

Operation of the Regional TREATS programme

Regional TREATS programme is a programme offered to all Maybank Cardmembers.

Under the Regional TREATS programme, Maybank Cardmembers are offered privileges/offers by both local and overseas participating merchants. Cardmembers may then participate in these privileges/offers offered by the participating merchants.

Maybank Cardmembers means any individual owning a Maybank/Maybank Islamic MasterCard® and/or Visa and/or JCB and/or American Express® Payment Cards issued by Maybank Malaysia, Singapore, Indonesia, Philippines, Cambodia and Brunei.

All privileges/offers listed on this site are provided by participating merchants and are subject to the respective terms and conditions imposed by the said participating merchants. Any queries regarding any listed privileges/offers are to be referred to directly to the respective participating merchants.

All descriptions of privileges/offers published on this website are based on information provided by participating merchants. All information is accurate at the time of publication. However, the information is subject to change subsequently and may differ at the time of redemption.

Participation of the Cardmembers in this programme will subject the Cardmembers to the terms and conditions of usage of their respective payment cards which they have accepted.

Payments made overseas for the privileges/ offers by Cardmembers in this programme will be subject to the applicable currency exchange rate on the day of the transaction as stipulated by Europay, MasterCard, and Visa (EMV). For more details, Cardmembers are advised to contact their respective country's Maybank Card Centre.

Eligibility to participate in the Regional TREATS programme

Generally, participating merchants will make any privileges/offers available to all Maybank Cardmembers. However, individual merchants may make certain privileges/offers available only to holders of a specific Maybank payment card(s). Cardmembers are advised to refer to individual participating merchant's privileges/offers for more details in relation to eligibility.

Maybank may terminate a Cardmember's use of the Regional TREATS programme immediately without notice and without assigning any reason thereto (unless expressly required by relevant regulatory body in which Maybank will then comply to), including if a Cardmember:

- a. does not comply with these terms and conditions or any of the terms and conditions imposed by any of the participating merchants;
- b. ceases to be a Maybank Cardmember (i.e. if the cardmember's account has been/is cancelled); or
- c. abuses any privilege offered to them under the Regional TREATS programme.

Benefits under the Regional TREATS programme

Privileges/offers that are listed on this website may also be listed in other promotional material published or made available by Maybank from time to time.

To participate in an offer, a Cardmember must follow any specific instruction(s) given by the participating merchants as detailed on this site or the participating merchant's site or as subsequently notified by the participating merchants. In general, in order to participate in an offer, a Cardmember should adhere to but not limited to the following:

- a. state the redemption of the offer during any advance booking;
- b. settle payment using any valid Maybank/Maybank Islamic MasterCard® and/or Visa and/or JCB and/or American Express® payment Cards issued by Maybank Malaysia, Singapore, Indonesia, Philippines, Cambodia and Brunei; and
- c. comply with all other terms and conditions imposed by the participating merchants.

Limitations and conditions may apply in relation to privileges/offers and availability of such privileges/offers during public holidays, festivals, or other dates as specified by participating merchants.

Maybank may vary, delete or add to any of these terms and conditions by giving 21 days' notice and which would take effect upon the expiry of 21 days. Cardmembers should be informed that any amendments to the terms and conditions of usage of the payment cards in the participating countries would additionally be subject to applicable laws, regulations and policies set out by the respective financial regulators in the participating countries.

Privileges/offers are subject to the availability of the goods or service(s) by participating merchants.

Privileges/offers cannot be exchanged for cash or used in conjunction with other promotional programs, offers, discounts, vouchers, privilege cards and/or loyalty programs, unless otherwise stated. Additionally, privileges/offers and any rights they may confer, cannot be sold, transferred, reassigned, exchanged for cash, other products or discounts or otherwise dealt with except in accordance with the terms and conditions of respective participating merchants.

In the event of a dispute relating to the privileges/offers, the decision made by Maybank will be considered final and conclusive.

DISCLAIMERS

Reasonable care has been taken by Maybank to ensure that the information published on this website is accurate. However, Maybank will not accept any liability relating to information provided by participating merchants, which may be published on this site or in their own websites or other promotional materials.

Other special terms and conditions in relation to the privileges/offers by the participating merchants may also apply. Details of such conditions are to be referred to individual offers by participating merchants.

Maybank does not make any representation or warranties on behalf of participating merchants or in respect of any goods, services and offers made by the participating merchants under the privileges/offers.

Participating merchants do not have any authority, expressed or implied, to make any representations, warranties or statements on behalf of Maybank. All contractual obligations are between the Cardmember and participating merchants.

Privileges/offers may be subject to additional service charge and service tax. Payment of these additional charges will be the responsibility of the Cardmember.

In no event shall Maybank be liable for any damages, losses or liabilities suffered by Cardmembers including without limitation, direct or indirect, special, incidental, consequential damages, losses or liabilities, in connection with a Cardmember's use of Regional TREATS programme or their reliance on the use of the Regional TREATS programme.

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