

Shake & Win Contest Terms & Conditions

Shake & Win Contest (“Contest”) is organised by Malayan Banking Berhad (3813-K) (“Maybank”) and shall be subject to the Terms and Conditions herein. By participating in this Contest, the Eligible Participants (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by Maybank in respect of the Contest shall be final and binding.

1.0 Eligibility and Platform

- a) This Contest is open to all Maybank customers residing in Malaysia (‘Eligible Participants’).
- b) This Contest is only accessible through the new Maybank app.

2.0 Contest Mechanics and Conditions

- a) The Contest commences on 28 January 2018 till 9 March 2018 (‘the Contest Period’).
- b) Eligible Participants are not required to register specifically for the Contest in order to participate.
- c) To participate, Eligible Participants must download and install the new Maybank app from Google Play Store or Apple App Store on their Android or iOS device(s) respectively.
- d) Eligible Participants must launch the Maybank app, login with their Maybank2u (M2U) username and password, and select ‘Shake & Win’ to play the game.
- e) Each Eligible Participant will receive one (1) free shake daily. These free shakes are not cumulative and do not accumulate through the Contest Period.
- f) Eligible Participant can earn more shakes by sending e-Ang Pow(s) to any other person via the recipient’s mobile number with a minimum amount of RM5.00. Senders will receive one (1) additional shake for each e-Ang Pow sent via the Maybank app or via Maybank2u website. Additional shakes obtained in this fashion will be credited to the sending Eligible Participant only upon receipt of the e-Ang Pow. Earned shakes are cumulative and may be accumulated throughout the Contest Period, and may be used at any point throughout the Contest Period
- g) Eligible Participants are allowed to send an unlimited number of e-Ang Pow throughout the Contest Period.
- h) Should an Eligible Participant find the new Maybank app deleted or otherwise removed from their device, whether by their own action or otherwise, whether intentionally or otherwise, said Eligible Participant will be automatically disqualified from the Contest. Any unclaimed prizes that the Eligible Participant may have won are considered forfeit. Eligible Participants will not be able or allowed to continue participation in the Contest with the same M2U login details. Any previous accumulated shakes are forfeited, and all other previously stored and/or obtained Contest data is not recoverable or usable.

3.0 Prizes

a) The available prizes for the Contest are listed as per the table below:

| Online Merchant | Description (Value & Category) | Prize Quantity | Total |
|-----------------|----------------------------------------------------|----------------|--------|
| HERMO | RM 5 Gift Voucher (No min. Spend) | 600 | 46,770 |
| | RM 10 Gift Voucher (No min. Spend) | 150 | |
| | RM 25 Gift Voucher (No min. Spend) | 20 | |
| | RM 5 Discount Voucher (min. Spend of RM80) | 25,000 | |
| | RM 10 Discount Voucher (min. Spend of RM120) | 8,000 | |
| | RM 20 Discount Voucher (min. Spend of RM250) | 12,000 | |
| | RM 30 Discount Voucher (min. Spend of RM300) | 1,000 | |
| FAVE | 15% off on Services (Max Discount RM20) | 15,000 | 70,000 |
| | 15% off on Beauty & Wellness (Max. Discount RM 15) | 20,000 | |
| | 10% off on Food & Beverages (Max. Discount RM 10) | 25,000 | |
| | 10% off on travel (max. discount RM 30) | 5,000 | |
| | 10% off on activities/ kids (max. discount RM 10) | 5,000 | |
| LAZADA | 15% off (Max Discount RM20) | 3,000 | 20,000 |
| | RM15 off (Min spend RM 150) | 10,000 | |
| | RM10 off (Min spend RM80) | 7,000 | |
| GRAB | RM 5 off (Single Use Only) | 60,000 | 60,000 |
| GRAND PRIZE | Description (Value & Category) | Prize Quantity | Total |
| SUPERBUY | Samsung Galaxy Note 8 | 1 | 8 |
| | Huawei Mate 10 Pro | 1 | |
| | Samsung Galaxy S8 | 1 | |
| | Microsoft Surface 4 Pro | 1 | |
| | Xiaomi Mijia 360 Camera | 1 | |
| | Fitbit Blaze | 1 | |
| | Fitbit Charge 2 | 1 | |
| | Nintendo Switch | 1 | |

b) Eligible Participants who win prize(s) ('Winners') may win an unlimited number of each prize through the Contest Period. Prizes are not transferable nor exchangeable and will only be issued to winners as verified by Maybank.

c) All promotional vouchers shall be subject to the terms and conditions of their respective issuers/sponsors, namely Hermo Creative (M) Sdn Bhd (1048520-W) ('Hermo'), E-Cart Services Sdn Bhd (950035-M) ('Lazada'), Fave Asia Technologies Sdn. Bhd. (928899-V) ('FAVE'), and MyTeksi Sdn Bhd (Company No. 953755-D) ('Grab').

d) Winners of Grand Prize(s) will be revealed from 16th February 2018 to 9th March 2018 randomly and at the sole discretion of Maybank. Quantity and amount of e-Ang Pow sent does not affect the Eligible Participant's chances of winning.

e) Maybank reserves the right to substitute any and all above listed prizes with any other item(s) of similar market value at its absolute discretion with twenty one (21) days prior notice to the winners.

4.0 Selection of Winners

- a) All Winners shall be randomly selected by Maybank's randomiser program from the pool of Eligible Participants in the Contest. This shall take the form of a probability-weighted mechanism with proprietary operational details that will not be revealed to Eligible Participants or the public at large. Participation in the Contest shall construe consent to the usage of said randomiser program and explicit acceptance of any and all Contest results it may produce.
- b) Winners shall receive a notification through the Contest platform (New Maybank App) informing them of their win, the prize won, and any redemption instructions if applicable.
- c) Upon verification of winners, a winner's NRIC must be identical to the registered NRIC on Maybank2u. Should the winner's NRIC be different from registered NRIC on Maybank2u, said Eligible Participant will be disqualified and prize will be considered forfeit.
- d) Winners will be contacted for physical prize redemption within twenty-one (21) days upon the completion of the Contest Period.
- e) Participants agree that participation in the Shake & Win Contest (construed as having been granted and utilising a minimum of one (1) shake in the Contest Period) shall be understood as providing explicit agreement and consent to allow any and all personal data obtained via the app or otherwise in the course of the Contest to be collected, processed, and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank Privacy Notice").
- f) Maybank shall not be liable and/or responsible for any transportation costs pertaining to the collection and/or delivery of the Prize.
- g) Maybank reserves the right to request documentation or written proof of identification, age, and place of residence of any or all Winners prior to the collection of their Prize(s).

5.0 General Terms & Conditions

- a) Maybank shall not be held responsible or liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human error in the administration and/or processing of the transaction for the Contest.

- b) The selection of winners will be made by Maybank at its absolute discretion. All matters and decisions made by Maybank relating to this Contest, including the determination of winners, is final, binding, and conclusive. No correspondence, protests or appeals in relation to this Contest will be entertained.
- c) Maybank reserves the right to amend, shorten, cancel, suspend, or terminate this Contest or any part thereof within twenty one (21) days from the date the Contest commences. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined at the absolute discretion of Maybank.
- d) For the avoidance of doubt, the amendment, shortening, cancellation, suspension, or termination of this Contest by Maybank shall not entitle the Eligible Participants or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension, or termination.
- e) Maybank shall not be liable for any losses, damages, or costs incurred or suffered by any Eligible Participants as a result of the Eligible Participants participating in this Contest. Furthermore, Maybank shall not be liable for any default of its obligations under the Contest due to any *force majeure* event which includes but is not limited to Act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, or any other event beyond the reasonable control of Maybank.
- f) The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- g) Maybank is entitled to, at its absolute discretion, disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Contest and/or its process or the operations of this Contest. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Contest.
- h) Participation in the Contest by Eligible Participants shall be construed as explicit agreement and consent for their information and/or personal details (including without limitation personal data or information) being processed and used by Maybank for:
 - i. the purposes of the Contest;
 - ii. marketing and promotional activities conducted in such manner as Maybank deems fit in any media, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet, without further express consent from the Eligible Participant. Marketing and promotion activities include without limitation

the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of Maybank in relation to the Contest.

- i) For information, enquiries, feedback, and/or complaints related to the Contest, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Participants may e-mail Maybank via the feedback form on the Maybank2u website (www.maybank.com.my)