
- The cardholder should notify Maybank within 20 days from the closing date of billing period as stated on the statement of the account should there be disputes or discrepancies
- Cardholder is to take all reasonable precaution to prevent loss or theft of the Credit Card. The Cardholder shall notify Maybank by telephone, fax or email immediately upon discovery of lost or theft and confirm the same in writing to Maybank.
- The principal Cardholder will be responsible and liable for all charges incurred by the supplementary Cardholders.

4. What are the fees and charges I have to pay?

Annual fee	
▪ Principal	1 st year waived, 2 nd year : RM 800, FREE if spend a min of RM50,000 per annum
▪ Supplementary	Up to 4 complimentary supplementary.
Cash Advance fee	Flat rate of 5% of the total amount of cash advance or minimum RM18/, whoever is higher.
Card replacement fee	RM50/- for every card replacement
Sales draft retrieval fee	Original Sales draft at RM15/- per copy.
Additional statement request fee	RM5/- per month statement
Over limit fee	-
Others	If any

Finance charges; please refer to the table below

	Interest Rate	
	Per Month	Per Annum
For prompt repayment of 12/12 months	1.25%	15%

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For prompt repayment of 10/12 months	1.42%	17%
For Prompt repayment of less than 10/12 months	1.50%	18%
Cash Advance (calculated on a daily basis)	1.50%	18%

To enjoy lower finance charges for retail transactions, you should make at least 10 prompt payments in the last 12 months.

- The Malaysian Goods & Services Tax (GST) will be imposed on all fees/charges charged by the Bank to our Cardmembers where applicable effective 1 April 2015 at the current prevailing rate.
- Transactions conducted outside Malaysia will be converted to Ringgit Malaysia on the date the transaction is received and/or processed. The exchange rate may differ from the rate charged on the date of transaction due to market fluctuation. Exchange rate will be based on the rate determined by Visa International, MasterCard International or American Express at its absolute discretion plus a foreign exchange fee of 1.25%. In addition, an administrative fee of 1% or at such other rate imposed by Maybank shall be charged for the conversion of the transaction made in foreign currency.

5. What if I fail to fulfill my obligations?

- **Late payment charges:** If the minimum payment is not made by payment due date, a late payment charge will be levied at 1% of the unpaid retail and cash advances/withdrawal transaction outstanding balance, subject to a minimum of RM10, whichever is higher up to maximum of RM 100.
- **Finance Charge** is imposed on the outstanding retail and cash advances/withdrawal transaction that is not paid after the payment due date. For retail transaction, finance charge is calculated from posting date till full payment is made. For cash advance/withdrawal transaction, finance charge is calculated from the transaction date till full payment is made.
- **Right to set off:** Maybank may set off or transfer any monies standing to the credit of the Cardmember's account with Maybank of whatever description and wherever located towards the reduction and/or discharge of any sum due to Maybank under this Agreement without assigning reason, by giving seven (7) days prior notice on its intention to set off a credit balance.
- **Liability for unauthorized transactions:** The cardholder shall be liable for all charges and advances whatsoever arising from all transactions, whether authorized or unauthorized, affected with the credit card.
- Any payment received will offset the goods and service tax (GST) followed by the outstanding balances attracting the highest finance charge.
- If you fail to abide by the terms and conditions of the credit card, we have the right to terminate your card.
- **Cardmember will be liable for PIN based unauthorised transaction if Cardmember has:**
 - a. acted fraudulently ,or
 - b. delayed in notifying us as soon as reasonably practicable after having discovered the loss or unauthorised use of your card, or
 - c. voluntarily disclosed your PIN to another person, or
 - d. recorded your PIN on the card, or anything kept in close proximity with your card
- **Cardmember will be liable for unauthorised transactions which require Signature card or with a contactless card, if you have:**

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- a. acted fraudulently, or
 - b. delayed in notifying us as soon as reasonable practicable after having discovered the loss or unauthorised use of your card, or
 - c. left your card or item containing your card unattended in places visible and accessible to others, or
 - d. voluntarily allowed another person to use your card
- Maybank shall be entitled at any time at its absolute discretion and without the need to provide any reasons, to revise, vary and/or reduce the Cardholder's Credit Limit and such change of Credit Limit takes effect immediately upon notification to the Cardholder. The Cardholder shall be deemed notified when such change of Credit Limit is reflected in the monthly statement of account

6. What if I fully settle the balance before its maturity? (For balance transfer or flexi payment plans)

- Lock-in period : Upto 36 months
- Early settlement penalty: NA

7. What are the major risks?

- By paying only minimum monthly repayment, the interest amount and time taken to settle the full amount will increase. Think about your repayment capacity when charging the credit card.
- The finance charges imposed on the outstanding balance for this credit card is based on a tiered pricing structure in accordance to your repayment history.
- If you have problems paying for your credit card balances, contact us early to discuss repayment alternatives.
- You should notify us immediately after having found that your credit card is lost or stolen

8. What do I need to do if there are changes to my contact details?

It is important that you inform us of any change in your contact details to ensure that all correspondences reach you in a timely manner. To update your contact details, you may reach us via one of the following channels:-

Tel	1 800 22 1111 (calling from Malaysia) or +603-78443696 (calling from outside Malaysia)
Email	Infinite.card@maybank.com.my
Write-in attention to	Head, Cardmember Interaction, Customer Engagement 7 th Floor, Menara Maybank, 100 Jalan Tun Perak, 50050 Kuala Lumpur
Fax	+603-7953 860
Any nearby Maybank Branch	

9. Where can I get further information?

- i. Should you require additional information or enquiry on credit card, please refer to www.maybank2u.com.my website or write to:-

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Maybankcard Centre
7th Floor Menara Maybank
100 Jalan Tun Perak
50050 Kuala Lumpur
Tel: 1 800 22 1111
E-mail : infinite.card@maybank.com.my

ii. If your query or complaint is not satisfactory resolved by us, you may contact Bank Negara Malaysia LINK or TELELINK at
Blok D, Bank Negara Malaysia
Jalan Dato' Onn
50480 Kuala Lumpur
Tel: 1 300 88 5465
email: bnmtelelink@bnm.gov.my

iii. Alternatively, you may seek the services of Agency Kaunselling dan Pengurusan Kredit (AKPK), an agency established by Bank Negara Malaysia to provide free services on money management, credit counseling and debt restructuring for individuals. You can contact AKPK at:-
Tingkat 8, Maju Junction Mall
1001, Jalan Sultan Ismail
50250 Kuala Lumpur
Tel: 1 800 88 2575
email: enquiry@akpk.org.my

10. Other credit card product available

- Maybank World Mastercard
- Maybank Visa Infinite Card
- Maybank 2 Cards Premier
- Maybank Visa Infinite Ikhwan

IMPORTANT NOTE: LEGAL ACTION MAY BE TAKEN AGAINST YOU IF YOU DO NOT KEEP UP REPAYMENTS ON YOUR CREDIT CARD BALANCES

The information provided in this disclosure sheet is issued on 7 September 2017 and will be valid until the next periodical review.

RISALAH MAKLUMAT PRODUK

Sila baca dan fahami Lembaran Maklumat Produk bersama-sama dengan terma & syarat bagi produk Maybank Manchester United Visa Infinite Cards sebelum anda memohon kad ini. Sila dapatkan penjelasan daripada institusi sekiranya anda tidak memahami bahagian di dalam dokumen ini atau terma-terma am



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1. Produk ini mengenai apa?

Maybank Manchester United Visa Infinite Cards ialah kad premium hebat yang ditujukan kepada pelanggan mewah. Ahli kad boleh memilih dan menentukan pelbagai keistimewaan yang boleh mereka nikmati dengan kad ini.

2. Apakah yang saya dapat daripada produk ini?

- Setiap RM1 yang dibelanjakan di dalam negeri memperoleh sehingga 2 Mata Ganjaran
- Setiap RM1 yang dibelanjakan di luar negeri memperoleh sehingga 5 Mata Ganjaran
- 10,000 Mata Ganjaran selepas pengaktifan kad
- Mata Ganjaran boleh ditukar kepada Enrich Miles (MAS) atau KrisFlyer Miles (Singapore Airlines) pada kadar penukaran yang rendah. 4,770 TP = 1,000 Air Miles
- Sila dimaklumkan bahawa berkuatkuasa 15 April 2016, Semua urusan niaga bagi utiliti, petrol, pendidikan, EzyPay dan transaksi insurans akan mendapat 1 x Mata Ganjaran Treats Points dan tiada Treats Points akan diberi kepada badan-badan kerajaan
- Nikmati keistimewaan menjamu selera Starwood di semua hotel yang mengambil bahagian (customer hanya perlu menggunakan Kad Maybank Manchester United Visa Infinite, kad keahlian tidak diperlukan)
- Jangka hayat treatspoints : 3 tahun

Keistimewaan Golf

- Fi Green secara percuma untuk ahli kad bermain di 79 kelab premium di 15 negara (17 Kelab di Malaysia and 69 luar negara).
- Penjimatan 10% ke atas fi green untuk tetamu.
- Untuk butiran lanjut, rujuk terma dan syarat di www.maybank2u.com.my
- 1 January - 31 December 2018

Plaza Premium Lounge

- Anda boleh menikmati 5 kali percuma akses satu kalendar penyertaan tempatan dan antarabangsa Plaza Premium lounge. (untuk senarai lounge terbabit, sila lawati www.maybank.com.my)

Visa Airport Speed Pass

- Nikmati kemudahan dan kecekapan imigresen yang pantas di lebih 280 lapangan terbang Antarabangsa dengan *Visa Airport Speed Pass*
- Layari www.airportspeedpass.com untuk maklumat lanjut tentang lapangan terbang yang mengambil bahagian.

Lain lain faedah

- Manchester United Golf Day**
- Privat Stadium Tour with MU Legend**
- Bespoke VIP Trip ke Old Trafford**
- 10% Discount di Red Cafe, Old Trafford**
- Berehat dan nikmati di Red Cafe ketika anda berada di Old Trafford dengan spesial diskaun untuk makanan & minuman.
- 20% Discount of Manchester United Stadium and Museum tour**
- *Bagi ticket yang dibeli di Old Trafford Football Ground

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- **10X TreatsPoints on United Direct Online Megastore****
- Layari www.manutd.com and beli Manchester United jersey dan item-item yang lain dari United Direct Online Megastore.
- **5X TreatsPoints jika Manchester United menang pertandingan Premier League***
- **5 x TreatsPoints bagi Barang keperluan harian****

** secara jemputan sahaja

3. Apakah kewajipan yang saya perlu laksanakan sekiranya saya memohon produk ini?

- Bayaran minimum bulanan: 5% daripada baki belum dibayar atau minimum sebanyak RM25.
- Sekiranya terdapat sebarang pertikaian atau percanggahan, Ahli Kad perlu memberitahu Maybank dalam masa 20 hari dari tarikh tutup bil seperti yang dinyatakan dalam penyata akaun.
- Ahli Kad hendaklah mengambil segala langkah berjaga-jaga yang munasabah untuk mencegah kehilangan atau kecurian Kad. Ahli Kad hendaklah memaklumkan kepada pihak Bank menerusi telefon, faks atau e-mel dengan serta merta selepas kehilangan atau kecurian Kad dan mengesahkan kehilangan atau kecurian tersebut secara bertulis kepada pihak Bank.
- Ahli Kad Utama hendaklah bertanggungjawab sepenuhnya ke atas segala urusan yang dijalankan oleh Ahli Kad Tambahan.

4. Apakah caj dan yuran yang perlu dibayar?

Yuran Tahunan	
• Kad Utama	Tahun pertama dikecualikan, tahun kedua: RM800, akan dikecualikan jika penggunaan kad minimum RM 50,000 dalam setahun
• Kad Tambahan	sehingga 4 kad tambahan secara percuma
Fi Pendahuluan Tunai	Kadar rata 5% daripada amaun yang di keluarkan atau minimum RM18/-, yang mana lebih tinggi
Fi Pengantian Kad	RM50/- bagi setiap kad gantian
Fi Fee draf jualan semula	Draf jualan asal RM15/- setiap salinan.
Fi permintaan penyata tambahan	RM5/- bagi setiap penyata bulanan
Fi melebihi had	-
Lain-Lain	-

Caj kewangan, sila rujuk jadual di bawah:-

	Kadar Faedah	
	Bulanan	Tahunan
Bayaran balik segera 12/12 bulan	1.25%	15%
Bayaran balik segera 10/12 bulan	1.42%	17%
Bayaran balik segera kurang dari 10/12 bulan	1.50%	18%
Pendahuluan tunai(dikira atas dasar harian)	1.50%	18%

Untuk menikmati caj kewangan yang lebih rendah untuk transaksi runcit, anda perlu membuat sekurang-kurangnya 10 pembayaran segera dalam tempoh 12 bulan lepas.

- Efektif 1 April 2015, Cukai Barang & Perkhidmatan Malaysia (CBP) akan dikenakan oleh Bank ke atas Pemegang Kad bagi semua fi/caj yang berkenaan pada kadar semasa

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- Transaksi-transaksi yang dijalankan di luar negara akan ditukar kepada Ringgit Malaysia pada tarikh transaksi diterima dan / atau diproses. Amaun yang ditukarkan tersebut akan ditunjukkan dalam pernyataan Pemegang Kad. Kadar pertukaran mungkin berbeza daripada kadar yang dikenakan pada tarikh transaksi disebabkan oleh keadaan turun naik pasaran. Kadar pertukaran yang digunakan untuk menukar transaksi yang dibuat dalam mata wang asing merupakan satu gabungan komponen penukaran mata wang 1.25% yang dikenakan oleh Visa International atau MasterCard International dan 1% atau pada kadar lain yang dikenakan oleh Maybank.

5. Bagaimana jika saya gagal melaksanakan kewajipan-kewajipan saya?

- **Caj Bayaran Lewat :** Jika pembayaran balik minima tidak dijelaskan pada tarikh matang, caj 1% akan dikenakan daripada baki belum jelas transaksi pembelian runcit dan pengeluaran tunai yang tertunggak pada tarikh penyata akaun, tertakluk pada caj minima RM10, sehingga tahap maksima sebanyak RM 100.
- **Caj Kewangan** akan dikenakan ke atas baki belum jelas bagi transaksi pembelian runcit dan pengeluaran tunai selepas tarikh matang pembayaran. Untuk transaksi pembelian runcit, caj kewangan akan dikira dari tarikh transaksi dimasukkan ke dalam penyata akaun sehingga pembayaran penuh dibuat. Untuk transaksi pengeluaran tunai, caj kewangan akan dikira dari tarikh transaksi pengeluaran tunai sehingga pembayaran penuh dibuat.
- **Hak untuk memindah baki:** Bank berhak untuk memindahkan sebarang baki kredit dalam akaun Bank anda tanpa sebarang sebab untuk membayar sebarang tunggakan akaun Kad di mana pihak Bank akan memberitahu anda sekurang-kurangnya 7 hari lebih awal.
- **Liabiliti ke atas sebarang transaksi:** Ahli Kad hendaklah menanggung liabiliti untuk segala caj dan pendahuluan walau apa sekalipun yang timbul daripada segala transaksi sama ada dibenarkan atau tidak dibenarkan, yang dilakukan menggunakan Kad anda.
- Bayaran yang di terima akan menolak selesai Cukai Barangan dan Perkhidmatan (GST) terlebih dahulu, diikuti dengan baki tertunggak yang mengenakan caj kewangan tertinggi.
- Sekiranya anda gagal untuk mematuhi terma dan syarat Kad ini, kami berhak untuk membatalkan Kad anda.
- **Ahli Kad bertanggungjawab ke atas urus niaga tanpa kebenaran yang memerlukan pengesahan PIN jika Ahli Kad:**
 - a. melakukan penipuan;
 - b. menengguhkan pemberitahuan Bank selepas menemui kehilangan atau penggunaan tanpa kebenaran kad kredit;
 - c. secara sukarela mendedahkan PIN kepada orang lain;
 - d. menyimpan sebarang rekod bertulis mengenai PIN bersama-sama atau berdekatan Kad
- **Ahli Kad bertanggungjawab ke atas urus niaga tanpa kebenaran yang memerlukan pengesahan tandatangan atau kad tanpa sentuh jika Ahli Kad:**
 - a. melakukan penipuan;
 - b. menengguhkan pemberitahuan Bank selepas menemui kehilangan atau penggunaan tanpa kebenaran kad kredit;
 - c. membiarkan/meninggalkan kad atau barang yang mengandungi kad anda tanpa jagaan di tempat-tempat yang terbuka dan boleh diakses oleh orang lain, atau
 - d. membenarkan secara sukarela bagi orang lain untuk menggunakan kad kredit
- Maybank berhak pada bila-bila masa mengikut budi bicara mutlak dan tanpa perlu memberikan apa-apa sebab, untuk menyemak semula, mengubah dan / atau mengurangkan Had Kredit Ahli Kad dan

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perubahan Had Kredit tersebut berkuat kuasa serta merta sebaik sahaja pemberitahuan kepada Ahli Kad. Ahli Kad akan dianggap telah dimaklumkan sekiranya perubahan Had Kredit tersebut tertera di dalam penyata bulanan akaun.

6. Bagaimana jika saya menyelesaikan pinjaman sepenuhnya sebelum tarikh matang? (Untuk pelan pemindahan baki atau pembayaran fleksibel)

- Tempoh tertutup : sehingga 36 bulan
- Denda penyelesaian awal: Tidak berkenaan

7. Apakah risiko-risiko utama?

- Dengan hanya membuat pembayaran minimum bagi bayaran bulanan, jumlah caj dan masa yang diambil untuk menjelaskan semua baki akan bertambah. Fikirkan tentang keupayaan bayaran balik anda sebelum menggunakan Kad anda.
- Caj Pengurusan yang dikenakan ke atas baki belum dijelaskan bagi Kad ini adalah berdasarkan struktur harga bertingkat berdasarkan kepada sejarah pembayaran anda.
- Sekiranya anda mempunyai masalah membayar baki Kad anda, sila hubungi kami dengan segera untuk membincangkan alternatif pembayaran balik.
- Anda harus memaklumkan kepada kami dengan serta-merta sekiranya mendapati bahawa kad anda hilang atau dicuri.

8. Apakah yang perlu saya lakukan jika terdapat perubahan maklumat dan butiran berkenaan maklumat peribadi saya?

Adalah penting untuk anda menghubungi pihak kami sekiranya terdapat sebarang pertukaran maklumat atau butiran peribadi anda, ini adalah untuk memastikan semua urusan surat menyurat sampai kepada pihak anda tepat pada waktunya.

Tel No	1-300-88-6688 (Panggilan dari Malaysia +603-78443696 (Panggilan dari luar Malaysia)
E-mel	mbbcardservice@maybank.com.my
Write-in attention to	Ketua, Pelaksanaan Perkhidmatan, Perhubungan Pelanggan Tingkat 7, Menara Maybank, 100 Jalan Tun Perak 50050 Kuala Lumpur
Faks	03-7953860
Cawangan Maybank yang berdekatan	

9. Di mana saya boleh mendapatkan maklumat lanjut?

- Sekiranya anda memerlukan maklumat lanjut atau pertanyaan tentang Kad kredit ini, anda boleh mengunjungi laman web www.maybank2u.com.my atau tulis ke alamat:-
Tingkat 7, Menara Maybank
100 Jalan Tun Perak
50050 Kuala Lumpur
Tel: 1 800 22 1111
e-mel : infinite.card@maybank.com.my
- Jika pertanyaan atau aduan tidak di selesaikan oleh pihak kami dengan cara memuaskan, anda boleh menghubungi Bank Negara Malaysia LINK atau TELELINK di:
Blok D, Bank Negara Malaysia
Jalan Dato' Onn

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50480 Kuala Lumpur
Tel: 1-300-88-5465
e-mel: bnmteleling@bnm.gov.my

- iii. Di samping itu, anda boleh mendapatkan perkhidmatan Agensi Kaunseling dan Pengurusan Kredit (AKPK), iaitu agensi yang ditubuhkan oleh Bank Negara Malaysia untuk menyediakan perkhidmatan pengurusan wang, kaunseling kredit dan pengurusan sumula hutang secara percuma bagi individu. Anda boleh menghubungi AKPK di:-

Tingkat 8, Maju Junction Mall
1001, Jalan Sultan Ismail
50250 Kuala Lumpur
Tel: 1 800 88 2575
e-mel: enquiry@akpk.org.my

10. Produk Kad Kredit lain yang boleh didapati:

- Maybank World Mastercard
- Maybank Visa Infinite card
- Maybank 2 Cards Premier
- Maybank Visa Infinite Ikhwan

NOTA PENTING: TINDAKAN UNDANG-UNDANG BOLEH DIAMBIL TERHADAP ANDA JIKA ANDA TIDAK MEMATUHI PEMBAYARAN BALIK KAD ANDA.

Maklumat yang disediakan dalam Risalah Makluman Product in di keluarkan pada 7 September 2017 dan sah sehingga semakan semula.