

Frequently Asked Question (FAQs)
MAYBANK EZYCASH/EZYCASH-i CAMPAIGN

Q1	What is Maybank EzyCash/EzyCash-i Campaign?
	<p>EzyCash/EzyCash-i is a program where Principal Cardmember may request for Cash from their credit card available balances to be transferred into their Personal Maybank/Maybank Islamic Savings/Current account. This facility is only applicable to Principle Cardmember where they may apply by login to Maybank website.</p>
Q2	What is the interest/management fee?
	<p>The interest rate/management fee is 8.88 % p.a and the payment tenure options are 12, 18, 24 and 36 months. One time Cash Advance fee/actual cash withdrawal management charge of RM100 applies for each approved application. (NON refundable)</p> <p>For this campaign duration, CARDMEMBER who will be invited via SMS and/or EDM will be entitled 50% waived on the onetime cash advance fee/actual cash withdrawal management charge of RM100 with minimum EzyCash/EzyCash-i approved amount of RM5000.</p> <p><i>The Malaysian Goods & Services Tax (GST) will be imposed on all fees/charges charged by the Bank to our cardmembers where applicable effective 1 April 2015 at the current prevailing rate.</i></p>
Q3	What is the promotion period for this campaign?
	<p>The offer period as per advised to selected cardmember via SMS and/or EDM</p>
Q5	Who is eligible to apply for EzyCash/EzyCash-i on Maybank2u Campaign with 50% waiver on cash advance fee?
	<p>ONLY INVITED Cardmember eligible to apply with 50% waiver on cash advance fee.</p>
Q6	How do I apply for EzyCash/EzyCash-i on Maybank2u
	<ol style="list-style-type: none">1. Log in to Maybank2u2. Click "My Account"3. Select "Cards"4. Select "Your Credit Card"5. Scroll down to find "EzyCash"6. Click "Apply Now"
Q7	What if I fail to pay the monthly instalment amount in full?
	<p>In the event Cardmember fails to pay the monthly instalment in full, the prevailing interest rate/ management charges will be charged on the remaining balance instalment unpaid/normal management charges shall apply on the due date until the monthly instalment is settled in full.</p>
Q8	When will the EzyCash/EzyCash-i amount be credited?
	<p>The fund will be credited within the day upon approval.</p> <p>Note: EzyCash/EzyCash-i via Maybank2u will not be available daily from 11:30pm to 6:00am (local time).</p>

Q9	What if I don't have an account with Maybank/Maybank Islamic?
	<p>You are required to open an account with Maybank/Maybank Islamic. The account must be an individual/personal account.</p> <p>Please note that joint savings/current accounts are not allowed. Current Account with Overdraft facility is also not allowed</p>
Q10	Is there any early settlement fee charged if I perform early settlement within the payment period
	No early settlement fee will be charged.