

No	Frequently Asked Questions	Individual Customer	Non – Individual Customer (eg. Company)
1	What is the minimum amount required to open Maybank Gold Investment Account (MGIA)?	Minimum 1 gram	50 grams
2	What is the minimum subsequent investment/withdrawal amount for MGIA?	Minimum 1 gram	Minimum 10 grams in multiple of 1 gram
3	What are the documents required to open a MGIA?	Similar to the opening of any savings or current account, you will be required to bring along your IC for verification purpose. You will be also be required to fill up the necessary forms once you are at the branch.	Similar to the opening of any non-individual current account, you will be required to bring the necessary documents e.g. company resolution, form 49 & etc. You will be also be required to fill up the necessary forms. Please refer to any Maybank branch for more details.
4	Is MGIA insured by Perbadanan Insurans Deposit Malaysia (PIDM)?	No	
5	What are the options available for me if I wish to withdraw from my MGIA?	You can withdraw your MGIA and have the option of payment in the form of cash or credit directly into your current/savings account maintained with Maybank.	
6	Why is interest not paid for MGIA?	It is a non interest paid investment account; not a deposit placement account. Furthermore, investment in MGIA are fully backed by physical gold deposited in PAMP S.A, therefore no interest is paid	
7	Is there a minimum balance I need to keep at all times?	1 gram at all times.	10 grams at all times.
8	Will the gold price quoted daily be better than at goldsmith shops?	The price of gold quoted daily will be pegged to the international gold price and will be better than goldsmith shops with the usual "workmanship" charges.	
9	When is the right time to purchase gold?	The recommended time would be when the price of gold is low.	
10	Is there any service charge imposed on this account?	No service charge imposed on this account.	
11	Can I perform investment or withdrawal transaction via online (Maybank2U) ?	Yes	No. Currently it is not available for non-individual customers. Transaction must perform via Maybank branches counters.