

Maybankard VISA Paywave Mobile (commercially known as Maxis Fast Tap) RM200 rebate Promo

FAQs

Q1: When is the promotion period?

Promotion is valid from 1st July – 30th September 2009

Q2: Who is eligible to obtain the RM200 rebate?

Customers who use the Nokia 6212 Device (which can be purchased at Maxis Centers nationwide) and have an active Maxis FastTap service with Maxis are eligible for this rebate. They must also apply for a Visa payWave account that is approved by Maybank, and downloaded onto the Nokia 6212. Applicable for first 1000 customers only

Q3: Upon eligibility, how and when will I receive the RM200 rebate?

Customer will receive RM200 into Credit Card balance upon first payWave transaction, regardless of amount, at any Visa payWave merchant. Cash rebate will be calculated on calendar month basis and reflected into credit card statement within 8 – 12 weeks.

Q4: If I purchased the phones before the promotion period, am I eligible for the RM200 rebate?

Yes, to be eligible for the promotion the first transaction must be made during the promo period, regardless of when the phone was purchased.

Q5: What if customers void the purchases during the promotion period, will the customer be entitled to the rebate?

The customer will NOT be entitled for the rebate for the void purchases but subsequently customer needs only 1 successful transaction to be entitled to the rebate.

Q6: Will customers enjoy the rebate if they purchase the phone via EzyPay?

Yes, EzyPay is entitled for the rebates.

Q7: What are other offers that inclusive with this promotion?

From Maxis

- 1 month free trial of Maxis Complete Phone Backup service
- 1 month free Maxis Mobile Internet Unlimited Data Package, worth RM99

From Touch 'n Go

- Free RM10 Touch 'n Go credit pre-loaded
- Additional RM10 Touch 'n Go reload on your first RM50 reload

From Maybank

- Free for Life Maybankard Mobile Visa payWave
- 5X whenever you use your phone to pay at Visa payWave outlets (effective 1st May – 31st August 2009)

Q8: What are the communication channels?

- Maybank Treats Fair 2009 direct mailer
- SMS
- M2U