

It gives me great pleasure to place on record my appreciation to your staff Cik Lim P.L. for the excellent service provided in recent months. In an era where exceptional one to one customer service excellence has virtually disappeared, the attitude exemplified by her should be emulated by the rest. She is always courteous, efficient and expedient which places your bank's reputation for service in good stead. Undeniably she is an asset to your organisation.

A compliment for our staff from Maybank Damansara Utama, December 2014

On the subject of excellent customer service, I would like to offer my sincere thanks and heartfelt gratitude to your staff who have been unfailing in their dedication, commitment and perseverance in keeping me feel served and cared for every time I go to your branch (and through our conversations on the sofa whilst waiting for our turn to be served, I know many other customers feel the same way too). All this is possible through your good leadership, personal commitment and living example to deliver such quality service on a team basis.

A compliment for our staff from Crown Towers Private Wealth Centre in Kuching, February 2015

Your staff has been very gracious in serving their customers. I was pleasantly surprised to find that they are very helpful and kind in carrying out their responsibilities. Thank you for all the excellent service and the wonderful disposition of your staff. In times like these, I find that this brings sunshine into our lives. You all have made my day.

A compliment for our staff from Bukit Mertajam Service Centre, April 2015

Bank staff, Ashraf greeted me professionally, took time to understand my request, asked good questions to fully understand me. Liaised helpfully and professionally with his colleagues to resolve my issue. Explained the process and what needed to be done. Overall it left me satisfied and happy to have met him.

A compliment for our staff from Dataran Maybank, March 2015

Having visited the Maybank Service Centre Branch at AEON Bukit Indah recently, I was greeted with a ready smile and the kind assistance of Ms.Haniza.She took the time to readily help me with my banking needs with her vast operational banking knowledge, and as such, it was a very pleasant communication.This is to acknowledge & bring her good service to your attention, and to commend Ms.Haniza.

Also, during my visit there, the other employees at the information desk & service counters were friendly and helpful, too. Being a Maybank account holder and customer for over 20 years, I certainly commend youemployees.

A compliment for our staff from Maybank AEON Bukit Indah, March 2015

I would like to compliment one of your employees, Jeffrey, for the excellent customer service he provided me thus far. Jeffrey helped me to sort out plenty of banking issues including both company and personal banking matters.

I have always been pleased with the services I received from your branch. However, Jeffrey's professionalism and ability to provide appropriate solutions have exceeded my expectations and I was impressed with that.

Such a commitment to customer service is to be commended. You can be assured that I will continue to do business with your bank for years to come.

A compliment for our staff from Maybank Menglembu, November 2014

I want you to know that you have an exceptional employee, Ms Hiew in your support division. Her calm, patient manner was a great help to me when my frustration was at an all-time high. Her knowledge of Maybank financing and her remarkable problem-solving abilities are rare indeed. If the quality of a firm's employee is an indication of future success, then Maybank has a very bright future.

A compliment for our staff from Maybank Tawau, June 2014