

## **#M2U Moments Contest Terms & Conditions**

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#M2U Moments ('Contest') is organized by Malayan Banking Berhad (3813-K) ("Maybank"). By participating in this Contest, the Eligible Participants hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank.

### **1.0 Eligibility**

- a) This Contest is open to all members of public. ("Participants").

### **2.0 Contest Mechanics and Conditions**

- a) The Contest shall commence from **25<sup>th</sup> April 2016 to 8<sup>th</sup> May 2016** ("Contest Period").
- b) Participants must take a picture of what they think is their M2U Moment and post #M2U together with a caption in reply to Maybank's Facebook post at the comments section during the Contest Period.
- c) Participants will only be given one (1) entry per person per week in order to be running for the weekly prizes. In the event if there are multiple entries, only the first entry will be accepted. Participants are allowed to resubmit the rejected entry the following week in order to be in the running for the weekly prizes.
- d) Maybank accepts no responsibility for entries that are missing, delayed, misdirected, incomplete, cannot be delivered or not posted for any technical reasons or any other reasons whatsoever. Proof of upload of the entry is not proof of receipt by Maybank.

### **2.0 Prizes**

**20X prizes end of each week.**

- a) 10X Tiger Plush toy end of each week.
- b) 10X Maybank Umbrella end of each week.
- c) 10X Pairs of TGV Movie Passes end of each week.

### **4.0 Selection of Winners**

- a) Five Winners shall be selected by Maybank based on the criteria of the most creative and attractive post from the group of Participants in accordance with these terms and conditions.
- b) Selection process and the announcement of Winners will be done every end of the week during Contest Period.
- c) Winners will be notified on Facebook in reply to the Winner's entry submission("Notification Date").

- d) Winners must reply within ten (10) days with requested contact information for arrangement of Prize collection or by postage.
- e) Winners must collect their Prize within twenty (20) days from the Notification Date, failing which, the Prize will be forfeited.
- f) By participating in this Contest, Participants agree and consent to their personal data being collected, processed and used by Maybank in accordance with Maybank's Privacy Notice, which may be viewed on Maybank's website at [www.maybank.com.my](http://www.maybank.com.my) ("Privacy Notice").
- g) Maybank shall not be liable and/or responsible for any losses and/or damages on collected the Prizes.
- h) Maybank reserves the right to request documentation or written proof of identification, age and place of residence of the Winners prior to the collection of the Prize.
- i) Maybank at its absolute discretion reserves the right to disqualify and substitute the Participants and/or Winners for any reason whatsoever without assigning any reasons thereto.
- j) Maybank's decision on all matters relating to the Contest and selection of Winners shall be final and binding on all Participants. All matters relating to this Contest, including the determination of Winners, is final, binding and conclusive. No correspondence, protests or appeals will be entertained.
- k) Prizes are neither transferable, nor exchangeable for cash or credit or kind whether in part or in full.
- l) Maybank reserves the right to change the Prizes due to circumstances beyond its control and to offer alternative Prizes of similar value.

## **5.0 General Terms & Conditions**

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the Contest entry and/or the determination of the Winner's eligibility for the Prize.
- b) Maybank reserves the right to delete, suspend or amend the terms and conditions of the Contest wholly or in part and to cancel, terminate or suspend the Contest upon giving adequate at least minimum of twenty one (21) days prior notice thereof and the notice shall be posted through Maybank2u website at [www.maybank.com.my](http://www.maybank.com.my) or through any other channel or channels that Maybank may deem as appropriate. For the avoidance of doubt, the amendment, cancellation, suspension or termination by Maybank of the Contest shall not entitle the Participants or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the act of the amendment, cancellation, suspension or termination.
- c) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Participants as a result of participating in this Contest. Furthermore, Maybank shall not be liable for any default of this obligation under the Contest due to any force majeure event

which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.

- d) The Terms and Conditions of this Contest shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- e) In addition and without prejudice to the Privacy Notice, the Participants Eligible Participants also agree and consent to such details including without limitation personal data or information being collected, processed and used by Maybank for:
  - i. the purposes of the Contest;
  - ii. marketing and promotional activities conducted in such manner as Maybank deems fit in any media including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet, without further express consent from the Eligible Participant. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of Maybank in relation to the Contest; and
  - iii. other promotional, marketing and publicity notification/information including future promotional, marketing and publicity notification/information from Maybank from time to time.
- a) For information, enquiries, feedbacks and/or complaints related to the Contest, the Participants may speak to Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedbacks and/or complaints, the Participants may choose to e-mail Maybank via the feedback form available at Maybank2u website ([www.maybank.com.my](http://www.maybank.com.my)).