

## Credit Card/Charge Card Overseas Usage Activation FAQs

**1. What does “Overseas Usage refer to?**

Overseas Point of Sale Transactions using a Maybank Credit Card, American Express Credit Card or American Express Charge Card.

**2. Do I need to contact Maybank should I wish to use my card in overseas?**

It is not mandatory for you to contact our Maybank Group Customer Service to update as the card is accepted worldwide.

**3. Without notifying the overseas usage for my Credit/Charge Card, will I be able to perform overseas transactions?**

Yes, you will be able to use your Credit/Charge Card for overseas transactions without notifying us on your travelling itinerary.

**4. What should I do if my transaction is unsuccessful?**

Kindly contact our 24-hour Customer Service hotline number on the reverse side of your card for further assistance.