

Frequently Asked Question (FAQs)**Maybank Balance Transfer 0% p.a for 12 months (with 1% upfront fee)**

Q1	What is the Balance Transfer 0% p.a for 12 months?										
	Maybank/Maybank Islamic Credit Cardmember may apply to transfer outstanding balances from credit card accounts(s) with other bank held in their name (except for Credit Card issued by Maybank /Maybank Islamic) to any Maybank credit card account subject to the Terms and Conditions herein. Balance Transfer plan is 0% p.a for the repayment period of 12 months.										
Q2	What is the interest/management charges?										
	<p>The interest/management charges is at 0% p.a for 12 months. There will be a one-time charge of 1% upfront fee of the Balance Transfer approved amount.</p> <p><i>(The normal fee of this plan will be charged 3% up-front fee from the approved amount)</i></p>										
Q3	What is the promotion period for this campaign?										
	This campaign is valid from 3rd June 2016 till 30th September 2016.										
Q4	Who is eligible to apply for this Balance Transfer 0% p.a for 12 months										
	<p>All new and existing Maybank & Maybank Islamic principal Cardmembers are eligible to apply including Maybank's staff as per below:</p> <ol style="list-style-type: none"> First 1,000 New Principal Eligible Cardmember who apply* Maybank Balance Transfer 0% 12 months within 60 days from card approval date every month. Existing Principal Eligible Cardmember who apply* the Maybank Balance Transfer 0% 12 months within the period every end of the month as scheduled below:- <table border="1" data-bbox="684 1294 1161 1480"> <thead> <tr> <th>Month</th><th>Promotion Period</th></tr> </thead> <tbody> <tr> <td>Jun</td><td>20/06/2016-30/06/2016</td></tr> <tr> <td>Jul</td><td>20/07/2016-31/07/2016</td></tr> <tr> <td>Aug</td><td>20/08/2016-31/08/2016</td></tr> <tr> <td>Sept</td><td>20/09/2016-30/09/2016</td></tr> </tbody> </table> <p>Note: *Application must be received and approved within the promotion period.</p>	Month	Promotion Period	Jun	20/06/2016-30/06/2016	Jul	20/07/2016-31/07/2016	Aug	20/08/2016-31/08/2016	Sept	20/09/2016-30/09/2016
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Q5	How do I apply for this Balance Transfer 0% p.a for 12 months
	<p><u>Option 1</u> : Online Application</p> <ol style="list-style-type: none"> 1. Log in to Maybank2u 2. Select Account & Banking 3. Select All Cards 4. Select Apply Balance Transfer <p><u>Option 2</u> : Call 1300 88 6688 to apply</p> <p><u>Option 3</u> :</p> <p>Step 1 Complete the Balance Transfer application form Step 2 Email to : mbbcardservices@maybank.com.my OR Fax to : 03-7953 8640 OR Mail to : Maybank Card Centre, 7th Floor, Menara Maybank, 100 Jalan Tun Perak, 50050 Kuala Lumpur OR Drop off : Your application at any nearest Maybank/Maybank Islamic branch nationwide</p>
Q6	Is there a new application form specifically for this campaign?
	<p>Yes. Cardmembers may also apply using existing Balance Transfer form. Any application approved within campaign period based on the campaign mechanic eligibility (refer to the campaign Terms & Conditions) will entitle for the 1% up-front fee.</p> <p>There is one form combined for both conventional and Islamic application. Cardmember may get the form from www.maybank.com.my</p>
Q7	What is the minimum and maximum amount for Maybank Balance Transfer 0% p.a for 12 months per application?
	The minimum amount is RM1000 and the maximum is RM50,000 per transaction.
Q8	Are there any TreatsPoints granted under this promotion?
	No TreatsPoints will be rewarded for Balance Transfer application.
Q9	Is there any early settlement fee charged if I perform early settlement within the payment period
	<p>No early settlement fee will be charge.</p> <p>All outstanding monthly instalments together with the interest/management charges shall become immediately due and payable.</p>
Q10	Can I apply for multiple Balance Transfer?
	Yes, provided there is available credit limit.
Q11	Can I transfer the balances within Maybank Credit Card
	No. The offer is for Maybank Principal Credit Cardmember to transfer credit card balances from other bank(s) to Maybank.