

Terms and Conditions

Malayan Banking Berhad (3813-K) ("Maybank") is the issuer of the American Express Card and provider of financial services to holders of the American Express Card ("Cardmember"). American Express Card Account ("Card Account") means the Card account of the Cardmember.

The following Terms and Conditions cover Cardmember's enrolment and participation in Express AutoPay, American Express' Automatic Bill Settlement ("Services") with participating municipalities, Telecommunication Service Providers, Tenaga Nasional Berhad and Telekom Malaysia Berhad and Astro ("Service Provider").

1. The Cardmember shall complete and return the Enrolment Form to Maybank.
2. Maybank upon receipt of the Enrolment Form will procure confirmation from the respective Service Providers.
3. Subject to confirmation from the said Service Provider, Maybank will within 30 days of receipt of the completed Enrolment Form and accompanying information, inform the Cardmember of its decision to provide the Service. The notification will indicate the date from which the Service will take effect ("Effective Date").
4. The following charges are excluded from the Service and shall be settled by the Cardmember by other means of payment:
 - One time charges (i.e. deposits, connection charges, etc.)
 - Any amount outstanding prior to the Effective Date
5. The Cardmember hereby authorizes Maybank:
 - To obtain details of the monthly or biannual bills, enlisted owners, forwarded by the respective Service Providers, and
 - To automatically charge these bills to the Cardmember's American Express Card Account, until the Cardmember withdraws from the Service upon notice in accordance with these Terms and Conditions.
6. Maybank reserves the right at any time to approve or reject the Service for any Service Provider bills forwarded. Cardmember shall assume bill is settled when there is no notification from Maybank. In the event of rejection, the Cardmember will be informed and is obliged to use other means of payment to the Service Provider.
7. All enquiries or disputes pertaining to Cardmember's bills should be directed to the respective Service Providers and not Maybank.
8. The Cardmember is obliged to inform Maybank in writing upon changes in enlisted owner, changes in account numbers, disconnection of lines or upon the wish to withdraw from the Service, otherwise the Cardmember will remain liable for any payments made by Maybank pursuant hereto.
9. Either the Cardmember or Maybank may terminate the Service by giving one month's notice in writing. Please note that the Service Provider may continue to present charges to Maybank until you notify the Service Provider to stop. You understand and accept that Maybank may continue to process any such charges received from the Service Provider and that Maybank will bill you accordingly.
10. Cardmember must withdraw by the first of the month to ensure that the following month's bills are not charged to their American Express Card Account. For municipality assessment bills, Cardmember must withdraw by December 1 and June 1, to ensure that their 1st and 2nd biannual assessment bills (respectively) are not charged to their American Express Card Account.
11. Applicant understand and accept that Maybank may provide the Service Provider with your current card account status, American Express Card number and/or expiration date to permit the Service Provider to continue billing your Charges on a recurring basis to your account ("Autopay Charges"). Maybank may also take such steps if your account number changes or if we issue a renewal or replacement Card to you.
12. Your enrolment in this Service will be terminated automatically upon cancellation or termination of your American Express Card Account. Maybank reserves the right to change these conditions by giving one month's notice to the Cardmember.
13. Tenaga Nasional Berhad (TNB) will only allow monthly bills of RM5,000 and below to be paid via Express AutoPay.
14. The Cardmember must enclose a copy of their TNB bill for account verification purposes.
15. This Service is only applicable to Malaysian Ringgit Cardmembers. All other Terms and Conditions of Cardmembership are applicable upon enrolment into this Service.

The MAS American Express® Card Express AutoPay Enrolment Form



Automatic Bill Payment With Express AutoPay

Express AutoPay is a free service that allows you the convenience of paying your monthly bills without queues or writing cheques. Let your business spend earn you Enrich Miles when you charge your utility bills on Express AutoPay.

It's so easy. Just complete the form and attach a copy of your latest bill(s) and let American Express AutoPay Service take care of your bills. You will never miss a payment again.

How to enrol

To enrol for Express AutoPay, complete the relevant form and fax to **03-2026 2414** or email to **businesscard@maybank.com.my** or mail to **Maybankard Centre**, 39th Floor Commercial Cards Menara Maybank, 100 Jalan Tun Perak, 50050 Kuala Lumpur. Maybank will handle the rest - it is as easy as that.

Express AutoPay Enrolment Form

Name (as on the MAS American Express Card)

MAS American Express Card Account Number

Expiry Date (mm/yyyy)

New IC No.

Old IC No./Passport No.

Tel No. (Office)

(HP No.)

Billing Address

Postcode

Municipality Assessment Service

Details of Properties to be enrolled.

- | | |
|--|--|
| <input type="checkbox"/> Dewan Bandaraya Kuching Utara | <input type="checkbox"/> Majlis Perbandaran Johor Bahru Tengah |
| <input type="checkbox"/> Dewan Bandaraya Kuala Lumpur (DBKL) | <input type="checkbox"/> Majlis Perbandaran Kajang |
| <input type="checkbox"/> Majlis Bandaraya Ipoh | <input type="checkbox"/> Majlis Perbandaran Klang |
| <input type="checkbox"/> Majlis Bandaraya Johor Bahru | <input type="checkbox"/> Majlis Perbandaran Nilai |
| <input type="checkbox"/> Majlis Bandaraya Petaling Jaya | <input type="checkbox"/> Majlis Perbandaran Pulau Pinang |
| <input type="checkbox"/> Majlis Bandaraya Shah Alam | <input type="checkbox"/> Majlis Perbandaran Seremban |
| <input type="checkbox"/> Majlis Bandaraya Kuantan | <input type="checkbox"/> Majlis Perbandaran Subang Jaya |
| <input type="checkbox"/> Majlis Daerah Hulu Selangor | <input type="checkbox"/> Majlis Perbandaran Temerloh |

Name of Property Owner

1. Assessment Account

2. Assessment Account

3. Assessment Account

To be successfully enrolled for the 1st and 2nd half of the year's intake, Maybank must receive the Cardmember's Enrolment Form on or before 10th December and 10th June of the year respectively. For Enrolment Forms received after the deadline, Cardmember's bills will be processed for the next intake accordingly.

Tenaga Nasional

Details of Tenaga Nasional Berhad

1. Tenaga Account No.

2. Tenaga Account No.

Astro Subscription Fee

Details of Astro subscription

1. Account No.

2. Account No.

Fixed Line Telephone Bill

Details of Fixed Line subscription (Please tick where appropriate)

- Telekom Malaysia Time.Com Celcom
 Maxis Digi

1. Tel No

Account No.

2. Tel No

Account No.

Internet Service

Details of Internet subscription

- Time dotNET TM Net / Streamyx

1. Account No.

2. Account No.

Mobile Phone Bill

Details of Fixed Line subscription (Please tick where appropriate)

- Celcom Maxis Digi
1. HP No
 Account No.
2. HP No
 Account No.

- Please enrol me in the Express AutoPay Service(s) as indicated above and charge the bills to my American Express Card Account or the renewal or replacement Card(s) issued. I hereby accept the Terms and Conditions stated overleaf.

IMPORTANT NOTICE: If you wish to enrol bills from the municipalities for Express AutoPay, please enclose copy(s) of your latest bill(s).

If you are currently enrolled with Telekom Malaysia* and Tenaga Nasional* for auto payment of the above-mentioned bill via other modes of payment, kindly ensure you have cancelled the old auto payment arrangement before enrolling into Express AutoPay. Should you need assistance or Service Providers' contact details, please do not hesitate to call our Customer Service at **1800 88 9559**.

* All other Express AutoPay services will be automatically updated by the respective Service Provider.

Signature of Cardmember

Name

New IC No.

Date

* Please continue to settle your bills as usual until your Express Autopay Services is reflected in your American Express Card statement.

Company Stamp Date