

## **Maybank2u Mobile Transfer**

Mobile Transfer, the easy way to transfer funds simply using a mobile number.

Recipient will be able to receive the funds via:

- Cardless ATM Withdrawal – withdraw cash at any Maybank ATM
- Receive Mobile Transfer – deposit the funds directly to account using the mobile app

### **Steps to Send Cardless ATM Withdrawal**

Step 1: Login to Maybank2u on the mobile app.

Step 2: Go to Mobile and select Cardless ATM Withdrawal.

Step 3: Select an account to transfer from.

Step 4: Select a recipient from your favourite/contact lists or enter mobile number and recipient name.

Step 5: Select an amount; RM 100, RM 200 or RM 300.

Step 6: Confirm transfer details.

Step 7: Request and enter TAC for new recipient.

Step 8: Provide Withdrawal Code to recipient for collection.

### **Steps to Receive Cardless ATM Withdrawal**

Step 1: Request the Withdrawal Code from sender.

Step 2: Go to any Maybank ATM and select Cardless Withdrawal service.

Step 3: Enter Transaction ID sent via SMS and Withdrawal Code.

Step 4: Collect your cash!

### **Steps to Transfer via Mobile Number**

Step 1: Login to Maybank2u on the mobile app.

Step 2: Go to Mobile and select Transfer via Mobile Number.

Step 3: Select an account to transfer from.

Step 4: Select a recipient from your contact list or enter mobile number and recipient name.

Step 5: Enter amount.

Step 6: Enter Recipient Reference (defaulted) and Payment Details (optional).

Step 7: Add up to 10 recipients by repeating steps 4 to 6.

Step 8: Confirm transfer details.

Step 9: Request and enter TAC.

Step 10: Provide Collect Code to recipient for collection.

### **Steps to Receive Mobile Transfer**

#### **Pre-Login**

##### First Time

Step 1: Request the Collect Code from sender.

Step 2: Go to Receive Mobile Transfer.

Step 3: Enter Mobile Number and Collect Code.

Step 4: Confirm Mobile Number.

Step 5: Enter OTP.

Step 6: Select Recipient Bank and enter Account Number.

Step 7: Confirm collection details.

Step 8: Done, funds deposited to your account!

##### Subsequent Time

Step 1: Request the Collect Code from sender.

Step 2: Go to Receive Mobile Transfer.

Step 3: Enter Collect Code(s).

Step 4: Select Recipient Bank (defaulted) and enter Account Number (defaulted).

Step 7: Confirm collection details.

Step 8: Done, fund(s) deposited to your account!

#### **Post-Login**

Step 1: Request the Collect Code from sender.

Step 2: Login to Maybank2u on the mobile app.

Step 3: Go to Mobile and select Receive Mobile Transfer.

Step 4: Enter Collect Code(s).

Step 5: Select an account to transfer to.

Step 6: Confirm collection details.

Step 7: Done, fund(s) deposited to your account!

**Steps to Change Mobile Number to Receive Mobile Transfer at Pre-Login**

Step 1: Request the Collect Code from sender.

Step 2: Go to Receive Mobile Transfer > Help (*top right corner*) > Change Mobile Number.

Step 3: Enter Mobile Number and Collect Code.

Step 4: Confirm Mobile Number.

Step 5: Enter OTP.

Step 6: Select Recipient Bank and enter Account Number.

Step 7: Confirm collection details.

Step 8: Done, funds deposited to your account!