

Frequently Asked Question (FAQs)
Maybank Balance Transfer 0% p.a for 12 months

**CAMPAIGN
ENDS
31/12/2016**

Q1	What is the Balance Transfer 0% p.a for 12 months?
	Maybank Credit Card Cardmember may apply to transfer outstanding balances from credit card accounts(s) with other bank held in their name (except for Credit Card issued by Maybank and/or Maybank Islamic) to any Maybank Credit Card account subject to the Terms and Conditions herein. For this offer no fees chargeable for the repayment period of 12 months.
Q2	What is the interest/management fee?
	The interest/management fee is at 0% p.a with no up-front fee of 3%. <i>(Without this offer, cardmember will be charged 3% of up-front fee from the approved amount)</i>
Q3	What is the promotion period for this campaign?
	This campaign is valid from 15 September 2016 till 31 December 2017
Q4	What are the card product types applicable for this campaign
	All Maybank Conventional & Maybank Islamic principal credit cards including staff card
Q5	Who is eligible to apply for this Balance Transfer 0% p.a for 12 months
	All new and existing Maybank Conventional & Maybank Islamic principal Cardmembers are eligible to apply including staff.
Q6	How do I apply for this Balance Transfer 0% p.a for 12 months
	<p>Option 1 : Online Application</p> <ul style="list-style-type: none">✓ Login to www.maybank2u.com✓ Select Account & Banking✓ Select All Cards✓ Select "Apply Balance Transfer"✓ Follow a simple steps to apply <p>Option 2 : Call 1300 88 6688</p> <p>Option 3 : Complete the Balance Transfer application form</p> <p>Email to : mbbcardservices@maybank.com</p> <p>OR Mail to : Maybank Card Centre, 7th Floor, Menara Maybank, 100 Jalan Tun Perak, 50050 Kuala Lumpur</p> <p>OR Drop off : Your application at your nearest Maybank/Maybank Islamic branch nationwide</p>
Q7	Is there a new application form specifically for this campaign?
	Yes. Cardmembers may also apply using existing Balance Transfer form. Any application approved within campaign period will entitle for the 3% up-front fee waiver.

Q8	What is the minimum and maximum amount for Maybank Balance Transfer 0% p.a for 12 months per application?
	The minimum amount of Balance Transfer is RM1000 and the maximum is RM50,000 per transaction.
Q9	Are there any TreatsPoints granted under this promotion?
	No. TreatsPoints will not be granted for Maybank Balance Transfer Plan.
Q10	Is there any early settlement fee charged if I perform early settlement within the payment period
	No early settlement fee will be charge. All outstanding monthly instalments together with the interest/management fee shall become immediately due and payable.
Q11	Can Maybank group staff apply?
	Yes, provided they are Maybank/Maybank Islamic cardmembers
Q12	Can I apply for multiple Balance Transfer?
	Yes, provided there is available credit limit.